

16 May 2012

Services Sector Activity Indicators (SSAI). Base 2005
March 2012. *Provisional data*

Main results

- The **interannual rate of turnover for the Market services sector** stands at **-5.3%** in March, more than three points below that registered in February.
- The average variation rate of the Services Sector Turnover General Index stands at **-2.9%** in the first quarter of 2012.
- **Employed personnel decreases 2.3%**, as compared with March 2011.
- In March, turnover for the Services sector registers negative interannual rates in all Autonomous Communities.

Evolution of turnover for the Services sector

Turnover in the Market services sector experienced an interannual variation of **-5.3%** in March 2012, more than three points below that registered in February.

Trade registered an annual rate of **-5.1%** and an effect of **-3.426**. In turn, Other Services experienced a variation of **-5.6%**, with an effect of **-1.854** on the general index.

All sectors presented a negative effect on the general index. The greatest influence were:

- **Wholesale trade and intermediaries**, with an annual variation of **-5.8%** and an effect of **-2.270** on the general index, mainly caused by the decreases almost all activities of this sector. Among them, worth noting *Wholesale of fuels, metals and others*, *Wholesale of information and communication equipment* and *Wholesale of household goods*.
- **Sale and repair of motor vehicles and motorcycles**, with an annual rate of **-11.9%** and an effect of **-0.813**, due to the negative evolution in the two activities comprising this sector, highlighting *Sale of motor vehicles, motorcycles and spare parts*.
- **Professional, scientific and technical activities**, with an annual variation of **-10.9%** and an effect of **-0.692**, motivated by the decrease of all activities comprising the sector.

- **Information and communication**, with an annual variation of –5.7% and an effect of –0.453, mainly due to *Telecommunications* activity. Should be noted the positive evolution in *Computer programming, consultancy and related activities*.
- **Transport and storage**, with an annual variation of –4.7% and an effect of –0.446 on the general index, motivated by the decrease in most of the activities comprising this sector, highlighting *Freight transport by road and removal services*.

A more detailed analysis showed the activities that most affected the annual rate of the general index of Services sector turnover in the month of March:

Activities with the greatest negative effect on the annual rate of the Services Sector Turnover General Index

Activity (Elementary aggregate)	Annual rate (%)	Effect
Wholesale of fuels, metals and others	-6.1	-0.729
Sale of motor vehicles motorcycles and spare parts.	-12.3	-0.720
Wholesale of information and communication equipment	-22.8	-0.549
Wholesale of household goods	-4.4	-0.432
Telecommunications	-9.3	-0.328

Activities with the greatest positive effect on the annual rate of the Services Sector Turnover General Index

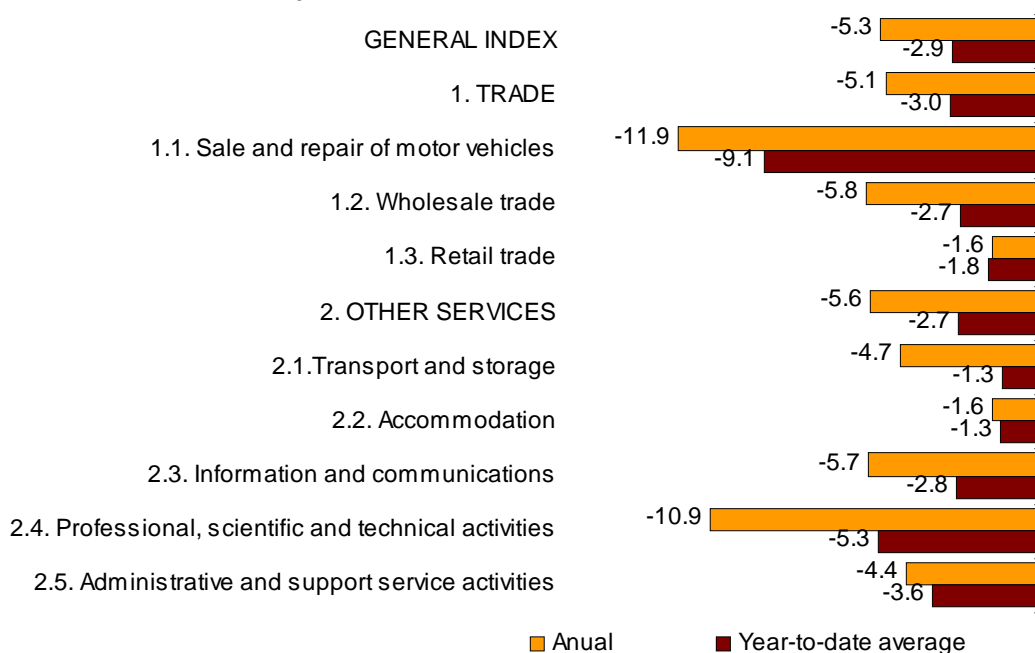
Activity (Elementary aggregate)	Annual rate (%)	Effect
Computer programming, consultancy and related activities	1.7	0.037
Non-specialised wholesale trade	4.5	0.005
Air transport	0.4	0.004
Maritime and inland waterway	2.1	0.004
Information service activities	1.3	0.002

Year-to-date average rates

The average rate of the Services Sector Turnover General Index registered a variation of –2.9% in the first quarter of 2012, as compared with the same period the previous year. This rate was –3.0% in Trade and it was –2.7% for Other Services.

By sectors, the average rate of the Services Sector Turnover experienced a negative variation rate in all sectors.

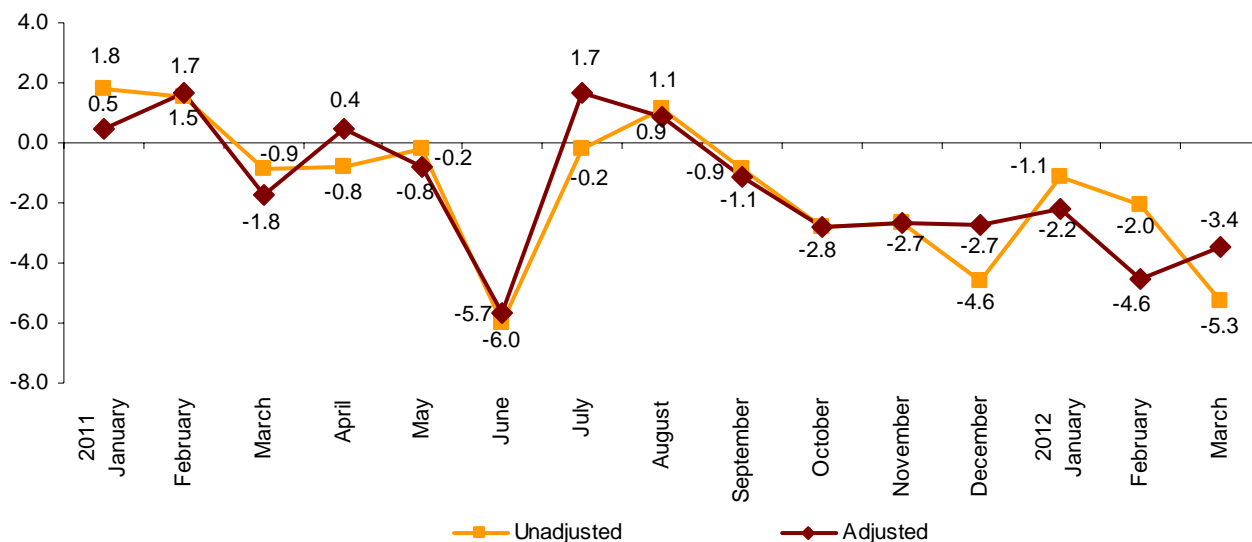
Annual and average turnover rates General index and by sector



Variation rates adjusted for the calendar effect

After eliminating the calendar effect, that is, the difference between the number of working days in a given month in different years, the interannual variation of the General Index of Services sector turnover stood at **-3.4%** in March, more than one point above that registered the previous month.

Annual evolution of turnover for the services sector Adjusted and Unadjusted General Index



Evolution of employed personnel

Employment in the Services sector experienced an interannual decrease of **-2.3%** in March, one tenth below that registered in February.

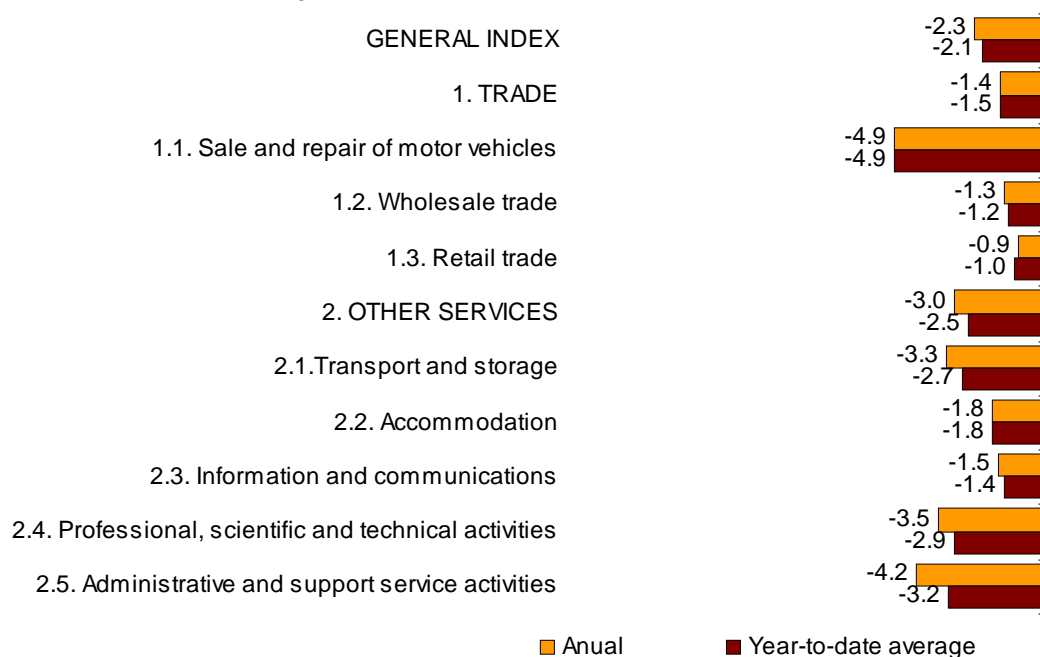
Trade registered a variation of **-1.4%** and an effect of **-0.612**. Other Services experienced a rate of **-3.0%** and an effect of **-1.725**.

All sectors presented a negative effect on the general index of employed personnel. Those with the greatest influence were:

- **Administrative and support service activities**, with an annual rate of **-4.2%** and an effect of **-0.586**, motivated by the negative evolution recorded for all activities comprising this sector. Worth noting among them *Employment activities* and *Cleaning activities*.
- **Professional, scientific and technical activities**, with an annual decrease of **3.5%** and an effect of **-0.407**. All activities in this sector decreased.
- **Transport and storage**, with an annual variation of **-3.3%** and an effect of **-0.394**, as a result of the general decrease in the activities comprising the sector. Worth noting the negative evolution of the employment in *Freight transport by road and removal services*.
- **Accommodation**, with an annual rate of **-1.8%** and an effect of **-0.262** on the general index, caused by the decrease in the two activities comprising this sector.

In the first quarter of the year, the average rate of the General Index of employed personnel stood at **-2.1%**. This rate was **-1.5%** in Trade and it was **-2.5%** in Other Services.

Annual and average rates of employed personnel General index and by sector

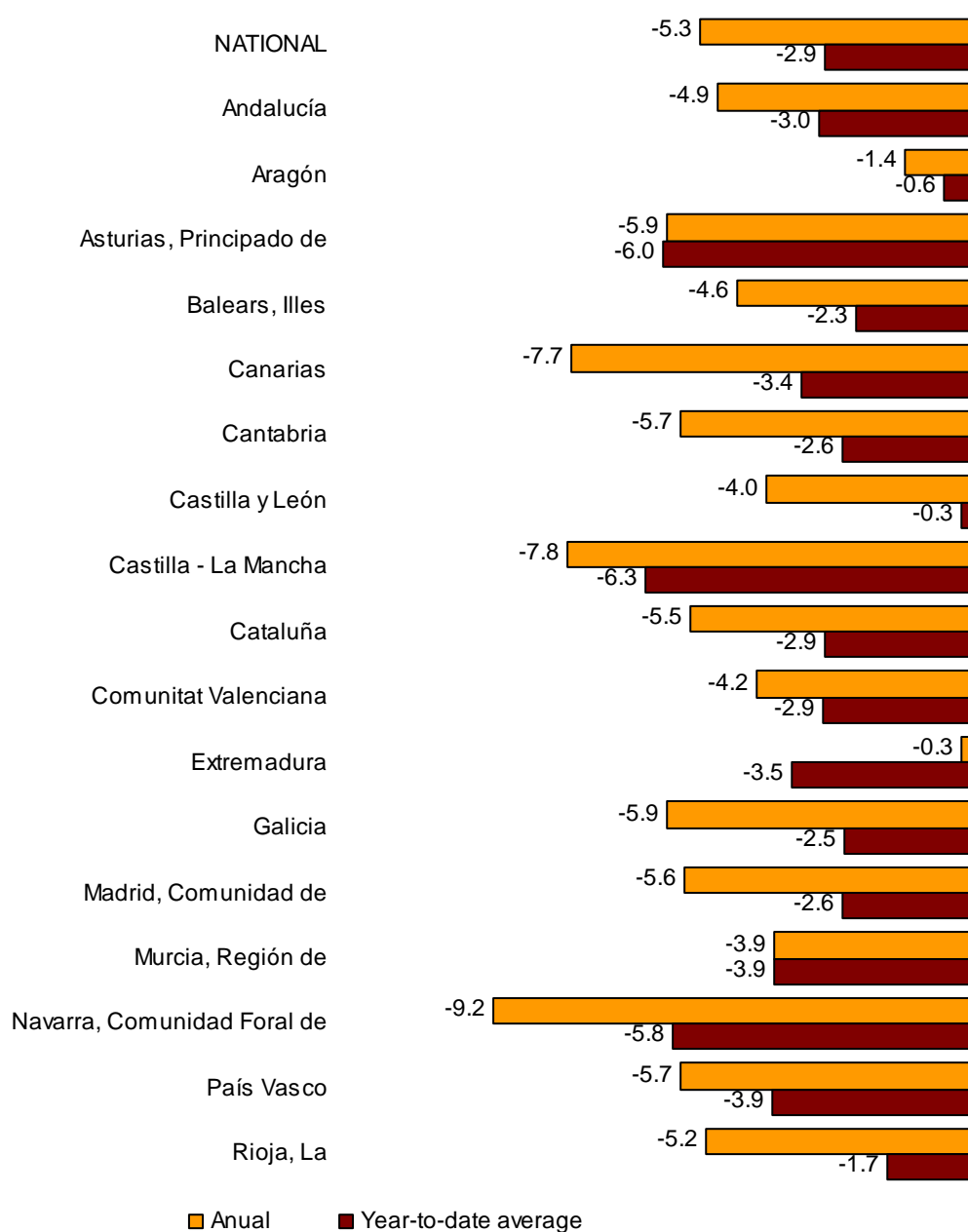


Autonomous Communities. Turnover variation rates

All Autonomous Communities presented a negative evolution of turnover in the Service sector in March.

The greatest decreases were registered in Comunidad Foral de Navarra (−9.2%), Castilla-La Mancha (−7.8%) and Canarias (−7.7%). In turn, the smallest decreases were Extremadura (−0.3%) and Aragón (−1.4%).

Annual and average turnover rates General index by Autonomous Community

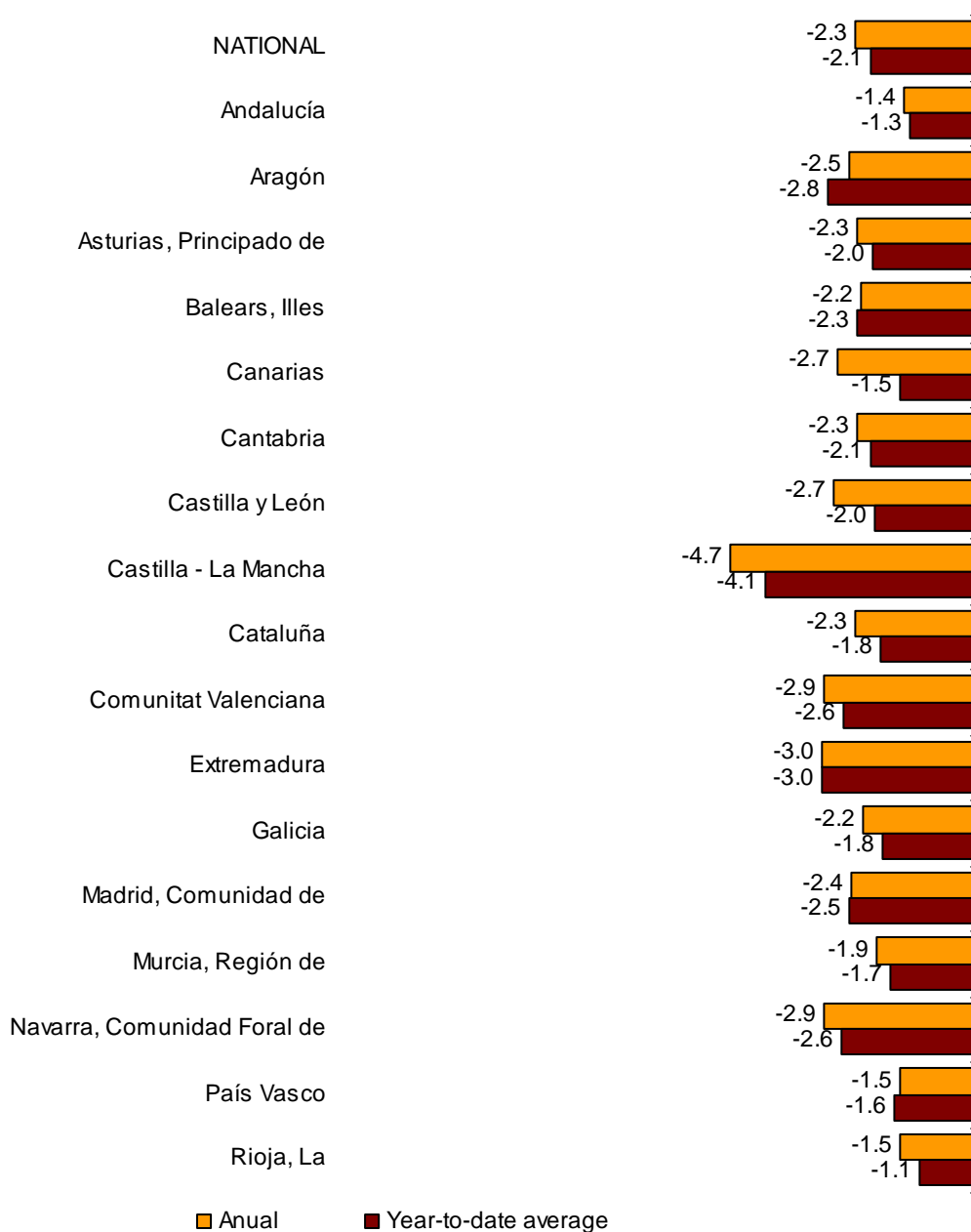


Autonomous Communities. Variation rates of employed personnel

Employment in the services sector decreased in the interannual rate in all the Autonomous Communities, in March.

Those presenting the greatest decreases were Castilla-La Mancha (−4.7%), Extremadura (−3.0%), and Comunitat Valenciana and Comunidad Foral de Navarra (both with −2.9%). In turn, the smallest decreases were registered in Andalucía (−1.4%), País Vasco and La Rioja (−1.5% both).

Annual and average rates of employed personnel General index by Autonomous Community



Services Sector Activity Indicators. Base 2005

March 2012

Provisional data

1. Monthly turnover indices by sector

	Index	% variation		Contribution
		Annual	Year-to-date average	Annual
GENERAL INDEX	93.5	-5.3	-2.9	
1. TRADE	92.6	-5.1	-3.0	-3.426
1.1. SALE AND REPAIR OF VEHICLES	61.6	-11.9	-9.1	-0.813
- Sale of motor vehicles	58.3	-12.3	-9.9	-0.720
- Maintenance and repair of motor vehicles	91.0	-9.4	-4.8	-0.093
1.2. WHOLESALE TRADE	98.9	-5.8	-2.7	-2.270
- Wholesale on a fee or contract basis	88.0	0.3	3.3	0.001
- Wholesale of agricultural raw materials and live animals	108.2	-6.0	-1.4	-0.115
- Wholesale of food, beverages and tobacco	105.1	-3.3	-1.5	-0.318
- Wholesale of household goods	109.4	-4.4	-2.0	-0.432
- Wholesale of information and communication equipment	73.0	-22.8	-16.4	-0.549
- Wholesale of other machinery, equipment and supplies	75.6	-4.8	-3.7	-0.132
- Wholesale of fuels, metals and others	97.7	-6.1	-1.9	-0.729
- Non-specialised wholesale trade	111.4	4.5	1.6	0.005
1.3. RETAIL TRADE	95.8	-1.6	-1.8	-0.342
2. OTHER SERVICES	95.4	-5.6	-2.7	-1.854
2.1. TRANSPORTATION AND STORAGE SERVICES	103.9	-4.7	-1.3	-0.446
Land transport	95.4	-7.1	-3.6	-0.310
- Rail transport	124.6	-11.6	-7.8	-0.029
- Taxi operation	97.7	-2.1	-1.7	-0.005
- Other passenger land transport	123.4	-0.5	1.3	-0.003
- Freight transport by road and removal services	89.4	-8.3	-4.3	-0.273
Water transport	101.3	2.1	0.2	0.004
Air transport	101.1	0.4	1.4	0.004
Warehousing and support activities for transportation	115.9	-2.4	1.2	-0.084
Post and courier activities	111.7	-10.2	-4.3	-0.059
2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES	86.0	-1.6	-1.3	-0.076
Accommodation	83.6	-1.5	2.2	-0.021
Food and beverage service activities	87.0	-1.6	-2.6	-0.055
2.3. INFORMATION AND COMMUNICATION	100.3	-5.7	-2.8	-0.453
Publishing activities	73.7	-12.9	-9.6	-0.106
Motion picture, television programme production and music publishing activities	118.9	-3.2	0.9	-0.018
Programming and broadcasting activities	86.1	-6.3	-4.8	-0.040
Telecommunications	87.9	-9.3	-6.4	-0.328
Computer programming, consultancy and related activities	144.1	1.7	4.9	0.037
Information service activities	132.3	1.3	2.2	0.002
2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	89.3	-10.9	-5.3	-0.692
Legal, accounting and management consulting activities	101.1	-9.7	-3.2	-0.237
Architectural and engineering activities; technical testing and analysis	80.4	-8.8	-3.2	-0.163
Advertising and market research	87.5	-15.5	-10.6	-0.282
Other professional scientific and technical activities	76.6	-4.2	-4.7	-0.011
2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	90.3	-4.4	-3.6	-0.186
Employment activities	84.0	-9.8	-5.5	-0.040
Travel agencies and tour operator services	74.9	-3.7	-3.7	-0.048
Security and investigation activities	114.2	-0.7	-0.1	-0.003
Cleaning activities	122.7	-3.1	-2.1	-0.026
Office administrative and other business support activities	89.3	-5.5	-5.2	-0.070

2. National turnover indices, adjusted for the calendar effect

	Original index	% variation		Adjusted index	% variation	
		Annual	Year-to-date average		Annual	Year-to-date average
GENERAL INDEX	93.5	-5.3	-2.9	93.7	-3.4	-3.4
1. Trade	92.6	-5.1	-3.0	92.7	-2.9	-3.5
1.1. Sale and repair of vehicles	61.6	-11.9	-9.1	60.9	-11.1	-10.8
1.2. Wholesale trade	98.9	-5.8	-2.7	99.1	-3.0	-3.0
1.3. Retail trade	95.8	-1.6	-1.8	95.3	-1.5	-3.1
2. Other Services	95.4	-5.6	-2.7	95.4	-4.6	-3.2
2.1. Transportation and storage	103.9	-4.7	-1.3	104.0	-2.8	-1.9
2.2. Accommodation and food service activities	86.0	-1.6	-1.3	86.1	-2.2	-2.3
2.3. Information and communication	100.3	-5.7	-2.8	100.6	-4.1	-2.6
2.4. Professional, scientific and technical activities	89.3	-10.9	-5.3	89.1	-9.9	-5.2
2.5. Administrative and support service activities	90.3	-4.4	-3.6	90.7	-3.3	-4.4

3. Interannual rates. General Index and by sector

Period	General Index		Trade		Sale and repair of vehicles		Wholesale trade	
	Original	Adjusted ¹	Original	Adjusted ¹	Original	Adjusted ¹	Original	Adjusted ¹
2011 March	-0.9	-1.8	-2.1	-3.2	-12.4	-13.8	0.7	-0.7
April	-0.8	0.4	-1.4	0.1	-17.6	-17.6	-0.7	1.2
May	-0.2	-0.8	-1.4	-2.1	-14.8	-16.0	1.5	0.6
June	-6.0	-5.7	-8.2	-7.8	-25.0	-24.4	-7.0	-6.6
July	-0.2	1.7	-1.7	0.6	0.7	5.4	-1.7	1.1
August	1.1	0.9	0.5	0.2	5.6	5.1	0.2	-0.2
September	-0.9	-1.1	-2.6	-2.9	-2.9	-3.6	-3.2	-3.6
October	-2.8	-2.8	-4.3	-4.2	-1.1	-1.2	-5.4	-5.3
November*	-2.7	-2.7	-3.7	-3.7	-3.0	-3.0	-3.9	-3.9
December*	-4.6	-2.7	-5.5	-3.1	-6.6	-8.1	-6.4	-3.5
2012 January*	-1.1	-2.2	-1.2	-2.6	-6.4	-9.0	0.4	-1.3
February*	-2.0	-4.6	-2.4	-5.2	-8.3	-12.2	-2.1	-4.6
March	-5.3	-3.4	-5.1	-2.9	-11.9	-11.1	-5.8	-3.0

Period	Retail trade		Other Services		Transportation and storage services		Accommodation and food services activities	
	Original	Adjusted ¹	Original	Adjusted ¹	Original	Adjusted ¹	Original	Adjusted ¹
2011 March	-3.3	-4.0	1.7	1.2	4.1	3.2	-1.7	-1.4
April	2.7	2.7	0.4	1.1	3.0	4.3	2.6	2.1
May	-1.6	-2.3	2.0	1.6	5.9	5.2	-1.3	-1.0
June	-3.8	-3.4	-1.7	-1.5	0.8	1.1	1.2	1.1
July	-2.3	-0.2	2.6	3.7	1.3	3.2	3.6	2.9
August	-0.1	-0.4	2.2	2.0	3.1	2.9	3.1	3.2
September	-1.3	-1.6	2.3	2.2	4.5	4.3	3.7	3.7
October	-3.3	-3.4	0.0	0.1	0.1	0.2	0.3	0.3
November*	-3.7	-3.7	-0.6	-0.6	-0.7	-0.7	-0.4	-0.4
December*	-3.8	-3.0	-2.8	-1.7	-0.8	1.3	-1.4	-2.1
2012 January*	-2.4	-3.6	-0.9	-1.5	0.9	-0.2	-1.2	-0.9
February*	-1.3	-4.3	-1.3	-3.4	0.4	-2.4	-1.1	-3.8
March	-1.6	-1.5	-5.6	-4.6	-4.7	-2.8	-1.6	-2.2

Period	Information and communication		Professional, scientific and technical activities		Administrative and support service activities	
	Original	Adjusted ¹	Original	Adjusted ¹	Original	Adjusted ¹
2011 March	0.9	0.2	5.4	4.9	-3.2	-3.7
April	-4.2	-3.3	-1.9	-1.3	4.0	4.8
May	0.6	0.3	0.2	0.0	2.6	2.3
June	-3.3	-3.2	-5.2	-5.0	-1.9	-1.8
July	0.4	2.1	5.8	6.9	3.3	4.5
August	0.5	0.4	2.6	2.6	1.0	0.9
September	-2.3	-2.4	3.0	2.8	3.4	3.3
October	-0.3	-0.3	1.0	1.0	-1.3	-1.2
November*	-0.7	-0.7	1.4	1.4	-3.5	-3.5
December*	-5.7	-4.5	-2.6	-1.6	-3.1	-1.9
2012 January*	-0.9	-1.8	-2.0	-2.6	-2.8	-3.5
February*	-1.4	-1.7	-2.2	-2.4	-3.5	-6.4
March	-5.7	-4.1	-10.9	-9.9	-4.4	-3.3

¹ Index rates adjusted for calendar effects

* Revised data

4. National employed personnel indices by branch of activity

	Index	% variation		Contribution Annual
		Annual	Year-to-date average	
GENERAL INDEX	93.4	-2.3	-2.1	
1. TRADE	94.0	-1.4	-1.5	-0.612
1.1. SALE AND REPAIR OF VEHICLES	85.5	-4.9	-4.9	-0.204
- Sale of motor vehicles	80.9	-6.1	-6.0	-0.136
- Maintenance and repair of motor vehicles	91.3	-3.5	-3.7	-0.068
1.2. WHOLESALE TRADE	93.5	-1.3	-1.2	-0.199
- Wholesale on a fee or contract basis	88.7	-0.5	-1.3	-0.004
- Wholesale of agricultural raw materials and live animals	102.6	-2.3	0.7	-0.012
- Wholesale of food, beverages and tobacco	100.9	2.4	2.3	0.112
- Wholesale of household goods	90.2	-4.6	-4.0	-0.152
- Wholesale of information and communication equipment	98.7	2.0	1.4	0.016
- Wholesale of other machinery, equipment and supplies	90.4	-1.3	-2.9	-0.022
- Wholesale of fuels, metals and others	86.6	-4.7	-3.8	-0.136
- Non-specialised wholesale trade	101.9	-0.8	0.2	0.000
1.3. RETAIL TRADE	95.9	-0.9	-1.0	-0.210
2. OTHER SERVICES	93.0	-3.0	-2.5	-1.725
2.1. TRANSPORTATION AND STORAGE SERVICES	93.0	-3.3	-2.7	-0.394
Land transport	93.4	-3.0	-2.7	-0.227
- Rail transport	98.1	0.1	0.4	0.000
- Taxi operation	102.6	-1.1	-0.4	-0.012
- Other passenger land transport	113.0	-0.8	-0.6	-0.011
- Freight transport by road and removal services	86.8	-4.2	-4.0	-0.203
Water transport	79.5	-4.1	-1.5	-0.003
Air transport	84.0	-2.6	-1.6	-0.012
Warehousing and support activities for transportation	98.1	-3.2	-2.0	-0.087
Post and courier activities	85.6	-5.2	-4.9	-0.065
2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES	89.3	-1.8	-1.8	-0.262
Accommodation	80.0	-2.3	-1.6	-0.069
Food and beverage service activities	92.0	-1.6	-1.8	-0.193
2.3. INFORMATION AND COMMUNICATION	99.9	-1.5	-1.4	-0.077
Publishing activities	82.9	-5.6	-5.5	-0.040
Motion picture, television programme production and music publishing activities	84.7	-5.2	-6.0	-0.022
Programming and broadcasting activities	97.9	-2.6	-1.9	-0.013
Telecommunications	85.7	-4.7	-4.4	-0.035
Computer programming, consultancy and related activities	115.2	1.5	1.8	0.035
Information service activities	110.1	-0.2	-0.5	0.000
2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	97.6	-3.5	-2.9	-0.407
Legal, accounting and management consulting activities	104.8	-2.6	-1.9	-0.142
Architectural and engineering activities; technical testing and analysis	94.8	-4.6	-4.3	-0.167
Advertising and market research	84.1	-4.3	-3.6	-0.064
Other professional scientific and technical activities	92.7	-3.7	-3.1	-0.032
2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	91.0	-4.2	-3.2	-0.586
Employment activities	68.9	-8.4	-5.7	-0.228
Travel agencies and tour operator services	82.6	-4.7	-4.1	-0.029
Security and investigation activities	108.5	-3.4	-2.9	-0.056
Cleaning activities	100.8	-3.2	-1.8	-0.180
Office administrative and other business support activities	93.0	-2.8	-3.5	-0.093

5. General turnover index by Autonomous Community

	Index	% variation	
		Annual	Year-to-date average
NATIONAL INDEX	93.5	-5.3	-2.9
Andalucía	86.1	-4.9	-3.0
Aragón	99.7	-1.4	-0.6
Asturias, Principado de	95.9	-5.9	-6.0
Balears, Illes	77.0	-4.6	-2.3
Canarias	86.6	-7.7	-3.4
Cantabria	92.1	-5.7	-2.6
Castilla y León	94.7	-4.0	-0.3
Castilla - La Mancha	83.8	-7.8	-6.3
Cataluña	96.3	-5.5	-2.9
Comunitat Valenciana	91.6	-4.2	-2.9
Extremadura	93.8	-0.3	-3.5
Galicia	104.9	-5.9	-2.5
Madrid, Comunidad de	94.6	-5.6	-2.6
Murcia, Región de	94.7	-3.9	-3.9
Navarra, Comunidad Foral de	96.3	-9.2	-5.8
País Vasco	100.6	-5.7	-3.9
Rioja, La	101.1	-5.2	-1.7

6. General employed personnel index by Autonomous Community

	Index	% variation	
		Annual	Year-to-date average
NATIONAL INDEX	93.4	-2.3	-2.1
Andalucía	94.8	-1.4	-1.3
Aragón	91.6	-2.5	-2.8
Asturias, Principado de	98.3	-2.3	-2.0
Balears, Illes	86.4	-2.2	-2.3
Canarias	89.4	-2.7	-1.5
Cantabria	97.6	-2.3	-2.1
Castilla y León	98.4	-2.7	-2.0
Castilla - La Mancha	88.3	-4.7	-4.1
Cataluña	92.5	-2.3	-1.8
Comunitat Valenciana	89.1	-2.9	-2.6
Extremadura	96.4	-3.0	-3.0
Galicia	98.5	-2.2	-1.8
Madrid, Comunidad de	93.7	-2.4	-2.5
Murcia, Región de	95.3	-1.9	-1.7
Navarra, Comunidad Foral de	96.9	-2.9	-2.6
País Vasco	97.4	-1.5	-1.6
Rioja, La	97.5	-1.5	-1.1