

14 August 2020

**Services Sector Activity Indicators (SSAI). Base 2015**  
June 2020. Provisional data

**Turnover in the<sup>1</sup> Market Services Sector stands at 5.1%, after  
adjusting for seasonal and calendar effects**

**The annual rate stands at –20.0% in the series adjusted for  
seasonal and calendar effects and at –18.0% in the original series**

**COVID-19's Effects on the June SSAI**

- During the month of June, the different territories continued to progress through the de-escalation process, until the “new normality” was declared on June 21. According to Royal Decree 555/2020, the state of alarm ended on said date. The services sector recovered rhythm during this month, with a growth of 18.1% compared to May.
- Despite two consecutive months with positive monthly rates, the Services Sector still failed to reach the records of a year ago. It was down as a whole by 20.0% compared to June 2019; this decrease was lower in *Commerce*, with a rate of –12.8%, while in *Other Services* the rate was –32.5%.
- Tourism-related sectors continued to be those most affected. Among these, the turnover of *Accommodation services* and *Travel agencies* reduced by more than 90%; while *Air transport* decreased 80.1%.
- On the other hand, *Wholesale trade of information and communication technology equipment* (10.3%) and *Postal and mail activities* (3.6%) are the only activities where turnover increased compared to June 2019.
- Compared to the first semester of 2019, turnover of the Services Sector decreased by 18.2%. Information and communications services have best weathered the crisis, with a 9.6% drop.
- Though ERTes (Temporary Workforce Reduction Schemes) continue to alleviate the crisis' effect on employment, Commerce recorded an annual decrease of 3.3%, and Other Services of 9.5%. Within these, Accommodation Services (–25.9%) and Activities related to employment (–29.3%), were the activities that suffered the most.
- The communities that are the most dependent on tourism suffered the greatest decreases in services sector turnover, with annual rates of –49.5% in Illes Balears and –35.2% in Canarias. Employment was likewise affected in these communities, especially in Illes Balears, with an annual rate of –20.9%.

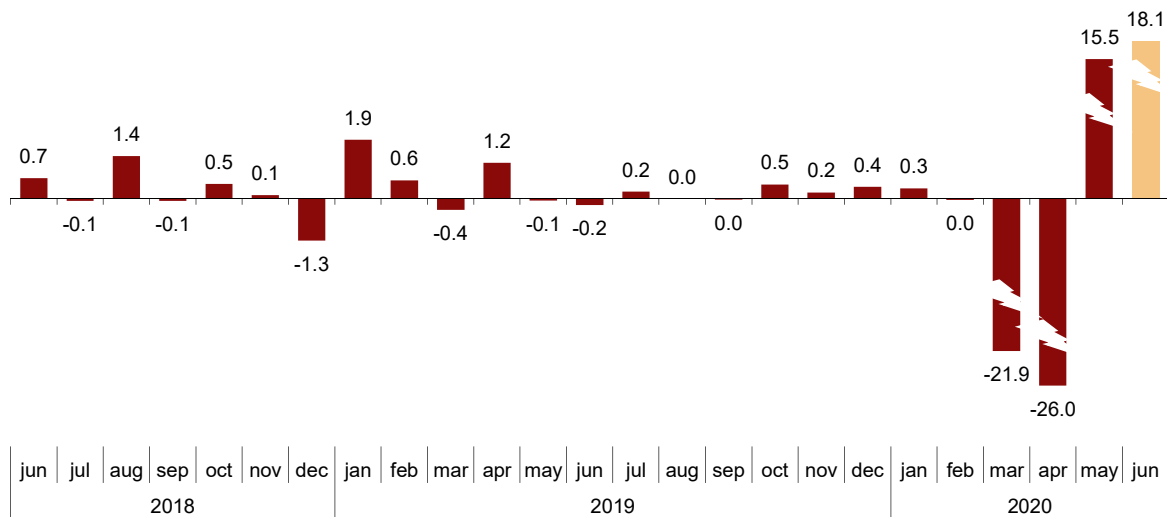
<sup>1</sup> As reflected in the methodology of this value index, the information is presented in current (nominal) terms, without adjusting the effects in the price variation.

## Monthly trend in turnover for the Market Services Sector

After adjusting for seasonal and calendar effects, the monthly variation of the general index of turnover for the Market Services Sector between June and May was 18.1%. This rate is six tenths higher than that observed in May.

### General index of the turnover for the Market Services Sector

Seasonally and calendar adjusted. Monthly rate. Percentage

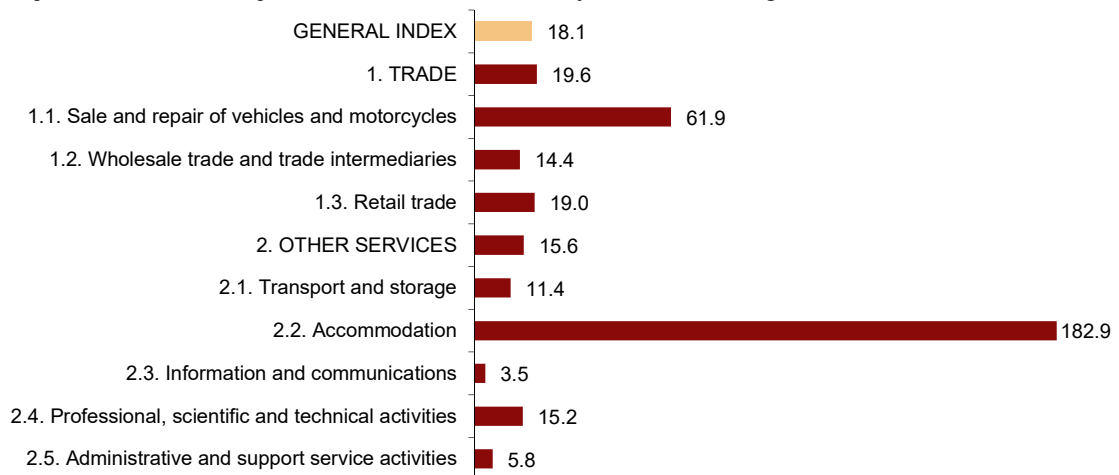


After adjusting for seasonal and calendar effects, *Trade* increased by 19.6% and *Other services* by 15.6%.

All sectors recorded positive monthly rates. *Accommodation* (182.9%) and *Sale and repair of vehicles and motorcycles* (61.9%) increased the most.

## General and by sectors turnover Index

Seasonally and calendar adjusted. June 2020. Monthly rate. Percentage



A more detailed analysis shows the branches of activity that registered the highest monthly rates and those with the lowest increases in June.

## Types of activities with the highest monthly rates in the Services Sector turnover index

Seasonally and calendar adjusted. June 2020. Monthly rate

Activity (CNAE-2009 groups)	Monthly rate(%)
Food and beverage service activities	196.2
Accommodation	150.1
Sale and repair of vehicles	61.9

## Types of activities with the lowest monthly rates in the Services Sector turnover index

Seasonally and calendar adjusted. June 2020. Monthly rate

Activity (CNAE-2009 groups)	Monthly rate(%)
Telecommunications	-0.1
Employment activities	0.7
Information service activities	2.2

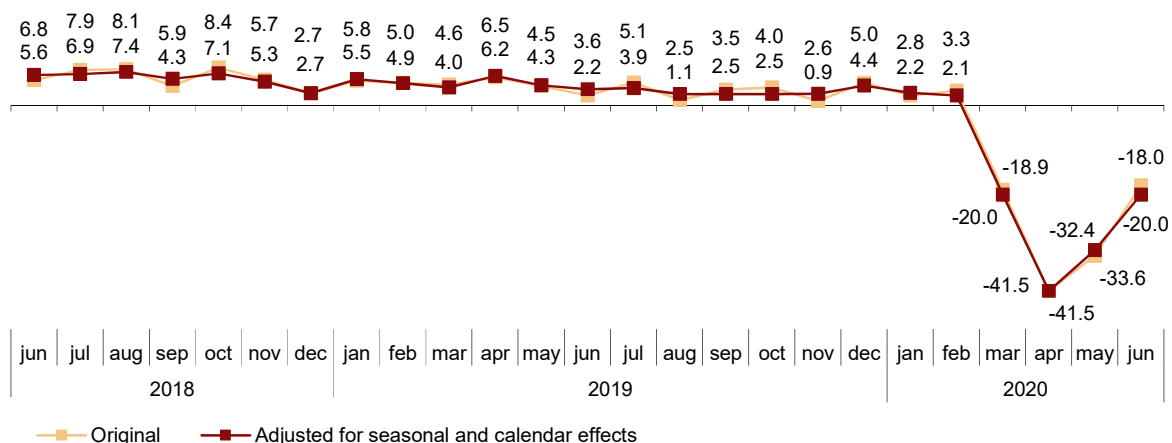
## Annual trend in the turnover indices for the Market Services Sector

The general index of the turnover for the Market Services Sector, after adjusting for seasonal and calendar effects, experienced a variation of  $-20.0\%$  in June compared to the same month of 2019. This rate is 12.4 points higher than that recorded in May.

The original series presented an annual variation of  $-18.0\%$ , which is 15.6 points above that registered in May.

### General index of turnover for the Market Services Sector

Annual Rate. Percentage



After adjusting for seasonal and calendar effects, *Trade* decreased by 12.8% as compared with June 2019 and *Other services* by 32.5%.

By sectors, *Retail trade* ( $-6.3\%$ ), *Information and communications* ( $-14.7\%$ ) and *Sale and repair of vehicles and motorcycles* ( $-14.8\%$ ) registered the largest increases. In turn, *Accommodation* ( $-64.4\%$ ) and *Administrative and support service activities* ( $-45.8\%$ ) recorded the largest decreases.

### Annual rates in Turnover index for the Market Services Sector: General and by sector. June 2020

	Tasa anual (%)		Tasa de la media de lo que va de año (%)	
	Índice original	Índice corregido de efectos estacionales y de calendario	Índice original	Índice corregido de efectos estacionales y de calendario
<b>ÍNDICE GENERAL</b>	-18.0	-20.0	-18.4	-18.2
<b>1. COMERCIO</b>	-0.1	-2.8	-15.8	-15.9
1.1. Venta y reparación de vehículos y motocicletas	-11.8	-11.8	-32.7	-32.4
1.2. Comercio al por mayor e intermediarios del comercio	-12.3	-15.7	-14.8	-14.7
1.3. Comercio al por menor	-4.9	-6.3	-11.7	-12.0
<b>2. OTROS SERVICIOS</b>	-31.5	-32.5	-23.2	-22.4
2.1. Transporte y almacenamiento	-26.9	-26.7	-19.9	-19.5
2.2. Hostelería	-64.8	-64.4	-53.4	-49.7
2.3. Información y comunicaciones	-12.9	-11.7	-9.5	-9.6
2.4. Actividades profesionales, científicas y técnicas	-17.8	-19.4	-15.6	-14.9
2.5. Actividades administrativas y servicios auxiliares	-44.9	-45.8	-27.5	-26.2

The sectors whose behaviour has been the most stable during the crisis are *Information and communications* and *Professional, scientific and technical activities*, although they registered decreases of 9.6% and 14.9% during the first half of the year compared to the same period of 2019.

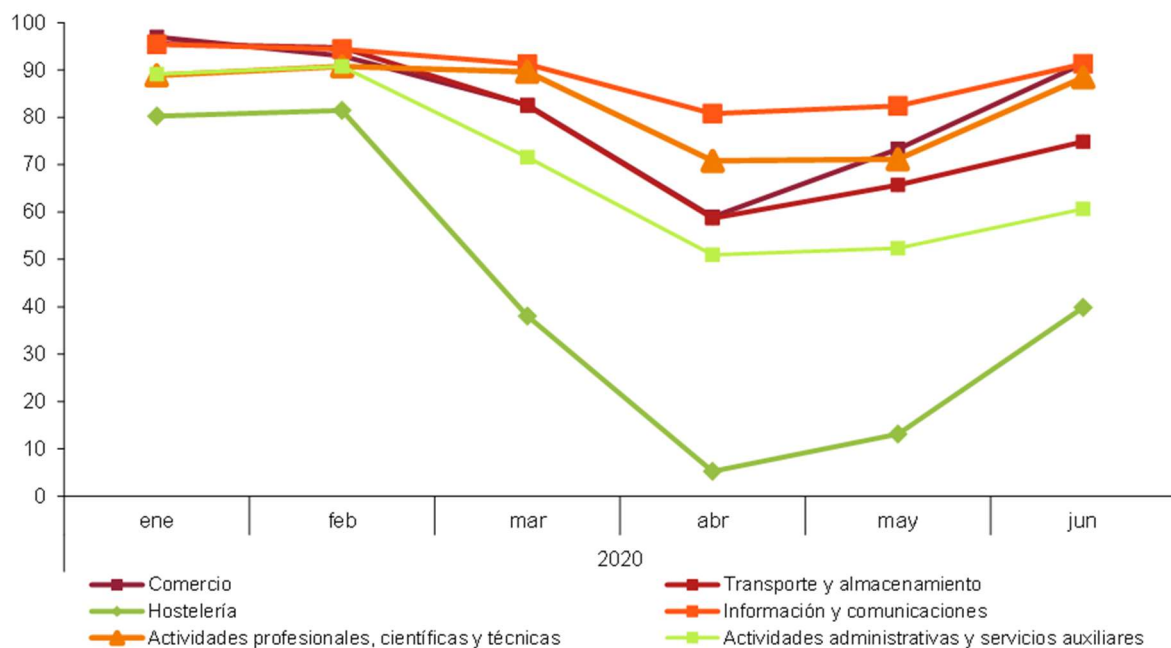
For its part, *Commerce* suffered a significant setback, with a peak in April and a V-shaped recovery in May and June that nearly allowed it to reach the 2019 average.

The same cannot be said of *Transport and storage* and in *Administrative Activities and Auxiliary Services*, where the slight recovery in May and June failed to compensate for the strong drops in March and April, and the turnover in the first semester fell by 19.5% and 26.2% respectively compared to the same period of 2019.

Finally, *Hospitality* was the sector where health crisis had the greatest impact, and the turnover generated in the first six months of 2020 was reduced to nearly half that obtained in the same period last year.

## Service Sector Turnover Index by activity sectors.

Average 2019=100 Original series

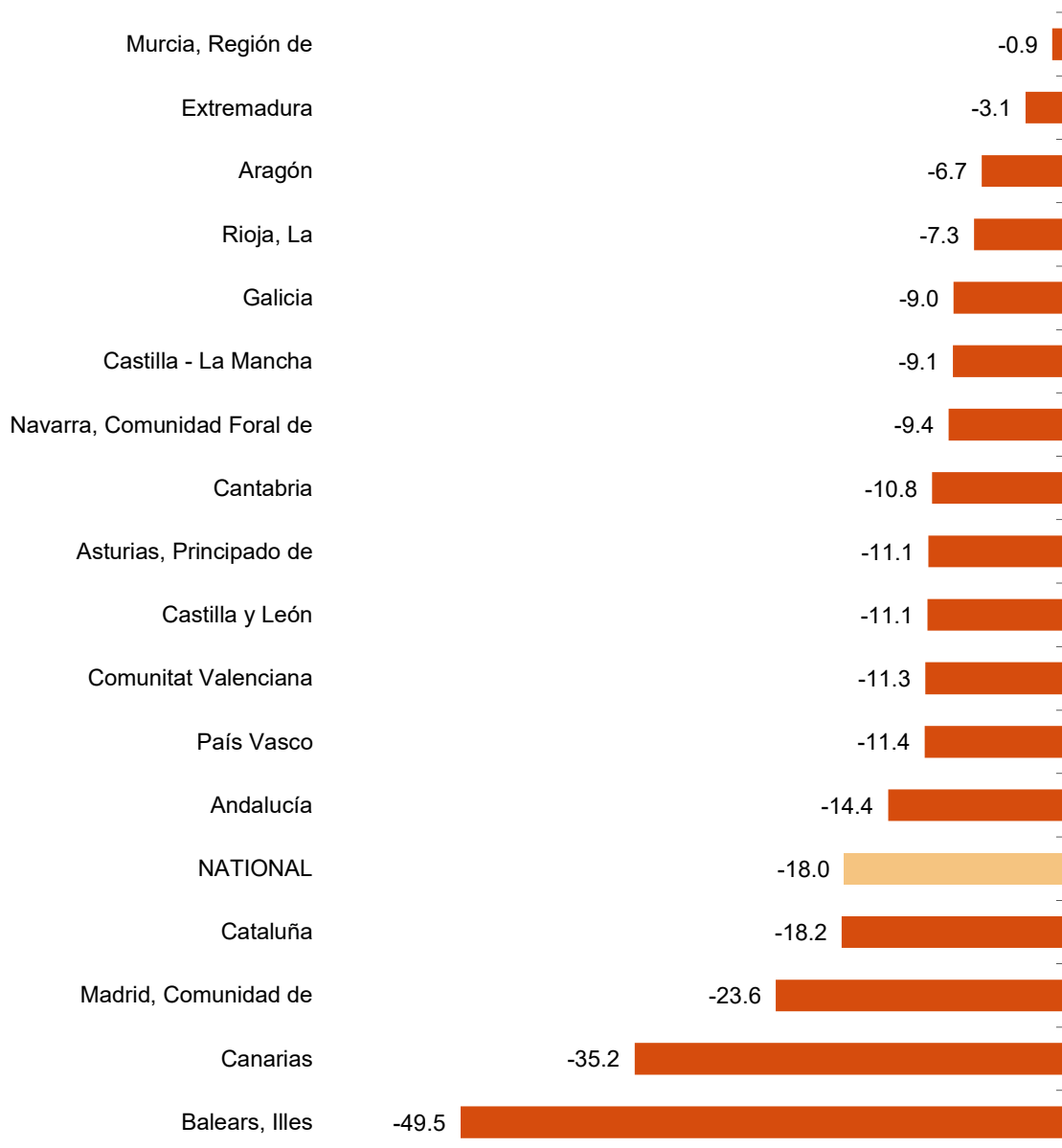


## Results by Autonomous Community. Annual variation rates of turnover. Original series

Annual rate in Turnover index for the Market Services Sector decreased as compared to June 2019 in all the Autonomous Communities.

Illes Balears (-49.5%), Canarias (-35.2%) and Comunidad de Madrid (-23.6%) recorded the largest decreases.

**General Indices: National and by Autonomous Community**  
**June 2020. Turnover Annual Rate. Percentage**



## Employment trend

Employment in the Market Services Sector experienced a variation of  $-7.1\%$  in June as compared to the same month of the previous year. This rate is one tenth lower than that registered in May.

The employment rate decreased by  $3.3\%$  in *Trade* and by  $9.5\%$  in *Other services*.

## National Indices of employed personnel by sector. June 2020

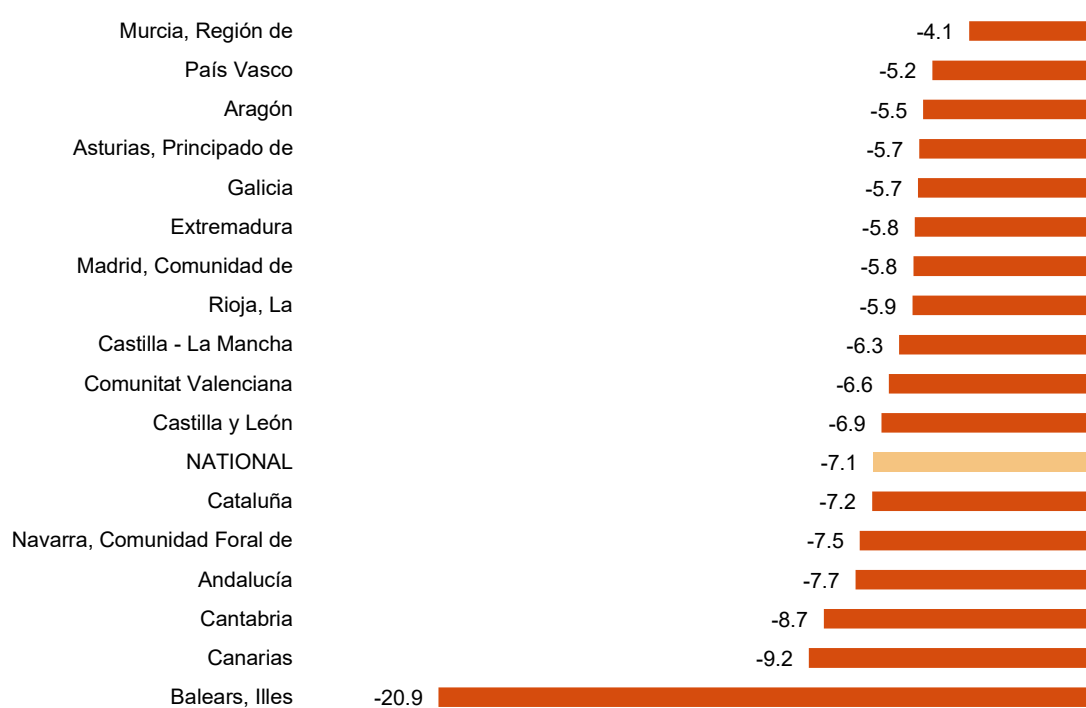
	Index	Rate (%)	
		Monthly	Annual
GENERAL INDEX	102.8	0.7	-7.1
1. TRADE	104.0	0.8	-3.3
1.1. Sale and repair of vehicles and motorcycles	103.7	0.9	-3.9
1.2. Wholesale trade	107.2	-0.5	-2.5
1.3. Retail trade	101.9	1.6	-3.7
2. OTHER SERVICES	102.1	0.6	-9.5
2.1. Transport and storage	105.6	0.9	-4.9
2.2. Accommodation	93.3	-0.4	-18.6
2.3. Information and communications	109.0	0.7	-0.8
2.4. Professional, scientific and technical activities	105.1	0.4	-3.3
2.5. Administrative and support service activities	104.4	1.4	-10.3

## Results by Autonomous Community. Annual employment variation rates

Annual employment rate decreased as compared to June 2019 in all the Autonomous Communities. . Illes Balears ( $-20.9\%$ ) registers the largest decline.

## General Indices: National and by Autonomous Community

June 2020. Annual rate of employed personnel. Percentage



## Review and update of data

On the press release day, INE has updated SSAI data series corresponding to the last five months. In the case of calendar adjusted and seasonally and calendar adjusted series, according to INE standard, series are revised since its beginning. Results are available on INEBase.

## Methodological note

The Services Sector Activity Indicators (SSAI) measure the short-term evolution of the activity of companies belonging to the Non-Financial Market Services sector through two variables: turnover and employed personnel. Turnover comprises the amounts invoiced by the company for provision of services and sale of goods. Employed personnel include both paid and unpaid personnel.

In order to obtain this data, an ongoing survey is conducted, every month researching more than 28,000 companies that operate in this sector. Results are presented as indices so as to measure variations as compared to the base year 2015.

The characteristics of this statistics are:

**Type of survey:** monthly continuous survey.

**Base year:** 2015.

**Population scope:** companies whose main economic activity is described in sections G, (Trade), H (Transport and Storage), I (Accommodation), J (Information and Communications), M (Professional, Scientific and Technical Activities) and N (Administrative and Support Services Activities) of the National Classification of Economic Activities (CNAE-09).

**Geographical scope:** all the national territory except for Ceuta and Melilla, for which it is only collected in division 47 of CNAE-09 (retail trade).

**Sample size:** 28,000 companies.

**Type of sampling:** stratified random sampling.

**Collection method:** completion of the questionnaire by the respondent using one of the following methods: internet (IRIA system), e-mail, fax, telephone or by postal mail.

For more information you can access the methodology at:

<https://www.ine.es/metodologia/t37/notaiass15.pdf>

And the standardised methodological report at:

<https://www.ine.es/dynt3/metadatos/es/RespuestaDatos.html?oe=30183>

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## Services Sector Activity Indicators. Base 2015

June 2020

Provisional data

### 1. Turnover indices: General and by sector Seasonally and calendar adjusted

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
GENERAL INDEX	97.8	18.1	-20.0	-18.2
1. TRADE	106.1	19.6	-12.8	-15.9
1.1. Sale and repair of vehicles and motorcycles	110.3	61.9	-14.8	-32.4
1.2. Wholesale trade	106.3	14.4	-15.7	-14.7
1.3. Retail trade	104.0	19.0	-6.3	-12.0
2. OTHER SERVICES	83.5	15.6	-32.5	-22.4
2.1. Transport and storage	86.3	11.4	-28.7	-19.5
2.2. Accommodation	42.7	182.9	-64.4	-49.7
2.3. Information and communications	99.7	3.5	-14.7	-9.6
2.4. Professional, scientific and technical activities	110.3	15.2	-19.4	-14.9
2.5. Administrative and support service activities	68.0	5.8	-45.8	-26.2

### 2. Turnover indices: General and by sector Calendar adjusted

	Index	Rate (%)	
		Annual	Year-to-date average
GENERAL INDEX	103.2	-19.9	-18.8
1. TRADE	110.4	-12.8	-16.3
1.1. Sale and repair of vehicles and motorcycles	121.1	-15.0	-33.2
1.2. Wholesale trade	110.8	-15.6	-15.1
1.3. Retail trade	106.1	-6.3	-12.0
2. OTHER SERVICES	90.0	-32.5	-23.5
2.1. Transport and storage	90.3	-28.7	-20.2
2.2. Accommodation	47.6	-64.4	-53.7
2.3. Information and communications	105.2	-14.6	-9.9
2.4. Professional, scientific and technical activities	119.8	-19.4	-15.7
2.5. Administrative and support service activities	75.2	-45.8	-27.9

## 3. Turnover indices: General and by branch of activity Original series

	Index	Rate (%)	
		Annual	Year-to-date average
GENERAL INDEX	103.7	-18.0	-18.4
1. TRADE	111.1	-10.1	-15.8
1.1. SALE AND REPAIR OF VEHICLES	121.8	-11.8	-32.7
- Sale of motor vehicles	123.9	-12.1	-33.5
- Maintenance and repair of motor vehicles	108.4	-9.1	-26.3
1.2. WHOLESALE TRADE AND COMMISSION TRADE	111.5	-12.3	-14.8
- Wholesale on a fee or contract basis	112.9	-20.2	-12.4
- Wholesale of agricultural raw materials and live animals	112.1	-0.7	3.3
- Wholesale of food, beverages and tobacco	109.0	-8.9	-9.0
- Wholesale of household goods	117.5	-2.3	-12.3
- Wholesale of information and communication equipment	120.1	10.3	-13
- Wholesale of other machinery, equipment and supplies	142.9	-3.4	-9.5
- Other specialised wholesale trade	98.9	-29.0	-27.4
- Non-specialised wholesale trade	136.6	-8.5	-17.4
1.3. RETAIL TRADE	106.3	-4.9	-11.7
2. OTHER SERVICES	90.2	-31.5	-23.2
2.1. TRANSPORTATION AND STORAGE SERVICES	90.8	-26.9	-19.9
Land transport	92.4	-22.2	-20.1
- Rail transport	52.9	-54.7	-39.7
- Taxi operation	35.1	-71.2	-50.6
- Other passenger land transport	47.6	-62.3	-43.9
- Freight transport by road and removal services	111.8	-4.3	-10.4
Water transport	97.1	-24.6	-17.7
Air transport	30.5	-80.1	-46.7
Warehousing and support activities for transportation	99.8	-19.4	-15.1
Post and courier activities	118.2	3.6	-5.4
2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES	47.5	-64.8	-53.4
Accommodation	14.1	-90.4	-64.9
Food and beverage service activities	63.5	-51.1	-48.5
2.3. INFORMATION AND COMMUNICATION	105.7	-12.9	-9.5
Publishing activities	116.6	-12.6	-15.4
Motion picture, television programme production and music publishing activities	71.3	-48.8	-36.9
Programming and broadcasting activities	113.0	-10.8	-10.2
Telecommunications	104.6	-4.2	-2.4
Computer programming, consultancy and related activities	109.4	-14.9	-10.2
Information service activities	116.8	-6.8	-2.6
2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	120.3	-17.8	-15.6
Legal, accounting and management consulting activities	129.6	-13.7	-12.3
Architectural and engineering activities; technical testing and analysis	126.0	-13.6	-11.2
Advertising and market research	97.5	-32.2	-26.9
Other professional scientific and technical activities	122.9	-11.6	-14.4
2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	75.5	-44.9	-27.5
Employment activities	107.3	-30.7	-19.7
Travel agencies and tour operator services	12.4	-91.4	-64.7
Security and investigation activities	125.4	-4.4	1.1
Cleaning activities	117.1	-3.0	-2.8
Office administrative and other business support activities	110.1	-26.6	-16.3

## 4. Employed personnel indices: General and by branch of activity

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
<b>GENERAL INDEX</b>	<b>102.8</b>	<b>0.7</b>	<b>-7.1</b>	<b>-3.3</b>
<b>1. TRADE</b>	<b>104.0</b>	<b>0.8</b>	<b>-3.3</b>	<b>-12</b>
1.1. SALE AND REPAIR OF VEHICLES	103.7	0.9	-3.9	-2.1
- Sale of motor vehicles	110.7	0.5	-3.4	-13
- Maintenance and repair of motor vehicles	96.5	14	-4.5	-2.9
1.2. WHOLESALE TRADE AND COMMISSION TRADE	107.2	-0.5	-2.5	-0.6
- Wholesale on a fee or contract basis	103.8	0.7	-12	0.4
- Wholesale of agricultural raw materials and live animals	108.1	-0.8	0.6	-0.5
- Wholesale of food, beverages and tobacco	109.6	-2.2	-2.9	-0.8
- Wholesale of household goods	103.2	0.3	-4.0	-18
- Wholesale of information and communication equipment	106.8	0.9	-2.5	-12
- Wholesale of other machinery, equipment and supplies	111.3	0.3	-15	0.4
- Other specialised wholesale trade	106.9	0.7	-14	0.5
- Non-specialised wholesale trade	106.6	12	-4.6	-2.1
1.3. RETAIL TRADE	101.9	16	-3.7	-15
<b>2. OTHER SERVICES</b>	<b>102.1</b>	<b>0.6</b>	<b>-9.5</b>	<b>-4.6</b>
2.1. TRANSPORTATION AND STORAGE SERVICES	105.6	0.9	-4.9	-2.4
Land transport	103.6	0.7	-5.2	-2.8
- Rail transport	108.6	0.2	2.2	2.2
- Taxi operation	93.9	0.3	-9.8	-5.5
- Other passenger land transport	104.1	-0.1	-8.7	-3.7
- Freight transport by road and removal services	105.5	11	-3.4	-2.1
Water transport	116.3	3.6	-16.9	-6.9
Air transport	112.3	17	-6.9	-0.9
Warehousing and support activities for transportation	110.2	10	-4.6	-2.2
Post and courier activities	102.0	10	-14	-0.8
2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES	93.3	-0.4	-16.6	-9.9
Accommodation	97.3	4.8	-25.9	-14.7
Food and beverage service activities	92.2	-18	-16.3	-8.6
2.3. INFORMATION AND COMMUNICATION	109.0	0.7	-0.8	0.3
Publishing activities	97.5	0.0	-3.3	-18
Motion picture, television programme production and music publishing activities	100.7	5.5	-11.1	-8.7
Programming and broadcasting activities	99.7	0.4	-2.4	-16
Telecommunications	89.0	10	-0.1	-13
Computer programming, consultancy and related activities	119.4	0.2	0.8	2.3
Information service activities	105.0	2.0	0.7	0.5
2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	105.1	0.4	-3.3	-12
Legal, accounting and management consulting activities	103.8	0.0	-2.7	-15
Architectural and engineering activities; technical testing and analysis	111.6	0.9	-2.4	0.0
Advertising and market research	97.8	0.1	-7.6	-3.2
Other professional scientific and technical activities	103.2	11	-3.2	-10
2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	104.4	14	-10.3	-5.0
Employment activities	96.6	17	-29.3	-16.6
Travel agencies and tour operator services	97.8	19	-10.1	-5.8
Security and investigation activities	114.3	0.4	-2.3	10
Cleaning activities	103.1	16	-3.6	-13
Office administrative and other business support activities	109.1	14	-7.4	-4.4

## 5. Turnover indices: National and by Autonomous Community

	Index	Rate (%)	
		Annual	Year-to-date average
NATIONAL	103.7	-18.0	-18.4
Andalucía	102.6	-14.4	-15.9
Aragón	111.0	-6.7	-15.6
Asturias, Principado de	107.6	-11.1	-16.4
Balears, Illes	75.9	-49.5	-37.3
Canarias	75.5	-35.2	-28.7
Cantabria	113.7	-10.8	-17.2
Castilla y León	101.5	-11.1	-15.6
Castilla-La Mancha	114.2	-9.1	-15.9
Cataluña	100.8	-18.2	-18.8
Comunitat Valenciana	109.3	-11.3	-14.4
Extremadura	118.7	-3.1	-8.4
Galicia	110.8	-9.0	-16.8
Madrid, Comunidad de	104.0	-23.6	-20.8
Murcia, Región de	124.7	-0.9	-4.7
Navarra, Comunidad Foral de	115.0	-9.4	-13.7
País Vasco	110.4	-11.4	-16.3
Rioja, La	118.0	-7.3	-14.6

## 6. Employed personnel indices: National and by Autonomous Community

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
NATIONAL	102.8	0.7	-7.1	-3.3
Andalucía	99.7	0.7	-7.7	-3.8
Aragón	105.7	2.2	-5.5	-2.9
Asturias, Principado de	100.7	1.2	-5.7	-2.9
Balears, Illes	106.1	2.9	-20.9	-11.2
Canarias	100.0	0.0	-9.2	-4.8
Cantabria	101.1	0.9	-8.7	-4.4
Castilla y León	99.5	0.4	-6.9	-3.4
Castilla-La Mancha	102.3	1.3	-6.3	-2.5
Cataluña	104.9	1.0	-7.2	-3.3
Comunitat Valenciana	102.5	-0.4	-6.6	-2.3
Extremadura	103.1	2.2	-5.8	-3.3
Galicia	102.6	1.4	-5.7	-3.1
Madrid, Comunidad de	103.5	0.4	-5.8	-2.6
Murcia, Región de	111.8	0.1	-4.1	-1.2
Navarra, Comunidad Foral de	101.6	0.7	-7.5	-3.8
País Vasco	100.9	-0.1	-5.2	-2.6
Rioja, La	103.4	0.8	-5.9	-2.7