

19 January 2010

**Services Sector Activity Indicators. Base 2005**  
**November 2009. Provisional data**

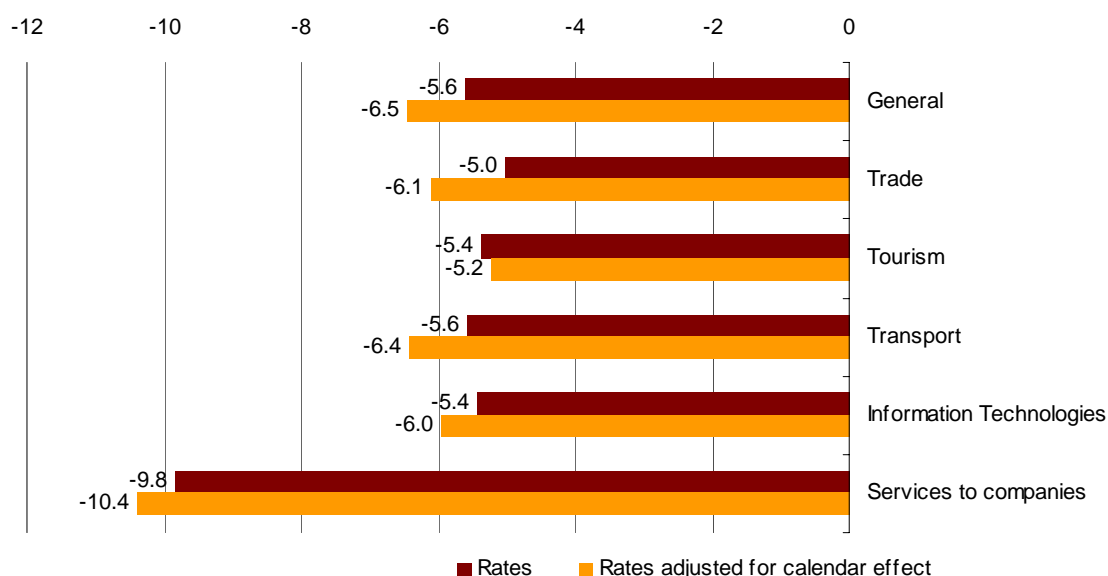
**Turnover of the Services sector decreases 5.6% in November, as compared with the same month of 2008**

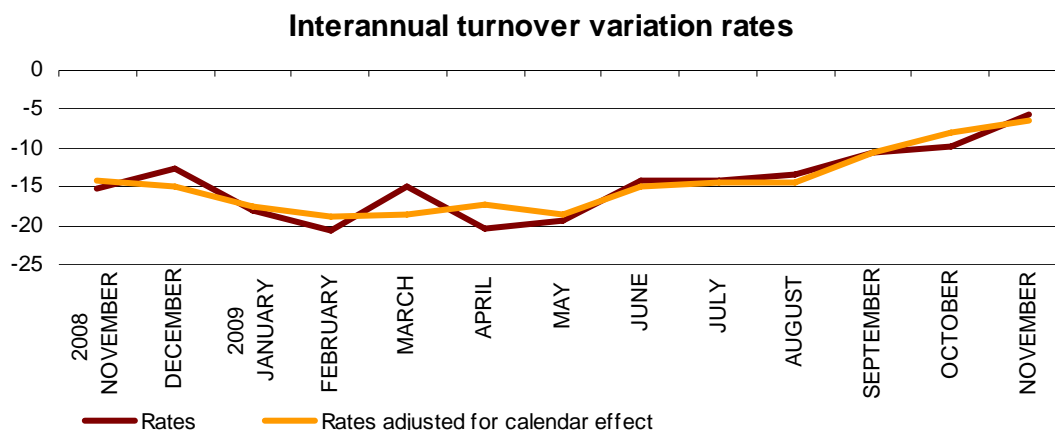
**Employed personnel decreases 4.3% in the interannual rate**

Turnover of the market Services sector registered a decrease of 5.6% in November, as compared with the same month of 2008. All sectors decreased turnover in interannual terms. *Services provided to companies* registered the greatest decrease (-9.8%). It was followed by *Transport* (-5.6%), *Tourism* and *Information Technologies* (both with -5.4%) and *Trade* (-5.0%)

After adjusting for the calendar effect, that is, the difference between the number of working days in a given month in different years, the turnover index of the Services sector registered a larger decrease, of 6.5%. The same occurs with *Services rendered to companies* (-10.4%), *Transport* (-6.4%), *Trade* (-6.1%) and *Information Technologies* (-6.0%), whereas *Tourism* experienced a slightly smaller decrease (-5.2%), after adjusting for the calendar effect.

**Interannual variation rates. Turnover**





### Turnover by activity

All activities in the Service sector saw an interannual decrease in turnover in November, except *Sale of motor vehicles, motorcycles and spare parts*, which registered an increase of 7.4%. Those presenting the smallest decreases were *Office management activities* (-0.1%), *Information services* (-0.2%) and *Wholesale trade of household goods* (-0.3%). The largest decreases were recorded for the activities in *Architecture and engineering technical services* (-22.7%), *Wholesale trade of IT equipment* (-18.2%) and for *Wholesale trade of other machinery, equipment and supplies* (-16.6%).

### Employment in the Services sector decreases 4.3% in the interannual rate

Employment in the Services sector experienced an interannual decrease of 4.3% in the month of November. This trend was generalised in all sectors. *Trade* and *Information Technologies* were the sectors with the greatest decrease (both with -4.6%).

#### National employment indices

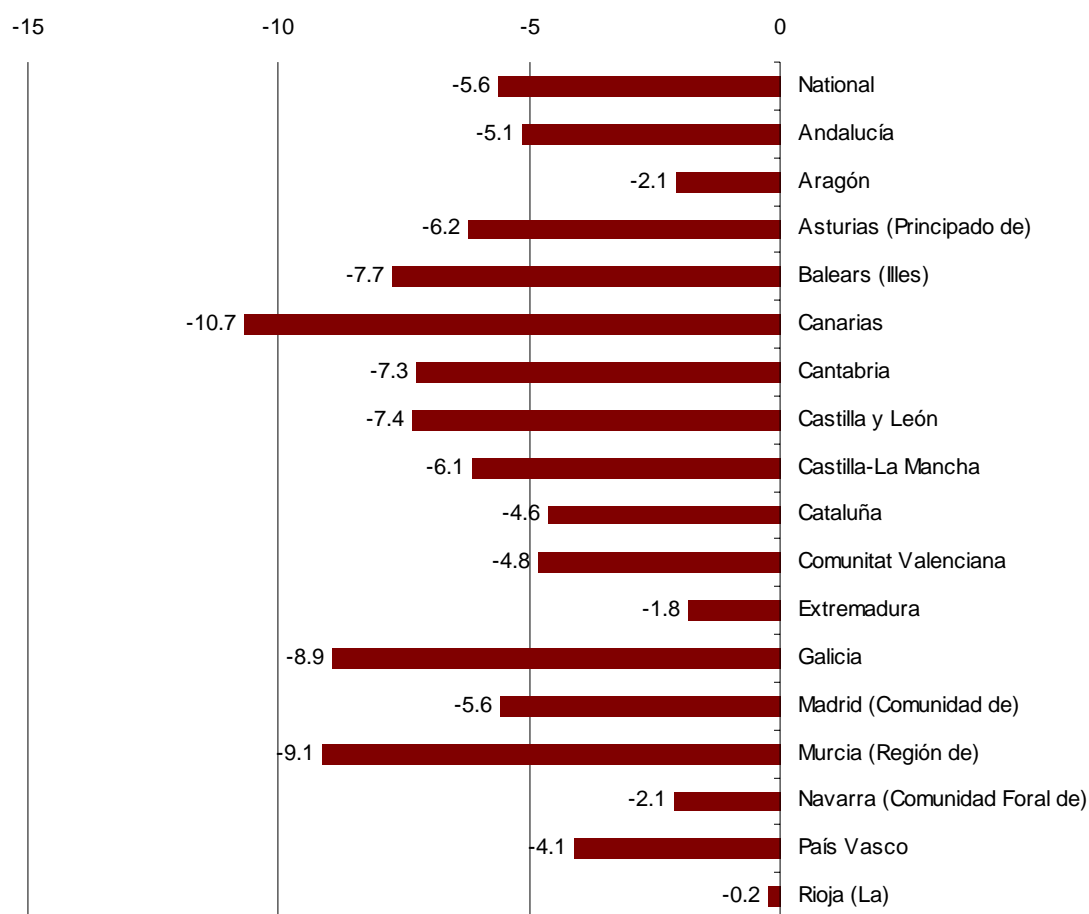
	Index November 2009	% variation on same period previous year
<b>General index</b>	<b>97.5</b>	<b>-4.3</b>
Trade	97.9	-4.6
Tourism	92.0	-3.5
Transport	98.1	-4.3
Information Technologies	102.5	-4.6
Services to companies	99.2	-4.2

All activities included in these five sectors experienced interannual decreases in employment. The activities presenting the smallest decreases among the negative interannual rates were *Information service activities* (-1.2%), and *Wholesale of food, beverages and tobacco* and *Telecommunications* (both with -1.8%). In turn, *Advertising and market studies* experienced the largest interannual decrease (-11.7%).

## Turnover of the Services sector decreases in all Autonomous Communities

Turnover of the Services sector decreased in November in all of the Autonomous Communities, as compared with the same month the previous year. La Rioja presented the smallest interannual decrease (−0.2%) and Canarias presented the largest decrease (−10.7%).

**Interannual variation rates of the General Index  
by Autonomous Community. Turnover**

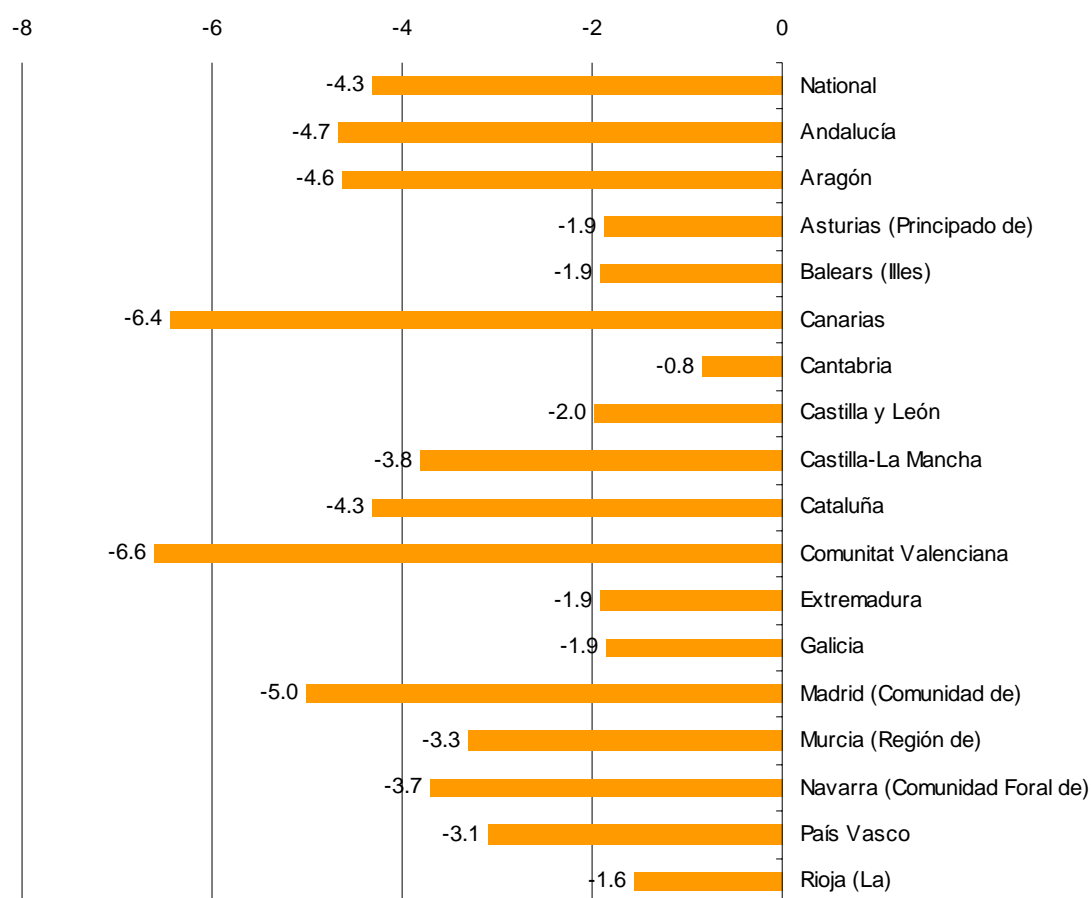


## Employment decreases in all Autonomous Communities

Employment decreased in November in all of the Autonomous Communities, as compared with the same month the previous year.

The Communities presenting the smallest decreases were Cantabria (−0.8%) and La Rioja (−1.6%). In turn, the Communities with the greatest decreases were Comunitat Valenciana (−6.6%) and Canarias (−6.4%).

### Interannual variation rates of the General Index by Autonomous Community. Employed personnel



## Methodological note

### New National Classification of Economic Activities 2009 (CNAE-2009)

The European Parliament and Council passed the new classification of economic activities for statistical purposes within the European Union, known as NACE Rev.2, on 20 December 2006, via Regulation (EC) no. 1893/2006. This Regulation also stipulates the use of the new classification in the statistics of the community scope, for the purpose of ensuring the harmonised implementation thereof. Among these statistics are the short-term statistics, which include the *Services Sector Activity Indicators (SSAI)*.

In order to be able to adapt the European classification to their reality, each Member State has compiled national versions that are compatible with NACE Rev.2. The national version of NACE Rev.2 in Spain is CNAE-2009, passed by Royal Decree 475/2007, of 13 April 2007 (BOE of 28 April 2007).

The adaptation to the new classification has caused changes in the *Services Sector Activity Indicators* survey. For some activities, the new classification has only caused a change in code, and not in content; in other cases, however, some activities have changed to belong to different branches or sectors. Thus, to quote an example, Publishing has moved from the Industry sector to the Services sector; therefore, in this survey, this activity is included within the sector of Information Technologies. On the other hand, with the new classification, the Services sector gains more relevance; this has caused the increase in the number of activities disseminated in this indicator.

On 29 May 2008, Commission (EC) Regulation no. 472/2008 was passed on the transfer in NACE Rev.2 of short-term statistics, establishing the European guidelines for the dissemination of results in the new classification. Pursuant to this Regulation, beginning with reference month January 2009, the indices have begun to be published in the new classification, CNAE-2009. Likewise, in order to guarantee the comparability of the information over time, the INE publishes the retrospective series in this new classification in INEbase.

In the following link on the INE website, complete information is provided regarding all the changes arising from the new encoding of branches of activity:

<http://www.ine.es/jaxi/menu.do?type=pcaxis&path=%2Ft40%2Fclasrev&file=inebase&L=1&divi=&his>

---

For further information see **INEbase-[www.ine.es](http://www.ine.es)** All press releases at: **[www.ine.es/prensa/prensa\\_en.htm](http://www.ine.es/prensa/prensa_en.htm)**

**Press Office:** Telephone numbers: 91 583 93 63 / 94 08 – Fax: 91 583 90 87 - [gprensa@ine.es](mailto:gprensa@ine.es)

**Information Area:** Telephone: 91 583 91 00 – Fax: 91 583 91 58 – [www.ine.es/infoine](http://www.ine.es/infoine)

---

## Services Sector Activity Indicators

Base 2005

November 2009

Provisional data

### 1.1. Monthly turnover indices by sectors

	Index	% variation on same period of previous year	
	november	Month	Accumulated Average
<b>GENERAL INDEX</b>	<b>94.2</b>	<b>-5.6</b>	<b>-14.7</b>
1. TRADE	92.4	-5.0	-16.6
Sale and repair of vehicles	72.4	6.1	-22.9
- Sale of motor vehicles	69.5	7.4	-25.0
- Maintenance and repair of motor vehicles	98.5	-1.2	-8.8
Wholesale trade	95.3	-7.1	-20.1
- Wholesale on a fee or contract basis	89.3	-1.3	-15.4
- Wholesale of agricultural raw materials and live animals	89.0	-11.4	-18.4
- Wholesale of food, beverages and tobacco	99.2	-5.0	-9.5
- Wholesale of household goods	107.6	-0.3	-8.4
- Wholesale of information and communication equipment	93.2	-18.2	-14.0
- Wholesale of other machinery, equipment and supplies	81.4	-16.6	-27.9
- Wholesale of fuels, metals and others	88.7	-8.2	-33.7
- Non-specialised wholesale trade	120.8	-10.3	-17.2
Retail trade	96.5	-4.8	-7.9
2. TOURISM	80.9	-5.4	-9.6
Accommodation	68.9	-9.8	-12.2
Food and beverage service activities	90.2	-4.6	-7.8
Travel agencies and tour operator services	70.5	-3.2	-11.0
3. TRANSPORTATION AND STORAGE SERVICES	99.3	-5.6	-14.2
Land transport	96.1	-6.9	-16.1
Water transport	95.8	-7.1	-9.1
Air transport	90.8	-12.6	-19.6
Warehousing and support activities for transportation	104.3	-1.6	-11.0
Post and courier activities	115.1	-5.2	-9.4
4. INFORMATION SERVICES	108.3	-5.4	-6.7
Publishing activities	86.9	-9.0	-11.0
Motion picture, video and television programme production	142.8	-2.9	-8.2
Programming and broadcasting activities	100.0	-10.1	-16.5
Telecommunications	100.2	-3.4	-4.5
Computer consultancy and related activities	131.8	-7.0	-5.2
Information service activities	133.6	-0.2	-3.1
5. BUSINESS SERVICES	101.1	-9.8	-12.4
Legal, accounting and management consulting services	103.5	-5.9	-9.0
Architectural and engineering activities	94.3	-22.7	-15.7
Advertising and market research	102.2	-9.5	-19.2
Employment activities	82.0	-7.7	-31.1
Security and investigation activities	117.9	-3.8	-4.2
Cleaning activities	122.6	-5.0	-6.8
Office administrative and other business support activities	101.0	-0.1	-3.4
Other professional services	85.6	-3.5	-13.7

## Services Sector Activity Indicators

Base 2005

November 2009

Provisional data

### 1.2. Monthly turnover indices by sectors. Calendar adjusted index

	No corrected index	% variation on same period		Calendar adjusted index	% variation on same period	
		Month	Accumulated Average		Month	Accumulated Average
<b>GENERAL INDEX</b>	<b>94.2</b>	<b>-5.6</b>	<b>-14.7</b>	<b>93.8</b>	<b>-6.5</b>	<b>-14.6</b>
TRADE	92.4	-5.0	-16.6	91.9	-6.1	-16.5
TOURISM	80.9	-5.4	-9.6	81.2	-5.2	-9.5
TRANSPORT	99.3	-5.6	-14.2	98.9	-6.4	-14.2
INFORMATION SERVICES	108.3	-5.4	-6.7	108.2	-6.0	-6.7
BUSINESS SERVICES	101.1	-9.8	-12.4	100.5	-10.4	-12.4

## Services Sector Activity Indicators

Base 2005

November 2009

Provisional data

### 1.3. Monthly indices of persons employed by sectors

	Index	% variation on same period of previous year	
	november	Month	Accumulated Average
<b>GENERAL INDEX</b>	<b>97.5</b>	<b>-4.3</b>	<b>-6.0</b>
1. TRADE	97.9	-4.6	-5.3
Sale and repair of vehicles	93.7	-5.4	-7.2
- Sale of motor vehicles	91.0	-7.2	-9.1
- Maintenance and repair of motor vehicles	96.9	-3.3	-5.0
Wholesale trade	98.0	-6.1	-6.7
- Wholesale on a fee or contract basis	93.8	-3.0	-3.3
- Wholesale of agricultural raw materials and live animals	99.6	-2.6	-2.7
- Wholesale of food, beverages and tobacco	104.7	-1.8	-3.2
- Wholesale of household goods	95.3	-9.2	-7.6
- Wholesale of information and communication equipment	99.2	-8.6	-7.1
- Wholesale of other machinery, equipment and supplies	95.5	-8.7	-10.3
- Wholesale of fuels, metals and others	93.3	-8.3	-10.0
- Non-specialised wholesale trade	101.1	-4.2	-4.0
Retail trade	98.6	-3.5	-4.1
2. TOURISM	92.0	-3.5	-6.3
Accommodation	81.3	-7.1	-10.2
Food and beverage service activities	95.0	-2.3	-5.0
Travel agencies and tour operator services	92.7	-8.7	-8.4
3. TRANSPORTATION AND STORAGE SERVICES	98.1	-4.3	-5.5
Land transport	97.9	-4.1	-6.2
Water transport	90.4	-9.8	-7.1
Air transport	89.3	-6.2	-7.0
Warehousing and support activities for transportation	101.4	-4.1	-3.9
Post and courier activities	96.8	-4.4	-3.7
4. INFORMATION SERVICES	102.5	-4.6	-2.9
Publishing activities	95.1	-7.1	-5.7
Motion picture, video and television programme production	92.7	-6.4	-7.6
Programming and broadcasting activities	100.0	-2.2	-1.3
Telecommunications	90.9	-1.8	-2.2
Computer consultancy and related activities	112.2	-5.1	-1.9
Information service activities	109.2	-1.2	1.3
5. BUSINESS SERVICES	99.2	-4.2	-7.9
Legal, accounting and management consulting services	104.0	-2.6	-2.0
Architectural and engineering activities	104.0	-5.7	-5.3
Advertising and market research	91.4	-11.7	-10.9
Employment activities	77.7	-3.8	-30.2
Security and investigation activities	114.2	-3.4	-2.5
Cleaning activities	105.3	-1.9	-3.6
Office administrative and other business support activities	97.2	-6.2	-6.4
Other professional services	98.8	-3.7	-5.5



## Services Sector Activity Indicators

Base 2005

November 2009

Provisional data

### 1.4. General turnover indices by regions

	Index november	% variation on same period of previous year	
		Month	Accumulated Average
<b>NATIONAL TOTAL</b>	<b>94.2</b>	<b>-5.6</b>	<b>-14.7</b>
Andalucía	87.9	-5.1	-14.4
Aragón	106.7	-2.1	-13.4
Asturias (Principado de)	96.9	-6.2	-13.6
Balears (Illes)	70.2	-7.7	-13.3
Canarias	88.0	-10.7	-16.9
Cantabria	88.2	-7.3	-11.3
Castilla y León	92.6	-7.4	-14.3
Castilla-La Mancha	86.5	-6.1	-17.3
Cataluña	95.3	-4.6	-14.2
Comunitat Valenciana	89.1	-4.8	-15.6
Extremadura	104.2	-1.8	-8.6
Galicia	101.3	-8.9	-10.6
Madrid (Comunidad de)	98.3	-5.6	-16.0
Murcia (Región de)	90.9	-9.1	-15.5
Navarra (Comunidad Foral de)	99.5	-2.1	-14.6
País Vasco	98.5	-4.1	-14.2
Rioja (La)	100.3	-0.2	-12.0

## Services Sector Activity Indicators

Base 2005

November 2009

Provisional data

### 1.5. General indices of persons employed by regions

	Index november	% variation on same period of previous year	
		Month	Accumulated Average
<b>NATIONAL TOTAL</b>	<b>97.5</b>	<b>-4.3</b>	<b>-6.0</b>
Andalucía	98.6	-4.7	-6.2
Aragón	96.6	-4.6	-6.5
Asturias (Principado de)	103.2	-1.9	-3.1
Balears (Illes)	90.5	-1.9	-6.0
Canarias	92.6	-6.4	-8.2
Cantabria	101.2	-0.8	-2.9
Castilla y León	101.7	-2.0	-3.6
Castilla-La Mancha	95.6	-3.8	-6.5
Cataluña	95.8	-4.3	-6.5
Comunitat Valenciana	95.8	-6.6	-7.8
Extremadura	99.9	-1.9	-4.4
Galicia	103.1	-1.9	-3.0
Madrid (Comunidad de)	97.5	-5.0	-6.2
Murcia (Región de)	99.8	-3.3	-4.9
Navarra (Comunidad Foral de)	100.1	-3.7	-5.7
País Vasco	99.3	-3.1	-4.5
Rioja (La)	100.2	-1.6	-5.5