



An Phríomh-Oifig Staidrimh
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Improving the processing of Ireland's Business Expenditure on R&D survey using GSPBM

Q2016 Speed Talk Session 1/6/2016



Process mapping in CSO

- Process mapping introduced to CSO as part of Lean Six sigma projects in selected business surveys
- Extended on an informal basis to include other business surveys
- BERD survey first process mapped in 2012
- Not compliant with GSBPM



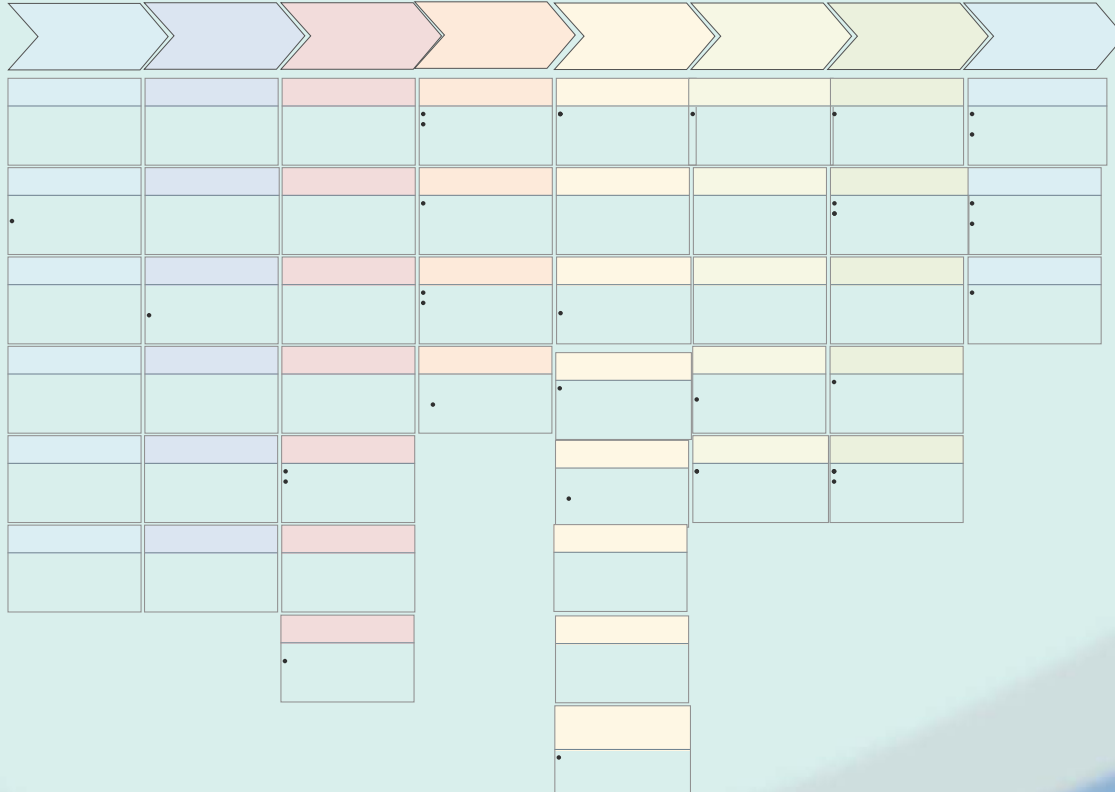
CSO 2020

- Number of modernisation projects
- Specific project on Quality Management Framework (QMF)
- The QMF was a suite of projects the intention of which is to change how CSO does 'its business' in a wide range of areas
- Process mapping was one of these projects



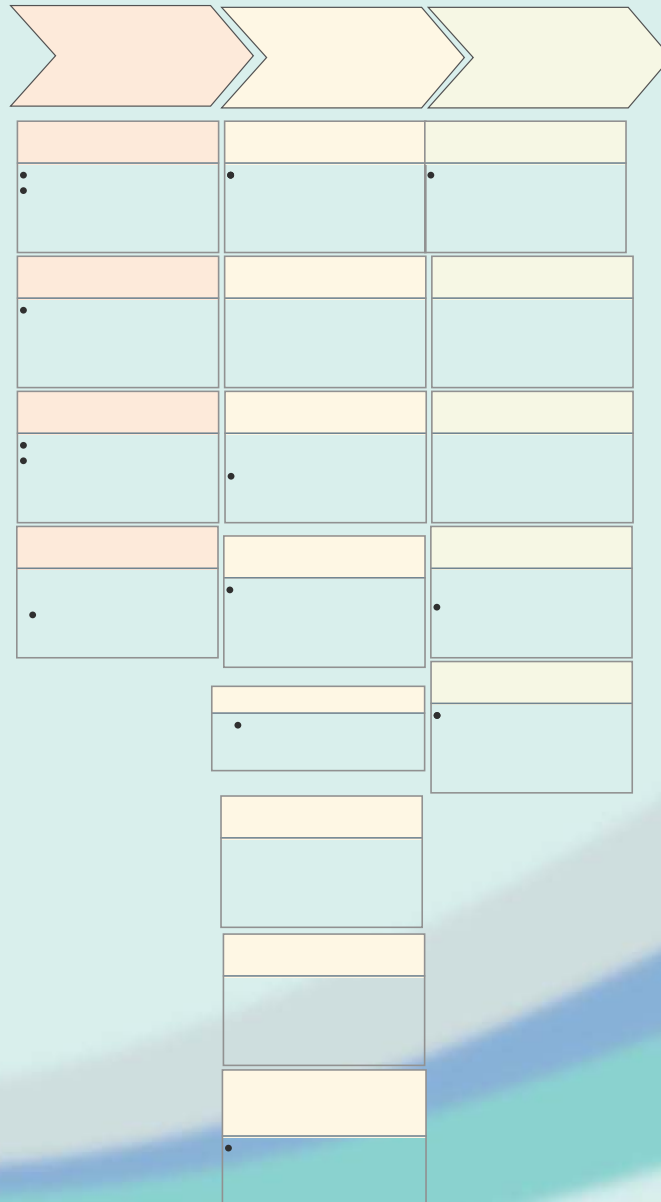
BERD and GSPBM

- As part of QMF, BERD survey was re-mapped
- Key difference in this iteration was the use of the GSPBM
- Breaks survey down into easily digestible bite size
- Using software users can see quickly what sub-processes are in use, compare with similar surveys
- Users develop better understanding of GSBPM





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