

Identification of the university

Amendments to the identification particulars (Complete only those sections subject to variation)

| | |
|---|---------------|
| University name | NIF |
| Registered address (street, square, avenue, etc.) | |
| Postal code | Municipality |
| Province | Code Province |
| Telephone | Fax |
| E-mail | |

Details of the person to be contacted, if necessary, for queries, clarifications or modifications regarding this questionnaire.

SIGNATURE OR SEAL

Mr./Ms.: _____

Post held: _____

Telephone _____ Fax: _____

E-mail: _____

Website: _____

Nature, characteristics and purpose

These statistics are within the framework of the General plan for statistics on science and technology promoted by the Statistics Office of the European Union (Eurostat). They have the main objective of ascertaining the resources that universities spend on R&D, for the purpose of estimating the national effort in research.

They are conducted following recommendations of the OECD (Frascati Manual).

Statistical Legislation of compulsory compliance

Statistical Secrecy

The personal information obtained by the statistical services, both directly from the informants and from administrative sources, shall be subject to protection, and covered by **statistical secrecy** (article 13.1 of the Law on Public Statistical Services, of 9 May 1989, (LFEP)). All statistical staff will be obliged to maintain statistical secrecy (article 17.1 of the LFEP).

Obligation to provide data

Laws 4/1990 and 13/1996 establish the **obligation to provide the data** that is requested for the compilation of these Statistics.

The statistical services may request data from all individuals and companies, regardless of whether they are Spanish or foreign, resident in Spain (Article 10.1 of the LFEP).

All individuals and legal entities that provide data, regardless of whether their collaboration is compulsory or voluntary, **must respond in a true, exact and comprehensive manner within the stipulated deadline** to the questions outlined in due form by the statistical services (art. 10.2 of the LFEP).

In order to monitor compliance with these regulation, the LFEP (art. 48) grants the INE sanctioning capacity.

Failure to comply with the obligations envisaged in this Law, as related to statistics for state purposes, **shall be sanctioned** in accordance with the terms established in the regulations contained in this Heading (art. 48.1 of the LFEP).

Very serious infringements shall be sanctioned with fines ranging from **3,005.07 to 30,050.61 euros**€. Serious infringements shall be sanctioned with fines ranging from **300.52 to 3,005.06 euros**€. Minor infringements shall be sanctioned with fines ranging from **60.10 to 300.51 euros**€ (art. 51.1, 51.2 and 51.3 of the LFEP).

General considerations

For the purposes of these statistics, **the following are regarded as R&D activities**: "the group of creative activities undertaken systematically, in order to increase the flow of scientific and technical knowledge and use them to introduce new applications. This activity comprises basic research, applied research and experimental development. The latter leads to new devices, products, materials, processes, services or systems".

The following are not included as R&D activities: education, scientific and technical information, collection of data of a general nature, routine trials, everyday standardisation work or other technological activities relating to production or use of known products or processes. Mineral exploration is not included either, when it is aimed at discovering exploitable reserves and not essentially an increase in basic geological knowledge.

The criterion distinguishing R&D from other activities is the presence or lack of a notable degree of creativity or innovation.

General instructions

Information unit: The information that is requested in this questionnaire refers to the university whose identification data appears on the front cover. The data requested refers to all of the schools, institutes, etc., of the university in Spain, which shall be included in a single questionnaire.

Reference period: The data must refer to the target year of the statistics, otherwise to the 2011-2012 academic year.

Form of recording the data: Write down the data clearly. Please do not write in the shaded areas. The financial data is requested in **euros with no decimals**.

Consignment term: This questionnaire, duly completed with the required information, must be returned within a term not exceeding **15 days** from time of receipt.

1. General data for the university

1.1 Please list the research centres, foundations and university institutes (their own, attached, mixed or interuniversity) whose research data is in this questionnaire

Please enter the name and Tax Identification Number (NIF)

| | | | |
|----|--|----|--|
| 1 | | 14 | |
| 2 | | 15 | |
| 3 | | 16 | |
| 4 | | 17 | |
| 5 | | 18 | |
| 6 | | 19 | |
| 7 | | 20 | |
| 8 | | 21 | |
| 9 | | 22 | |
| 10 | | 23 | |
| 11 | | 24 | |
| 12 | | 25 | |
| 13 | | 26 | |

1.2 Please list the rest of the research centres dependent on the university whose research data is not included in this questionnaire

Please enter the name, Tax Identification Number (NIF) and full address.

| | |
|----|--|
| 1 | |
| 2 | |
| 3 | |
| 4 | |
| 5 | |
| 6 | |
| 7 | |
| 8 | |
| 9 | |
| 10 | |

1.3 Total personnel of the university

1. Research and teaching personnel* (PDI) _____
2. Administrative and support personnel (PAS) _____
3. Other staff _____

Total (1+2+3) _____

(*) Including Non-teaching Research Personnel, Research Personnel with minimum teaching burden, Research Personnel in Training (Staff with Predoctoral Contract) and interns.

1.4 General university expenditure in 2013

| Budget paid in 2013 | Amount (euros without decimals) |
|--|---------------------------------|
| 1. Expenditure on teaching staff | 1 |
| 2. Expenditure on non-teaching staff | 2 |
| 3. Expenditure on goods and services | 3 |
| 4. Investment in equipment and instruments | 4 |
| 5. Investment in land and buildings | 5 |
| 6. Other expenses | 6 |
| TOTAL (1+2+3+4+5+6) | |

2. Activities based on biological sciences and technologies in 2013

Biotechnology is the application of science and technology to living organisms, as well as to their parts, products or models, in order to alter living or inert material, for the purpose of producing knowledge, goods and/or services.

1. Does the centre carry out any activity based on science and technology applied to living organisms or compounds obtained from them, for the purpose of obtaining valuable knowledge or products? (Including biocomputing and nanobiotechnology)
- YES ☐ NO ☐ → Go to section **3**
- ↓

If the answer is YES, please complete the Biotechnology Use Module

2. Please indicate the resources dedicated to activities based on biological sciences and technologies

The full-time equivalent (FTE) is the sum of the staff that works full-time and the fractions of time that the part-time staff works on activities based on biological sciences and technologies.

| | Staff | | Staff on FTE (1 decimal) | | Total expenditure (euros without decimals) |
|-----------------|-------|-------|--------------------------|-------|--|
| | Total | Women | Total | Women | |
| Resources used: | _____ | _____ | _____ | _____ | _____ |

3. Staff employed in internal R&D activities in 2013

3.1 Staff employed in internal R&D, according to occupation

The full-time equivalent (FTE) is the sum of the staff that works full-time and the fractions of time that the part-time staff works on R&D activities. (See instruction sheet attached).

| Occupation | Total | Women | Total on FTE (1 decimal) | Women on FTE (1 decimal) |
|---|-------|-------|--------------------------|--------------------------|
| 1. Researchers (including interns in research/RPT) | _____ | _____ | _____ | _____ |
| 2. Technicians | _____ | _____ | _____ | _____ |
| 3. Assistants | _____ | _____ | _____ | _____ |
| TOTAL STAFF (1+2+3) | _____ | _____ | _____ | _____ |
| Out of the researchers from point 1, please indicate the interns/RPT (*) in research | _____ | _____ | _____ | _____ |

Hiring of external consultants to carry out internal R&D activities in 2013

Out of the TOTAL STAFF, please indicate the number of external consultants working "in situ" (if any)

Out of the TOTAL FTE STAFF, please indicate the number of external consultants working "in situ" (if any)

(*) RPT: Research Personnel in Training

3.2 Staff employed in internal R&D, according to qualification

| Qualification | Staff in R&D | | | Researchers (including interns/RPT) | | |
|--|--------------|-------|--------------------------|-------------------------------------|-------|--------------------------|
| | Total | Women | Total on FTE (1 decimal) | Total | Women | Total on FTE (1 decimal) |
| 1. University doctorate-holders | | | . | | | . |
| 2. University graduates, architects, engineers and alike | | | . | | | . |
| 3. Diploma students, technical architects and engineers and alike | | | . | | | . |
| 4. Advanced training cycles. (Specific Vocational Training) | | | . | | | . |
| 5. Intermediate training cycles, Post-Secondary qualifications and alike | | | . | | | . |
| 6. Other studies | | | . | | | . |
| TOTAL (1+2+3+4+5+6) | | | . | | | . |

3.3. Distribution of staff in internal R&D, by Autonomous Cities and Communities in which the university carries out R&D activities in 2013

| Autonomous Cities and Communities | Staff in R&D | | | | Researchers (including interns/RPT) | | | |
|-----------------------------------|--------------|-------|--------------------------|--------------------------|-------------------------------------|-------|--------------------------|--------------------------|
| | Total | Women | Total on FTE (1 decimal) | Women on FTE (1 decimal) | Total | Women | Total on FTE (1 decimal) | Women on FTE (1 decimal) |
| 1. Andalucía | | | . | . | | | . | . |
| 2. Aragón | | | . | . | | | . | . |
| 3. Asturias, Principado de | | | . | . | | | . | . |
| 4. Balears, Illes | | | . | . | | | . | . |
| 5. Canarias | | | . | . | | | . | . |
| 6. Cantabria | | | . | . | | | . | . |
| 7. Castilla y León | | | . | . | | | . | . |
| 8. Castilla – La Mancha | | | . | . | | | . | . |
| 9. Cataluña | | | . | . | | | . | . |
| 10. Comunitat Valenciana | | | . | . | | | . | . |
| 11. Extremadura | | | . | . | | | . | . |
| 12. Galicia | | | . | . | | | . | . |
| 13. Madrid, Comunidad de | | | . | . | | | . | . |
| 14. Murcia, Región de | | | . | . | | | . | . |
| 15. Navarra, Comunidad Foral de | | | . | . | | | . | . |
| 16. País Vasco | | | . | . | | | . | . |
| 17. Rioja, La | | | . | . | | | . | . |
| 18. Ceuta | | | . | . | | | . | . |
| 19. Melilla | | | . | . | | | . | . |
| TOTAL | | | . | . | | | . | . |

(*) FTE: Full-time equivalent.

3.4 Researchers, by sex and age group (including interns/RPT in research)

| | All ages | Under 25 years of age | 25 to 34 years old | 35 to 44 years old | 45 to 54 years old | 55 to 64 years old | 65 years old or over |
|-------------------|----------|-----------------------|--------------------|--------------------|--------------------|--------------------|----------------------|
| Total researchers | | | | | | | |
| Of them, women | | | | | | | |

3.5 Researchers by nationality and sex (including interns/RPT in research)

| | Total researchers | Of them, women |
|-----------------------------|-------------------|----------------|
| Spain | | |
| Rest of the EU ¹ | | |
| Other European countries | | |
| North America | | |
| Central America | | |
| South America | | |
| Asia | | |
| Africa | | |
| Oceania | | |
| TOTAL | | |

¹ Rest of the European Union: Germany, Austria, Belgium, Bulgaria, Croatia, Cyprus, Denmark, Slovakia, Slovenia, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, United Kingdom, Czech Republic, Romania and Sweden.

3.6 Staff dedicated to internal R&D activities, by scientific field or discipline and category

| | | Staff in R&D | | Researchers (including interns/RPT) | |
|--------------------------------------|---|--------------|-------|-------------------------------------|-------|
| | | Total | Women | Total | Women |
| 1. Exact and natural sciences | 1. University professors and emeritus professors | | | | |
| | 2. Lecturers, university school professors and visiting lecturers | | | | |
| | 3. Doctoral assistants and hired doctorate-holders | | | | |
| | 4. University school degree-holders, associates, assistants, collaborators, workshops supervisors, etc. | | | | |
| | 5. Other | | | | |
| 2. Engineering and technology | 1. University professors and emeritus professors | | | | |
| | Lecturers, university school professors and visiting lecturers | | | | |
| | 3. Doctoral assistants and hired doctorate-holders | | | | |
| | 4. University school degree-holders, associates, assistants, collaborators, workshops supervisors, etc. | | | | |
| | 5. Other | | | | |
| 3. Medical sciences | 1. University professors and emeritus professors | | | | |
| | 2. Lecturers, university school professors and visiting lecturers | | | | |
| | 3. Doctoral assistants and hired doctorate-holders | | | | |
| | 4. University school degree-holders, associates, assistants, collaborators, workshops supervisors, etc. | | | | |
| | 5. Other | | | | |
| 4. Agrarian sciences | 1. University professors and emeritus professors | | | | |
| | 2. Lecturers, university school professors and visiting lecturers | | | | |
| | 3. Doctoral assistants and hired doctorate-holders | | | | |
| | 4. University school degree-holders, associates, assistants, collaborators, workshops supervisors, etc. | | | | |
| | 5. Other | | | | |
| 5. Social sciences | 1. University professors and emeritus professors | | | | |
| | 2. Lecturers, university school professors and visiting lecturers | | | | |
| | 3. Doctoral assistants and hired doctorate-holders | | | | |
| | 4. University school degree-holders, associates, assistants, collaborators, workshops supervisors, etc. | | | | |
| | 5. Other | | | | |
| 6. Humanities | 1. University professors and emeritus professors | | | | |
| | 2. Lecturers, university school professors and visiting lecturers | | | | |
| | 3. Doctoral assistants and hired doctorate-holders | | | | |
| | 4. University school degree-holders, associates, assistants, collaborators, workshops supervisors, etc. | | | | |
| | 5. Other | | | | |
| TOTAL (1+2+3+4+5+6) | | | | | |

4. Expenditure on R&D activities in 2013

4.1 Expenditure on internal R&D activities in 2013

Expenditure on remunerations shall be those corresponding to the total paid to the researchers on FTE and the total technicians and assistants on FTE specified in 3.1. For the rest of the parts, expenditure shall be calculated as a percentage of the part that corresponds to R&D.

| | Amount | (euros | without |
|--|-----------|--------|---------|
| | decimals) | | |
| 1. Remunerations of researchers on FTE (including the remuneration of interns/RPT) | 1 | | |
| 2. Remunerations of technicians and assistants | 2 | | |
| 3. Other current expenses (without VAT or amortizations) | 3 | | |
| 3.1. Out of the previous figure, please indicate the total cost of the hiring of external consultants working "in situ" to carry out internal R&D activities | | | |
| A. Total current expenditure on R&D (1+2+3) | A | | |
| 4. Equipment and instruments (without VAT) | 4 | | |
| 5. Land and buildings (without VAT) | 5 | | |
| 6. Acquisition of specific software for R&D (including licences) (without VAT) | 6 | | |
| B. Total capital expenses on R&D (4+5+6) | B | | |
| C. Total internal expenditure on R&D | C | | |

4.2 Financing of internal R&D expenditure in 2013

Breakdown of the total internal expenditure on R&D according to the original source of the funds received for R&D. A distinction should be made between **general university funds** (that is, the part earmarked by the university for R&D of the general subsidy received from the General Administration of the State (Ministry of Education, Social Policy and Sport) or from the Autonomous Administrations, **own funds** generated by the university (from allocation income, share and asset portfolios, as well as income stemming from the sale of services that are not R&D, such as academic fees, magazine subscriptions, sale of serum or agricultural products, etc., as well as refundable loans) and **specific funds** received for carrying out R&D. In the case of specific funds from public organisations for carrying out R&D, a distinction will be made between subsidies (including non-refundable loans) and contracts (including R&D purchases).

| Source of the funds | Amount | (euros | without |
|---|-----------|--------|---------|
| | decimals) | | |
| 1. General university funds earmarked for R&D | | | |
| - General subsidy received from the General Administration of the State (Ministry of Education, etc.) | 1 | | |
| - General subsidy received from the Autonomous Administration | 2 | | |
| 2. Own funds (including refundable loans, and the sale of goods and services other than R&D) | | | |
| 3. Specific funds for carrying out R&D | | | |
| A. Public financing | | | |
| - R&D subsidies from the State Administration and Social Security | 1 | | |
| - R&D contracts with the State Administration and Social Security | 2 | | |
| - R&D subsidies with the Autonomous Administrations | 3 | | |
| - Contracts with the Autonomous Administrations | 4 | | |
| - Subsidies for R&D from the Local Administrations | 5 | | |
| - Contracts for R&D from the Local Administrations | 6 | | |
| B. Other domestic sources to carry out R&D | | | |
| - From public companies | 1 | | |
| - From private companies and research associations | 2 | | |
| - From other public universities | 3 | | |
| - From other private universities | 4 | | |
| - From Private Non-Profit Institutions | 5 | | |
| C. Funds from abroad for carrying out R&D | | | |
| - From foreign companies | 1 | | |
| - From European Union programmes | 2 | | |
| - From foreign public administrations | 3 | | |
| - From foreign universities | 4 | | |
| - From foreign Private Non-Profit Institutions | 5 | | |
| - From other international organisations | 6 | | |
| Total internal expenditure on R&D (this must coincide with 4.1.C) | | | |

4.3 Expenditure on internal R&D by Autonomous Cities and Communities in 2013

Please distribute the total internal expenditure on R&D indicated in question 4.1, according to the Autonomous City and Community in which the R&D activities have been carried out.

| Autonomous Cities and Communities | | Amount (euros without decimals) |
|--|----|---------------------------------------|
| 1. Andalucía | 1 | |
| 2. Aragón | 2 | |
| 3. Asturias, Principado de | 3 | |
| 4. Balears, Illes | 4 | |
| 5. Canarias | 5 | |
| 6. Cantabria | 6 | |
| 7. Castilla y León | 7 | |
| 8. Castilla – La Mancha | 8 | |
| 9. Cataluña | 9 | |
| 10. Comunitat Valenciana | 10 | |
| 11. Extremadura | 11 | |
| 12. Galicia | 12 | |
| 13. Madrid, Comunidad de | 13 | |
| 14. Murcia, Región de | 14 | |
| 15. Navarra, Comunidad Foral de | 15 | |
| 16. País Vasco | 16 | |
| 17. Rioja, La | 17 | |
| 18. Ceuta | 18 | |
| 19. Melilla | 19 | |
| Total internal expenditure on R&D (this must coincide with 3.1.C) | | |

4.4 Socio-economic objective

Please break down, as a percentage, the internal expenditure on R&D that the university has incurred in 2013, according to the socio-economic purpose or objective of the research (do not write decimals), and check that the sum of the percentages is 100%.

| | | % |
|---|-----|---|
| 1. Exploration and exploitation of the land media and of the atmosphere | 1 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 2. Control and care of the environment | 2 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 3. Exploration and exploitation of space | 3 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 4.1 Transport and telecommunications systems | 4.1 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 4.2 Other infrastructures | 4.2 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 5. Production, distribution and rational use of energy | 5 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 6. Industrial production and technology | 6 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 7. Protection and improvement of human health | 7 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 8. Development of agriculture, livestock breeding, forestry and fishing | 8 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 9. Education | 9 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 10. Culture, leisure, religion and communication | 10 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 11. Political and social systems, structures and processes | 11 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 12. Unguided research | 12 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| 13. Defence | 13 | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> % |
| TOTAL | | 1 0 0 % |

4.5 Research expenditure on the protection and improvement of human health

If in the previous question(4.4 Socio-economic objective) there is a percentage of internal expenditure on R&D in point 7. **Protection and improvement of human health**, please indicate the expenditure, according to the Autonomous City and Community in which the health research is carried out.

(The percentage from point 7. **Protection and improvement of human health**, multiplied by the total research expenditure of the centre, must be equal to the expenditure on research in the protection and improvement of human health)

| Autonomous Cities and Communities | Amount (euros without decimals) |
|--|---------------------------------|
| 1. Andalucía | |
| 2. Aragón | |
| 3. Asturias, Principado de | |
| 4. Balears, Illes | |
| 5. Canarias | |
| 6. Cantabria | |
| 7. Castilla y León | |
| 8. Castilla-La Mancha | |
| 9. Cataluña | |
| 10. Comunitat Valenciana | |
| 11. Extremadura | |
| 12. Galicia | |
| 13. Madrid, Comunidad de | |
| 14. Murcia, Región de | |
| 15. Navarra, Comunidad Foral de | |
| 16. País Vasco | |
| 17. Rioja, La | |
| 18. Ceuta | |
| 19. Melilla | |
| Total expenditure on research in the protection and improvement of human health | |

4.6 Research predoctoral contracts and grants

Please estimate the total value of the research predoctoral contracts and grants received in the year 2013 by the research personnel in training (RPT) and interns listed in section 3.1. This figure must be included in the remuneration of researchers from question 4.1.

| | Amount (euros without decimals) |
|--|---------------------------------|
| 1. Research predoctoral contracts and grants | 1 |

4.7 Type of research

Please break down, as a percentage, the CURRENT internal expenditure that the university has incurred in 2013, according to the following classification (do not write decimals, and check that the sum of the column is 100%).

| | | | | | |
|----------------------------------|---|----------------------|----------------------|----------------------|---|
| 1. Fundamental or basic research | 1 | <input type="text"/> | <input type="text"/> | <input type="text"/> | % |
| 2. Applied research | 2 | <input type="text"/> | <input type="text"/> | <input type="text"/> | % |
| 3. Experimental research | 3 | <input type="text"/> | <input type="text"/> | <input type="text"/> | % |
| TOTAL | | <input type="text"/> | <input type="text"/> | <input type="text"/> | % |

4.8 Internal R&D activities anticipated for 2014

| | Staff in R&D, on FTE* (1 decimal) | Internal expenditure on R&D (euros with no decimals) |
|---|-----------------------------------|--|
| Resources anticipated for the year 2014 | . | |

(*) FTE: Full time equivalent.

4.9 Purchase of external R&D services in 2013

This is caused by the acquisition of R&D services outside of the university, via contract, agreement, etc. Please do not include institutional fees to finance other public or private, or international bodies, etc. not implying a direct purchase of R&D.

| | Amount (euros without decimals) |
|---|---------------------------------|
| A. Purchase of R&D services in Spain (without VAT) | |
| - From companies | 1 |
| - From Public Administration bodies | 2 |
| - From universities | 3 |
| - From Private Non-Profit Institutions | 4 |
| B. Purchase of R&D services abroad (without taxes) | |
| - From foreign companies | 1 |
| - From foreign public administrations | 2 |
| - From foreign universities | 3 |
| - From foreign Private Non-Profit Institutions | 4 |
| - From other international organisations | 5 |
| C. Total purchase of R&D services (A+B) | |

5. In 2013, did the university carry out any internal R&D activity using or containing free software?

Free software refers to that software that respects the freedom of users over the acquired product, and therefore, once obtained, it can be freely used, copied, studied, exchanged and redistributed.

YES ☐

NO ☐

6. Innovation in the 2011-2013 period

Innovation is the implementation of a **new or significantly improved** product (good or service) or process. The minimum requirement for an innovation being considered as such is that the good, service or process is new (or significantly improved) for the centre.

6.1 Innovation in products (goods or services)

Innovation in products is the implementation of a good or service which is **new or significantly improved** in its features or in its potential uses. **Examples:** education innovation projects, development of massive open online courses (MOOC), elearning courses, Open Course Ware, systems of scoring and assessment improvement, use of Moodle platform...

6.1.1 During the 2011-2013 period, did the university implement any...

| | <u>YES</u> | <u>NO</u> |
|--|--------------------------|--------------------------|
| ... innovation in goods? (new or significantly improved goods) | <input type="checkbox"/> | <input type="checkbox"/> |
| ... innovation in services? (new or significantly improved services) | <input type="checkbox"/> | <input type="checkbox"/> |

6.1.2 Brief description of the most important product innovation

6.2 Innovation in processes

Innovation in processes consists on the implementation of production processes (for data, for medical diagnosis,...), distribution methods or support activities for their goods and services, which are **new or make a significant improvement**. Innovations which are solely organizational are excluded. **Examples:** new ICT-supported teaching methods, implementation of social networks as a support for training, implementation of the virtual classroom...

6.2.1 During the 2011-2013 period, did the university implement any...

| | <u>YES</u> | <u>NO</u> |
|--|--------------------------|--------------------------|
| ... good or service production method that was new or significantly improved? | <input type="checkbox"/> | <input type="checkbox"/> |
| ... logistical system or delivery or distribution method for its supplies, goods or services, which was new or significantly improved? | <input type="checkbox"/> | <input type="checkbox"/> |
| ... support activity for its processes, such as purchase or accounting maintenance systems or computing operations, which was new or significantly improved? | <input type="checkbox"/> | <input type="checkbox"/> |

6.2.2 Brief description of the most important process innovation

7. How long did it take to complete this questionnaire?

Including the time required to collect the information necessary to do so

| | | | | |
|--|--|--|--|-------|
| | | | | Hours |
|--|--|--|--|-------|

The National Statistics Institute would like to thank you for your cooperation