

19 June 2012

**Services Sector Activity Indicators (SSAI). Base 2005**  
*April 2012. Provisional data*

**Main results**

- The **interannual rate of turnover for the Market services sector** stands at **-8.3%** in April, almost three points below that registered in March.
- The average variation rate of the Services Sector Turnover General Index stands at **-4.3%** in the first four months of 2012.
- **Employed personnel decreases 2.9%**, as compared with April 2011.
- In April, turnover for the Services sector registers negative interannual rates in all Autonomous Communities.

**Evolution of turnover for the Services sector**

Turnover in the Market services sector experienced an interannual variation of **-8.3%** in April 2012, almost three points below that registered in March.

Trade registered an annual rate of **-9.7%** and an effect of **-6.409**. In turn, Other Services experienced a variation of **-5.8%**, with an effect of **-1.943** on the general index.

All sectors presented a negative effect on the general index. The greatest influence were:

- **Wholesale trade and intermediaries**, with an annual variation of **-8.5%** and an effect of **-3.195** on the general index, mainly caused by the decreases almost all activities of this sector. Among them, worth noting *Wholesale of fuels, metals and others* and *Wholesale of food, beverages and tobacco*.
- **Retail trade**, with an annual variation of **-8.8%** and an effect of **-2.011** on the general index.
- **Sale and repair of motor vehicles and motorcycles**, with an annual rate of **-19.8%** and an effect of **-1.204**, due to the negative evolution in the two activities comprising this sector, highlighting *Sale of motor vehicles, motorcycles and spare parts*.

• **Administrative and support service activities**, with an annual variation of –10.9% and an effect of –0.511, motivated by the decrease in all activities comprising this sector. Among them highlighting *Travel agencies and tour operator services*.

• **Professional, scientific and technical activities**, with an annual variation of –7.7% and an effect of –0.488, with the decrease of all activities.

• **Transport and storage**, with an annual variation of –4.7% and an effect of –0.452 on the general index, motivated by the decrease in all activities, highlighting *Freight transport by road and removal services*.

A more detailed analysis showed the activities that most affected the annual rate of the general index of Services sector turnover in the month of April:

**Activities with the greatest negative effect on the annual rate of the Services Sector Turnover General Index**

Activity (Elementary aggregate)	Annual rate (%)	Effect
Wholesale of fuels, metals and others	-13.8	-1.677
Sale of motor vehicles motorcycles and spare parts.	-21.6	-1.107
Wholesale of food, beverages and tobacco	-7.2	-0.687
Wholesale of information and communication equipment	-19.3	-0.386
Travel agencies and tour operator services	-19.8	-0.336

**Activities with the greatest positive effect on the annual rate of the Services Sector Turnover General Index**

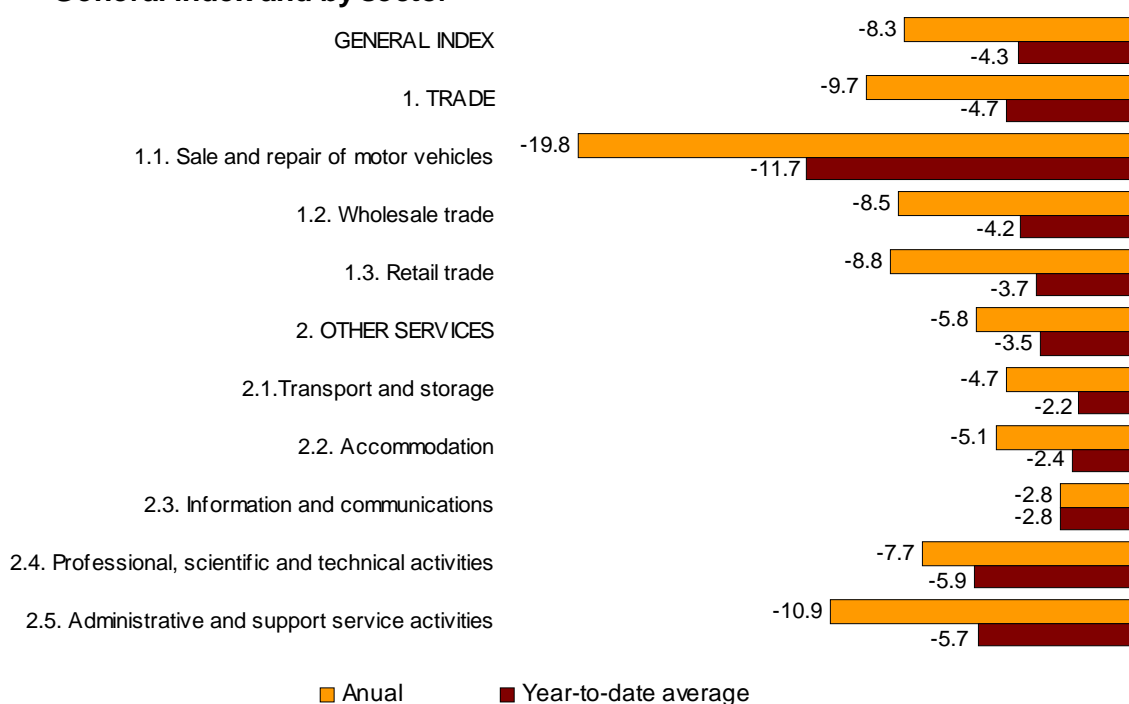
Activity (Elementary aggregate)	Annual rate (%)	Effect
Computer programming, consultancy and related activities	6.6	0.135
Motion picture, television programme production and music publishing activities	4.2	0.022
Information service activities	3.2	0.005
Wholesale of agricultural raw materials and live animals	0.3	0.005
Non-specialised wholesale trade	0.7	0.001

**Year-to-date average rates**

The average rate of the Services Sector Turnover General Index registered a variation of **–4.3%** in the first four months of 2012, as compared with the same period the previous year. This rate was –4.7% in Trade and it was –3.5% for Other Services.

By sectors, the average rate of the Services Sector Turnover experienced a negative variation rate in all sectors.

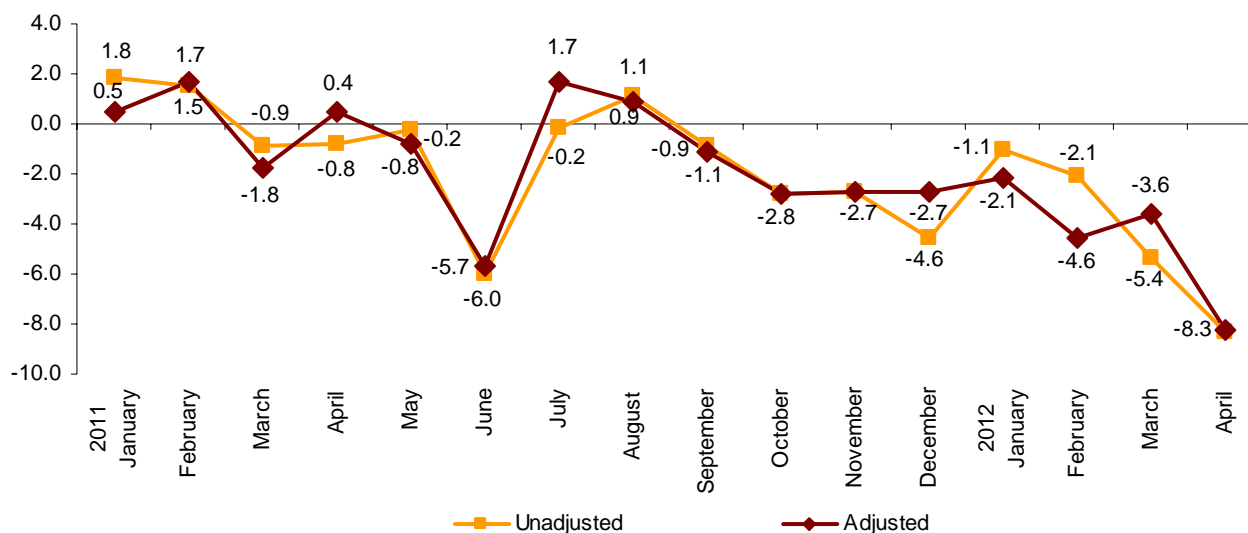
## Annual and average turnover rates General index and by sector



## Variation rates adjusted for the calendar effect

After eliminating the calendar effect, that is, the difference between the number of working days in a given month in different years, the interannual variation of the General Index of Services sector turnover stood at **-8.3%** in April, almost five points below than that registered the previous month.

## Annual evolution of turnover for the services sector Adjusted and Unadjusted General Index



## Evolution of employed personnel

Employment in the Services sector experienced an interannual decrease of **-2.9%** in April, five tenths below that registered in March.

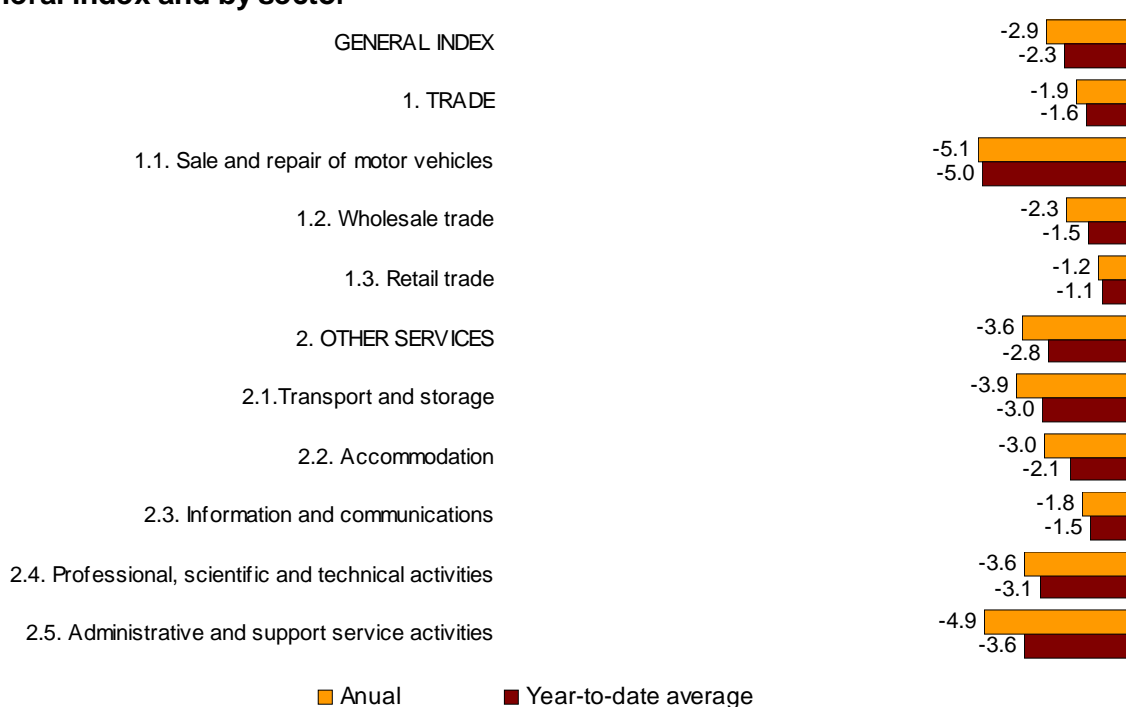
Trade registered a variation of **-1.9%** and an effect of **-0.822**. Other Services experienced a rate of **-3.6%** and an effect of **-2.109**.

All sectors presented a negative effect on the general index of employed personnel. Those with the greatest influence were:

- **Administrative and support service activities**, with an annual rate of **-4.9%** and an effect of **-0.681**, motivated by the negative evolution in all activities comprising this sector. Worth noting among them *Employment activities* and *Cleaning activities*.
- **Transport and storage**, with an annual variation of **-3.9%** and an effect of **-0.470**, as a result of the general decrease in the activities comprising the sector. Worth noting the negative evolution of the employment in *Freight transport by road and removal services*.
- **Accommodation**, with an annual rate of **-3.0%** and an effect of **-0.456** on the general index, caused by the decrease in the two activities comprising this sector, worth noting the *Food and beverage service activities*.
- **Professional, scientific and technical activities**, with an annual decrease of **-3.6%** and an effect of **-0.414**. All activities in this sector decreased.

In the first four months of the year, the average rate of the General Index of employed personnel stood at **-2.3%**. This rate was **-1.6%** in Trade and it was **-2.8%** in Other Services.

## Annual and average rates of employed personnel General index and by sector



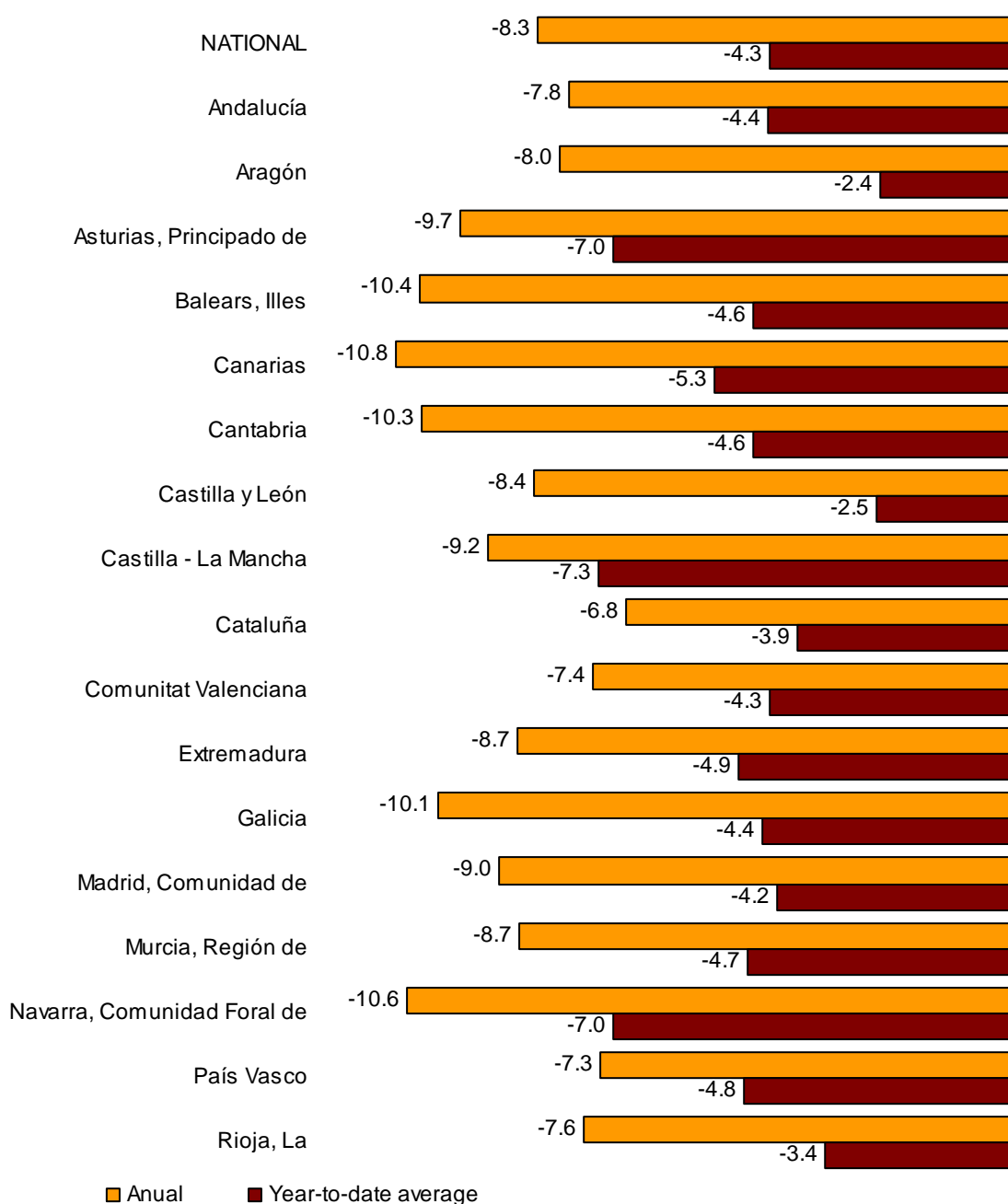
## Autonomous Communities. Turnover variation rates

All Autonomous Communities presented a negative evolution of turnover in the Service sector in April.

The greatest decreases were registered in Canarias (−10.8%), Comunidad Foral de Navarra (−10.6%), Illes Balears (−10.4%) and Cantabria (−10.3%) and. In turn, the smallest decreases were Cataluña (−6.8%), País Vasco (−7.3%) and Comunitat Valenciana (−7.4%).

### Annual and average turnover rates

#### General index by Autonomous Community

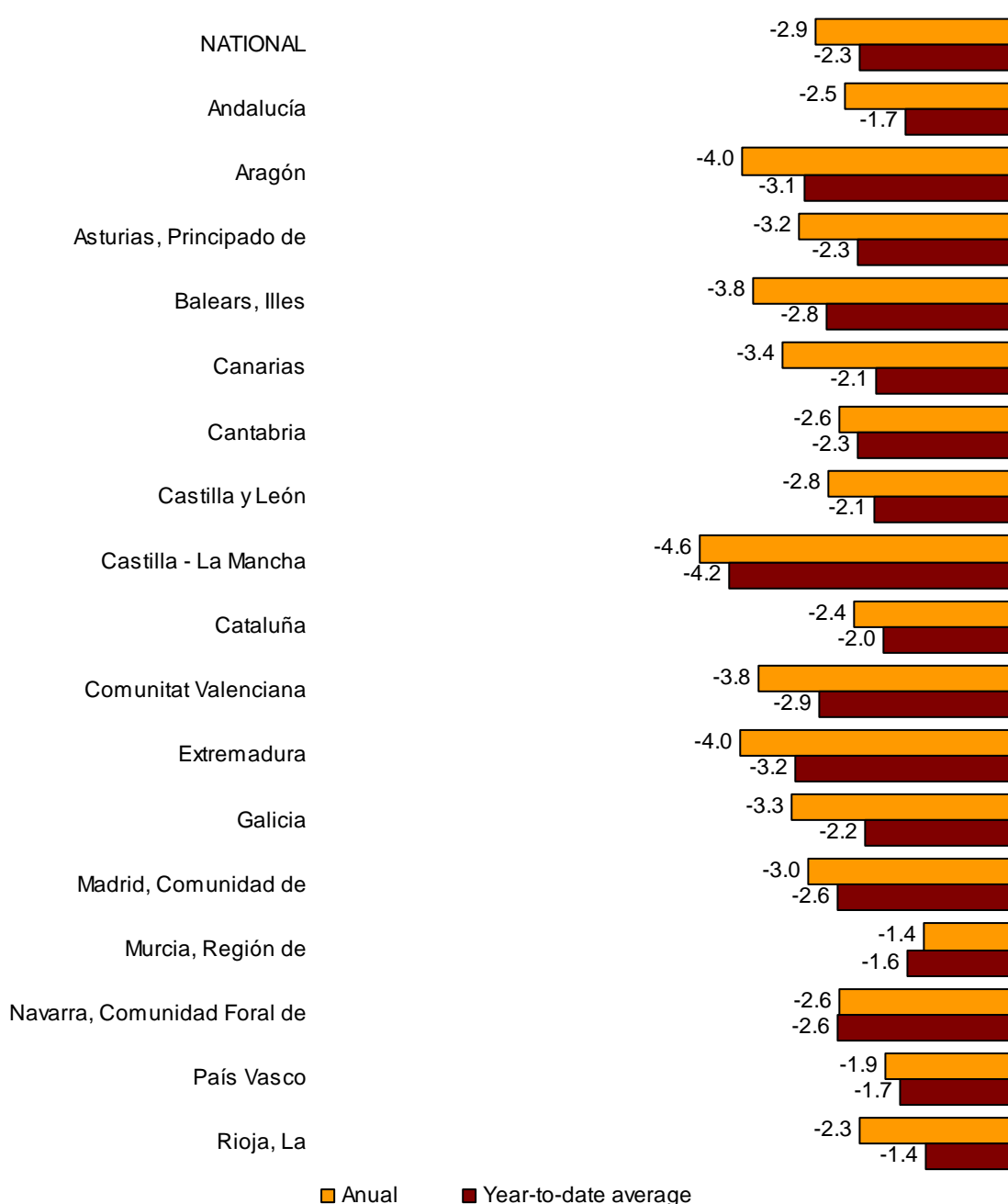


## Autonomous Communities. Variation rates of employed personnel

Employment in the services sector decreased in the interannual rate in all the Autonomous Communities, in April.

Those presenting the greatest decreases were Castilla-La Mancha (−4.6%) and Aragón and Extremadura (−4.0% both). In turn, the smallest decreases were registered in Region de Murcia (−1.4%) and País Vasco (−1.9%).

### Annual and average rates of employed personnel General index by Autonomous Community



# Services Sector Activity Indicators. Base 2005

**April 2012**

Provisional data

## 1. Monthly turnover indices by sector

	Index	% variation		Contribution Annual
		Annual	Year-to-date average	
<b>GENERAL INDEX</b>	<b>85.7</b>	<b>-8.3</b>	<b>-4.3</b>	
<b>1. TRADE</b>	<b>82.4</b>	<b>-9.7</b>	<b>-4.7</b>	<b>-6.409</b>
1.1. SALE AND REPAIR OF VEHICLES	47.2	-19.8	-11.7	-1.204
- Sale of motor vehicles	43.3	-21.6	-12.8	-1.107
- Maintenance and repair of motor vehicles	81.8	-10.1	-6.1	-0.096
1.2. WHOLESALE TRADE	86.6	-8.5	-4.2	-3.195
- Wholesale on a fee or contract basis	78.1	-6.8	0.7	-0.027
- Wholesale of agricultural raw materials and live animals	104.3	0.3	-1.0	0.005
- Wholesale of food, beverages and tobacco	93.1	-7.2	-2.9	-0.687
- Wholesale of household goods	93.9	-2.9	-2.4	-0.258
- Wholesale of information and communication equipment	60.1	-19.3	-17.0	-0.386
- Wholesale of other machinery, equipment and supplies	67.1	-6.3	-4.6	-0.165
- Wholesale of fuels, metals and others	85.4	-13.8	-4.9	-1.677
- Non-specialised wholesale trade	115.0	0.7	1.3	0.001
1.3. RETAIL TRADE	91.0	-8.8	-3.7	-2.011
<b>2. OTHER SERVICES</b>	<b>92.4</b>	<b>-5.8</b>	<b>-3.5</b>	<b>-1.943</b>
2.1. TRANSPORTATION AND STORAGE SERVICES	98.5	-4.7	-2.2	-0.452
Land transport	88.5	-6.8	-4.4	-0.293
- Rail transport	123.1	-11.8	-8.9	-0.031
- Taxi operation	98.1	-2.0	-1.7	-0.005
- Other passenger land transport	116.3	-3.6	0.1	-0.023
- Freight transport by road and removal services	81.7	-7.5	-5.1	-0.233
Water transport	102.0	-0.2	0.1	0.000
Air transport	101.5	-4.6	-0.3	-0.048
Warehousing and support activities for transportation	111.5	-2.2	0.3	-0.080
Post and courier activities	99.7	-6.0	-4.8	-0.031
2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES	90.3	-5.1	-2.4	-0.279
Accommodation	97.9	-3.1	0.6	-0.052
Food and beverage service activities	87.2	-6.0	-3.5	-0.227
2.3. INFORMATION AND COMMUNICATION	93.3	-2.8	-2.8	-0.213
Publishing activities	69.7	-6.1	-8.7	-0.047
Motion picture, television programme production and music publishing activities	108.7	4.2	1.8	0.022
Programming and broadcasting activities	81.8	-5.8	-5.1	-0.037
Telecommunications	81.7	-8.4	-6.9	-0.291
Computer programming, consultancy and related activities	133.4	6.6	5.3	0.135
Information service activities	122.5	3.2	2.4	0.005
2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	87.5	-7.7	-5.9	-0.488
Legal, accounting and management consulting activities	103.3	-4.1	-3.4	-0.103
Architectural and engineering activities; technical testing and analysis	78.2	-5.7	-3.8	-0.104
Advertising and market research	80.3	-15.1	-11.7	-0.265
Other professional scientific and technical activities	78.2	-6.0	-4.9	-0.017
2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	88.5	-10.9	-5.7	-0.511
Employment activities	74.3	-11.6	-7.2	-0.045
Travel agencies and tour operator services	77.6	-19.8	-9.1	-0.336
Security and investigation activities	108.7	-4.6	-1.2	-0.020
Cleaning activities	124.3	-2.9	-2.3	-0.026
Office administrative and other business support activities	83.6	-6.6	-5.7	-0.085

## 2. National turnover indices, adjusted for the calendar effect

	Original index	% variation		Adjusted index	% variation	
		Annual	Year-to-date average		Annual	Year-to-date average
<b>GENERAL INDEX</b>	<b>85.7</b>	<b>-8.3</b>	<b>-4.3</b>	<b>87.9</b>	<b>-8.3</b>	<b>-4.7</b>
1. Trade	82.4	-9.7	-4.7	85.2	-9.6	-5.1
1.1. Sale and repair of vehicles	47.2	-19.8	-11.7	51.3	-17.2	-12.5
1.2. Wholesale trade	86.6	-8.5	-4.2	89.8	-8.4	-4.4
1.3. Retail trade	91.0	-8.8	-3.7	93.0	-7.4	-4.2
2. Other Services	92.4	-5.8	-3.5	93.7	-5.7	-3.9
2.1. Transportation and storage	98.5	-4.7	-2.2	100.8	-4.6	-2.6
2.2. Accommodation and food service activities	90.3	-5.1	-2.4	88.1	-5.1	-3.1
2.3. Information and communication	93.3	-2.8	-2.8	94.9	-2.8	-2.7
2.4. Professional, scientific and technical activities	87.5	-7.7	-5.9	91.8	-7.6	-5.8
2.5. Administrative and support service activities	88.5	-10.9	-5.7	86.8	-10.9	-6.2



### 3. Interannual rates. General Index and by sector

Period	General Index		Trade		Sale and repair of vehicles		Wholesale trade	
	Original	Adjusted <sup>1</sup>	Original	Adjusted <sup>1</sup>	Original	Adjusted <sup>1</sup>	Original	Adjusted <sup>1</sup>
2011 April	-0.8	0.4	-1.4	0.1	-17.6	-17.6	-0.7	1.2
May	-0.2	-0.8	-1.4	-2.1	-14.8	-16.0	1.5	0.6
June	-6.0	-5.7	-8.2	-7.8	-25.0	-24.4	-7.0	-6.6
July	-0.2	1.7	-1.7	0.6	0.7	5.4	-1.7	1.1
August	1.1	0.9	0.5	0.2	5.6	5.1	0.2	-0.2
September	-0.9	-1.1	-2.6	-2.9	-2.9	-3.6	-3.2	-3.6
October	-2.8	-2.8	-4.3	-4.2	-1.1	-1.2	-5.4	-5.3
November	-2.7	-2.7	-3.7	-3.7	-3.0	-3.0	-3.9	-3.9
December*	-4.6	-2.7	-5.5	-3.1	-6.6	-8.1	-6.4	-3.5
2012 January*	-1.1	-2.1	-1.2	-2.5	-6.1	-8.7	0.4	-1.3
February*	-2.1	-4.6	-2.5	-5.2	-8.4	-12.4	-2.0	-4.5
March*	-5.4	-3.6	-5.3	-3.0	-12.1	-11.4	-6.0	-3.2
April	-8.3	-8.3	-9.7	-9.6	-19.8	-17.2	-8.5	-8.4

Period	Retail trade		Other Services		Transportation and storage services		Accommodation and food services activities	
	Original	Adjusted <sup>1</sup>	Original	Adjusted <sup>1</sup>	Original	Adjusted <sup>1</sup>	Original	Adjusted <sup>1</sup>
2011 April	2.7	2.7	0.4	1.1	3.0	4.3	2.6	2.1
May	-1.6	-2.3	2.0	1.6	5.9	5.2	-1.3	-1.0
June	-3.8	-3.4	-1.7	-1.5	0.8	1.1	1.2	1.1
July	-2.3	-0.2	2.6	3.7	1.3	3.2	3.6	2.9
August	-0.1	-0.4	2.2	2.0	3.1	2.9	3.1	3.2
September	-1.3	-1.6	2.3	2.2	4.5	4.3	3.7	3.7
October	-3.3	-3.4	0.0	0.1	0.1	0.2	0.3	0.3
November	-3.7	-3.7	-0.6	-0.6	-0.7	-0.7	-0.4	-0.4
December*	-3.8	-3.0	-2.8	-1.7	-0.8	1.2	-1.4	-2.1
2012 January*	-2.4	-3.6	-0.9	-1.5	0.9	-0.2	-1.2	-0.9
February*	-1.5	-4.5	-1.3	-3.4	0.3	-2.5	-1.1	-3.8
March*	-1.7	-1.5	-5.6	-4.6	-4.6	-2.7	-1.7	-2.3
April	-8.8	-7.4	-5.8	-5.7	-4.7	-4.6	-5.1	-5.1

Period	Information and communication		Professional, scientific and technical activities		Administrative and support service activities	
	Original	Adjusted <sup>1</sup>	Original	Adjusted <sup>1</sup>	Original	Adjusted <sup>1</sup>
2011 April	-4.2	-3.3	-1.9	-1.3	4.0	4.8
May	0.6	0.3	0.2	0.0	2.6	2.3
June	-3.3	-3.2	-5.2	-5.0	-1.9	-1.8
July	0.4	2.1	5.8	6.9	3.3	4.5
August	0.5	0.4	2.6	2.6	1.0	0.9
September	-2.3	-2.4	3.0	2.8	3.4	3.3
October	-0.3	-0.3	1.0	1.0	-1.3	-1.2
November	-0.7	-0.7	1.4	1.4	-3.5	-3.5
December*	-5.7	-4.5	-2.6	-1.6	-3.1	-1.9
2012 January*	-0.9	-1.8	-1.8	-2.4	-2.9	-3.5
February*	-1.4	-1.7	-2.3	-2.5	-3.6	-6.6
March*	-5.7	-4.2	-10.8	-9.8	-4.5	-3.4
April	-2.8	-2.8	-7.7	-7.6	-10.9	-10.9

<sup>1</sup> Index rates adjusted for calendar effects

\* Revised data

#### 4. National employed personnel indices by branch of activity

	Index	% variation		Contribution Annual
		Annual	Year-to-date average	
<b>GENERAL INDEX</b>	<b>93.6</b>	<b>-2.9</b>	<b>-2.3</b>	
<b>1. TRADE</b>	93.6	-1.9	-1.6	-0.822
1.1. SALE AND REPAIR OF VEHICLES	85.2	-5.1	-5.0	-0.210
- Sale of motor vehicles	80.9	-5.8	-5.9	-0.126
- Maintenance and repair of motor vehicles	90.6	-4.4	-3.9	-0.084
1.2. WHOLESALE TRADE	92.4	-2.3	-1.5	-0.328
- Wholesale on a fee or contract basis	88.5	-0.6	-1.1	-0.005
- Wholesale of agricultural raw materials and live animals	102.6	-4.1	-0.6	-0.022
- Wholesale of food, beverages and tobacco	99.4	1.3	2.1	0.059
- Wholesale of household goods	89.5	-4.6	-4.2	-0.151
- Wholesale of information and communication equipment	97.8	1.3	1.2	0.010
- Wholesale of other machinery, equipment and supplies	89.1	-2.6	-3.0	-0.042
- Wholesale of fuels, metals and others	85.5	-6.2	-4.4	-0.177
- Non-specialised wholesale trade	101.1	-1.0	-0.1	-0.001
1.3. RETAIL TRADE	95.9	-1.2	-1.1	-0.284
<b>2. OTHER SERVICES</b>	93.6	-3.6	-2.8	-2.109
<b>2.1. TRANSPORTATION AND STORAGE SERVICES</b>	92.9	-3.9	-3.0	-0.470
Land transport	93.1	-3.7	-2.9	-0.280
- Rail transport	98.0	0.1	0.3	0.000
- Taxi operation	104.8	-0.4	-0.3	-0.004
- Other passenger land transport	113.5	-1.6	-0.9	-0.022
- Freight transport by road and removal services	85.9	-5.3	-4.3	-0.254
Water transport	81.1	-6.6	-2.9	-0.006
Air transport	83.7	-4.6	-2.4	-0.022
Warehousing and support activities for transportation	98.6	-3.4	-2.3	-0.091
Post and courier activities	85.0	-5.8	-5.1	-0.072
<b>2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES</b>	92.0	-3.0	-2.1	-0.456
Accommodation	89.9	-2.5	-1.8	-0.084
Food and beverage service activities	92.6	-3.1	-2.2	-0.372
<b>2.3. INFORMATION AND COMMUNICATION</b>	99.7	-1.8	-1.5	-0.088
Publishing activities	82.5	-5.8	-5.5	-0.041
Motion picture, television programme production and music publishing activities	84.1	-8.3	-6.7	-0.036
Programming and broadcasting activities	96.9	-3.6	-2.3	-0.018
Telecommunications	85.2	-5.3	-4.6	-0.040
Computer programming, consultancy and related activities	115.6	2.2	1.9	0.051
Information service activities	108.9	-1.3	-0.7	-0.004
<b>2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES</b>	97.5	-3.6	-3.1	-0.414
Legal, accounting and management consulting activities	104.9	-2.4	-1.9	-0.131
Architectural and engineering activities; technical testing and analysis	94.5	-5.2	-4.5	-0.187
Advertising and market research	83.5	-5.3	-4.0	-0.077
Other professional scientific and technical activities	93.6	-2.1	-2.9	-0.019
<b>2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES</b>	90.8	-4.9	-3.6	-0.681
Employment activities	67.8	-9.7	-6.6	-0.261
Travel agencies and tour operator services	83.3	-5.3	-4.4	-0.033
Security and investigation activities	108.1	-4.0	-3.3	-0.066
Cleaning activities	100.6	-3.5	-2.2	-0.199
Office administrative and other business support activities	93.6	-3.7	-3.6	-0.122

## 5. General turnover index by Autonomous Community

	Index	% variation	
		Annual	Year-to-date average
<b>NATIONAL INDEX</b>	<b>85.7</b>	<b>-8.3</b>	<b>-4.3</b>
Andalucía	79.8	-7.8	-4.4
Aragón	88.6	-8.0	-2.4
Asturias, Principado de	88.6	-9.7	-7.0
Balears, Illes	83.3	-10.4	-4.6
Canarias	79.5	-10.8	-5.3
Cantabria	85.6	-10.3	-4.6
Castilla y León	88.5	-8.4	-2.5
Castilla - La Mancha	77.5	-9.2	-7.3
Cataluña	89.0	-6.8	-3.9
Comunitat Valenciana	83.2	-7.4	-4.3
Extremadura	87.7	-8.7	-4.9
Galicia	95.2	-10.1	-4.4
Madrid, Comunidad de	84.8	-9.0	-4.2
Murcia, Región de	88.6	-8.7	-4.7
Navarra, Comunidad Foral de	88.9	-10.6	-7.0
País Vasco	89.8	-7.3	-4.8
Rioja, La	92.8	-7.6	-3.4

## 6. General employed personnel index by Autonomous Community

	Index	% variation	
		Annual	Year-to-date average
<b>NATIONAL INDEX</b>	<b>93.6</b>	<b>-2.9</b>	<b>-2.3</b>
Andalucía	94.9	-2.5	-1.7
Aragón	91.1	-4.0	-3.1
Asturias, Principado de	97.9	-3.2	-2.3
Balears, Illes	93.9	-3.8	-2.8
Canarias	89.0	-3.4	-2.1
Cantabria	97.8	-2.6	-2.3
Castilla y León	98.5	-2.8	-2.1
Castilla - La Mancha	88.3	-4.6	-4.2
Cataluña	93.1	-2.4	-2.0
Comunitat Valenciana	88.4	-3.8	-2.9
Extremadura	96.5	-4.0	-3.2
Galicia	98.0	-3.3	-2.2
Madrid, Comunidad de	93.5	-3.0	-2.6
Murcia, Región de	96.2	-1.4	-1.6
Navarra, Comunidad Foral de	97.9	-2.6	-2.6
País Vasco	97.1	-1.9	-1.7
Rioja, La	97.7	-2.3	-1.4