

21 January 2020

**Services Sector Activity Indicators (SSAI). Base 2015**  
November 2019. Provisional data

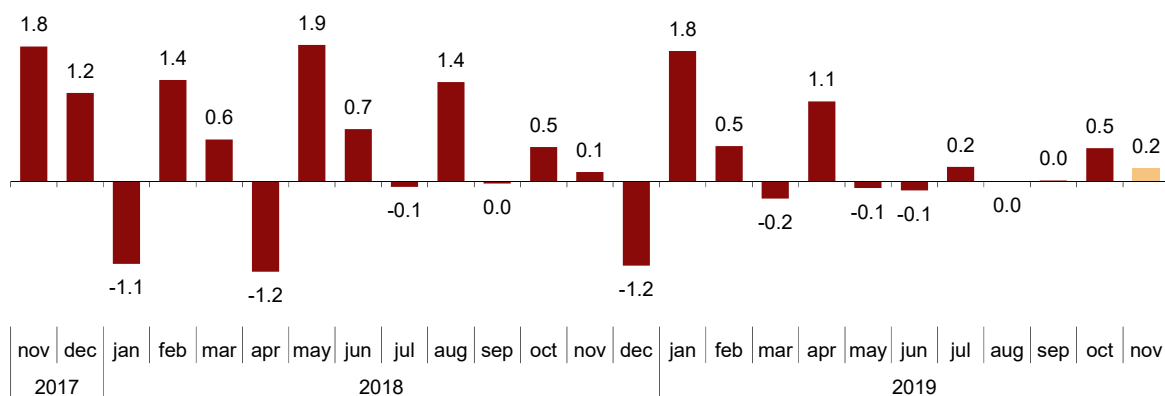
**Turnover in the<sup>1</sup> Market Services Sector stands at 0.2%, after adjusting for seasonal and calendar effects**

**The annual rate stands at 2.6% in the series adjusted for seasonal and calendar effects and at 0.9% in the original series**

**Monthly trend in turnover for the Market Services Sector**

After adjusting for seasonal and calendar effects, the monthly variation of the general index of turnover for the Market Services Sector between November and October was 0.2%. This rate is three tenths lower than that observed in October.

**General index of the turnover for the Market Services Sector**  
Seasonally and calendar adjusted. Monthly rate. Percentage



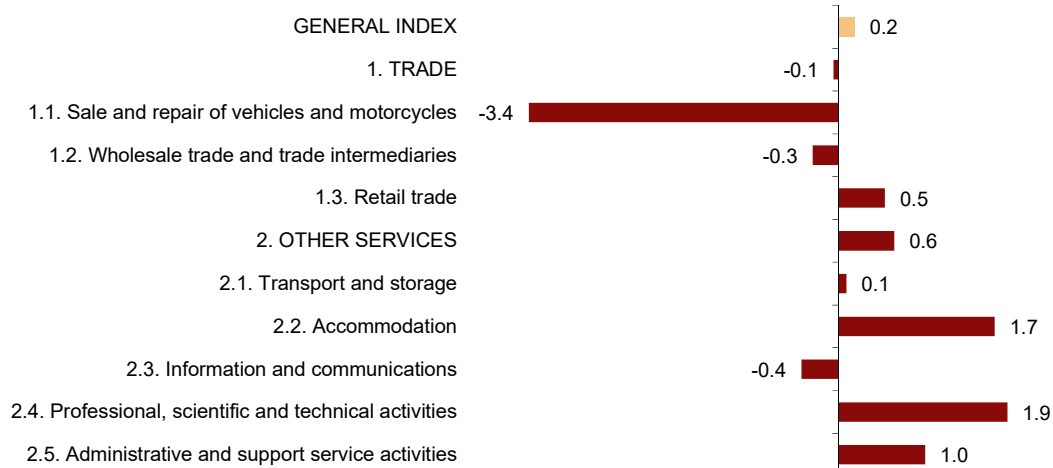
<sup>1</sup> As reflected in the methodology of this value index, the information is presented in current (nominal) terms, without adjusting the effects in the price variation.

After adjusting for seasonal and calendar effects, *Trade* decreased by 0.1% while *Other services* increased by 0.6%.

By sectors, *Professional, scientific and technical activities* (1.9%), *Accommodation* (1.7%) and *Administrative and support service activities* (1.0%) registered the largest increases. In turn, *Sale and repair of vehicles and motorcycles* (-3.4%) and *Information and communications* (-0.4%) recorded the largest decreases.

### General and by sectors turnover Index

Seasonally and calendar adjusted. November 2019. Monthly rate. Percentage



A more detailed analysis shows the branches of activity that registered the highest monthly rates and those with the highest decreases in the month of November.

### Types of activities with the highest monthly rates in the Services Sector turnover index

Seasonally and calendar adjusted. November 2019. Monthly rate

Activity (CNAE-2009 groups)	Monthly rate(%)
Other professional scientific and technical activities	4.6
Legal, accounting and management consulting activities	4.3
Information service activities	2.3

### Types of activities with the lowest monthly rates in the Services Sector turnover index

Seasonally and calendar adjusted. November 2019 .Monthly rate

Activity (CNAE-2009 groups)	Monthly rate(%)
Sale and repair of vehicles	-3.4
Telecommunications	-1.3
Water transport	-1.3

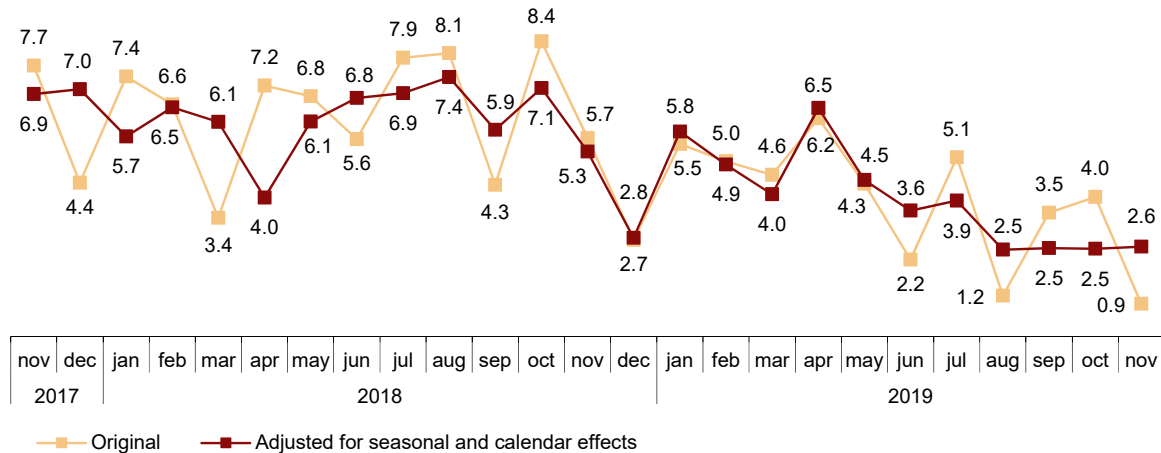
## Annual trend in the turnover indices for the Market Services Sector

The general index of the turnover for the Market Services Sector, after adjusting for seasonal and calendar effects, experienced a variation of 2.6% in November compared to the same month of 2018. This rate is one tenth higher than that recorded in October.

The original series presented an annual variation of 0.9%, which is 3.1 points below that registered in October.

### General index of turnover for the Market Services Sector

Annual Rate. Percentage



After adjusting for seasonal and calendar effects, *Trade* increased by 1.5% as compared with November 2018 and *Other services* by 3.8%.

All sectors recorded positive annual rates. *Professional, scientific and technical activities* (5.5%) and *Administrative and support service activities* (5.3%) increased the most.

### Annual rates in Turnover index for the Market Services Sector: General and by sector. November 2019

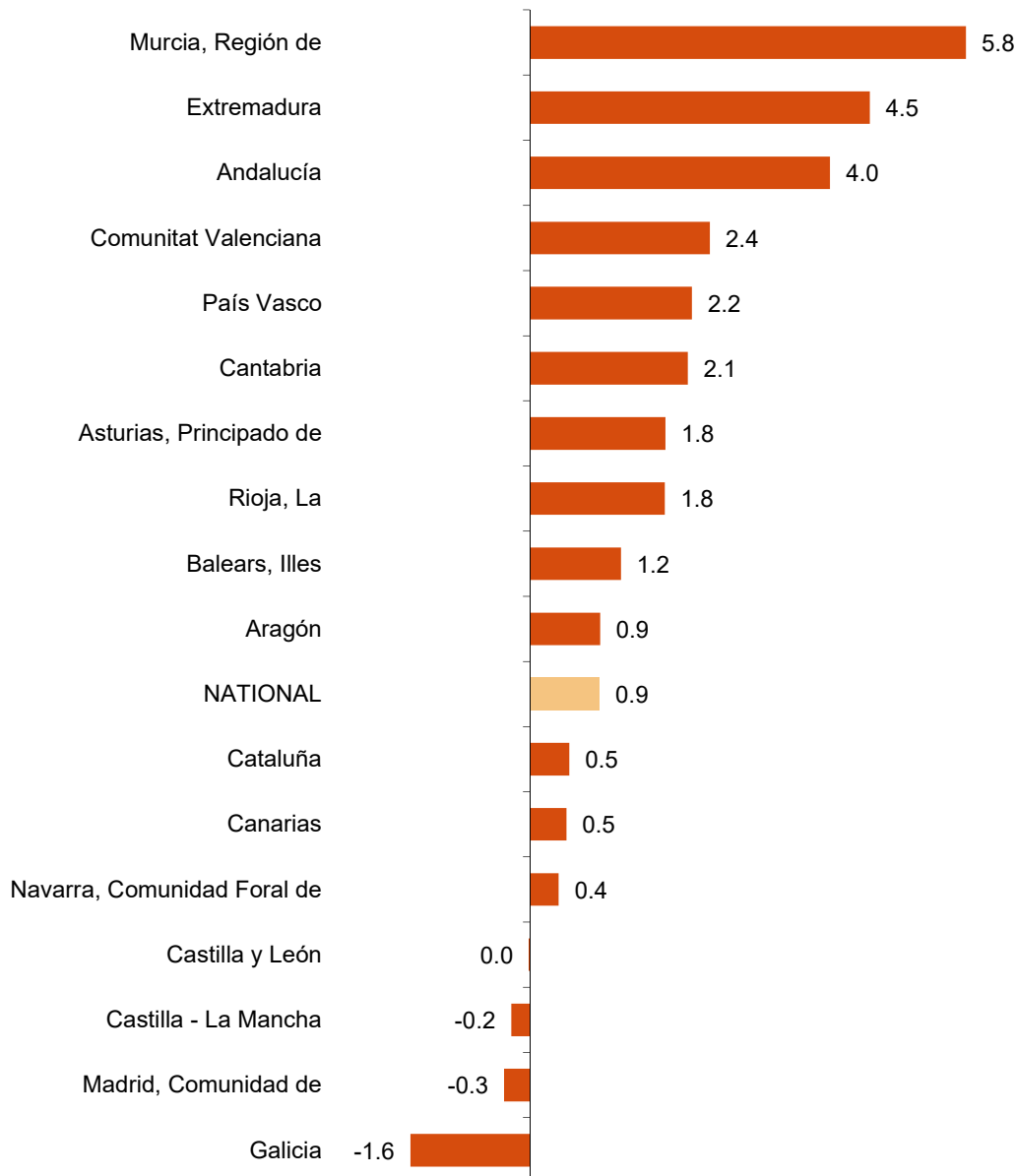
	Original index	Seasonally adjusted index
	Annual rate (%)	Annual rate (%)
<b>GENERAL INDEX</b>	0.9	2.6
<b>1. TRADE</b>	-0.1	1.5
1.1. Sale and repair of vehicles and motorcycles	0.3	0.9
1.2. Wholesale trade	-1.4	0.8
1.3. Retail trade	2.5	2.4
<b>2. OTHER SERVICES</b>	3.0	3.8
2.1. Transport and storage	2.8	4.5
2.2. Accommodation	3.9	3.1
2.3. Information and communications	-0.5	0.7
2.4. Professional, scientific and technical activities	4.5	5.5
2.5. Administrative and support service activities	5.1	5.3

**Results by Autonomous Community. Annual variation rates of turnover. Original series**

Annual rate in Turnover index for the Market Services Sector increased as compared to November 2018 in 13 Autonomous Communities and decreased in three.

Región de Murcia (5.8%), Extremadura (4.5%) and Andalucía (4.0%) registered the largest increases. Galicia (-1.6%), Comunidad de Madrid (-0.3%) and Castilla - La Mancha (-0.2%) recorded the largest decreases.

**General Indices: National and by Autonomous Community**  
**November 2019.** Turnover Annual Rate. Percentage



## Employment trend

Employment in the Market Services Sector experienced a variation of 1.1% in November as compared to the same month of the previous year. This rate is one tenth lower than that registered in October.

The employment rate increased by 1.1% in *Trade* and by 1.1% in *Other services*.

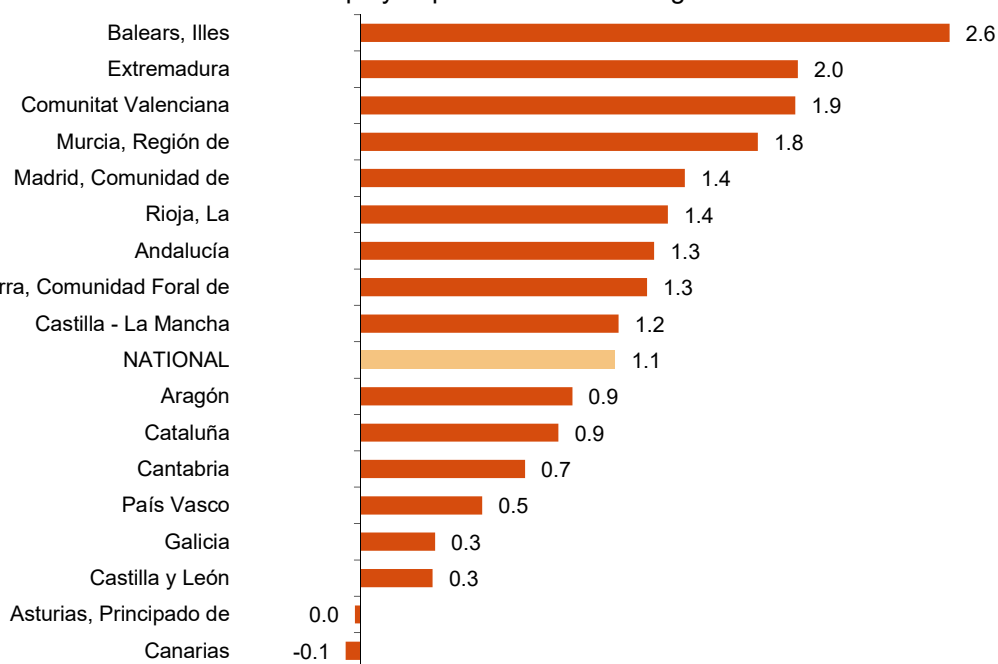
## National Indices of employed personnel by sector. November 2019

	Index	Rate (%)	
		Monthly	Annual
GENERAL INDEX	109.2	-0.9	11
1. TRADE	108.1	0.5	11
1.1. Sale and repair of vehicles and motorcycles	107.9	0.0	10
1.2. Wholesale trade	112.4	0.6	18
1.3. Retail trade	105.3	0.6	0.7
2. OTHER SERVICES	109.9	-1.8	11
2.1. Transport and storage	109.7	-1.0	0.9
2.2. Accommodation	104.4	-5.7	0.5
2.3. Information and communications	111.2	0.0	2.6
2.4. Professional, scientific and technical activities	109.0	0.2	16
2.5. Administrative and support service activities	116.5	-0.2	11

## Results by Autonomous Community. Annual employment variation rates

Annual employment rate increased as compared to november 2018 in 15 Autonomous Communities. Illes Balears (2.6%) recorded the largest increase.

## General Indices: National and by Autonomous Community November 2019. Annual rate of employed personnel. Percentage



## Review and update of data

On the press release day, INE has updated SSAI data series corresponding to the last five months. In the case of calendar adjusted and seasonally and calendar adjusted series, according to INE standard, series are revised since its beginning. Results are available on INEBase.

## Methodological note

The Services Sector Activity Indicators (SSAI) measure the short-term evolution of the activity of companies belonging to the Non-Financial Market Services sector through two variables: turnover and employed personnel. Turnover comprises the amounts invoiced by the company for provision of services and sale of goods. Employed personnel include both paid and unpaid personnel.

In order to obtain this data, an ongoing survey is conducted, every month researching more than 28,000 companies that operate in this sector. Results are presented as indices so as to measure variations as compared to the base year 2015.

The characteristics of this statistics are:

**Type of survey:** monthly continuous survey.

**Base year:** 2015.

**Population scope:** companies whose main economic activity is described in sections G, (Trade), H (Transport and Storage), I (Accommodation), J (Information and Communications), M (Professional, Scientific and Technical Activities) and N (Administrative and Support Services Activities) of the National Classification of Economic Activities (CNAE-09).

**Geographical scope:** all the national territory except for Ceuta and Melilla, for which it is only collected in division 47 of CNAE-09 (retail trade).

**Sample size:** 28,000 companies.

**Type of sampling:** stratified random sampling.

**Collection method:** completion of the questionnaire by the respondent using one of the following methods: internet (IRIA system), e-mail, fax, telephone or by postal mail.

For more information you can access the methodology at:

<https://www.ine.es/metodologia/t37/notaiass15.pdf>

And the standardised methodological report at:

<https://www.ine.es/dynt3/metadatos/es/RespuestaDatos.html?oe=30183>

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## Services Sector Activity Indicators. Base 2015

November 2019

Provisional data

### 1. Turnover indices: General and by sector Seasonally and calendar adjusted

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
GENERAL INDEX	123.2	0.2	2.6	3.9
1. TRADE	122.4	-0.1	1.5	3.2
1.1. Sale and repair of vehicles and motorcycles	132.0	-3.4	0.9	-1.6
1.2. Wholesale trade	125.1	-0.3	0.8	4.3
1.3. Retail trade	112.2	0.5	2.4	2.6
2. OTHER SERVICES	124.9	0.6	3.8	5.2
2.1. Transport and storage	123.2	0.1	4.5	5.9
2.2. Accommodation	120.9	1.7	3.1	3.6
2.3. Information and communications	115.9	-0.4	0.7	2.7
2.4. Professional, scientific and technical activities	139.2	1.9	5.5	7.5
2.5. Administrative and support service activities	128.6	1.0	5.3	6.2

### 2. Turnover indices: General and by sector Calendar adjusted

	Index	Rate (%)	
		Annual	Year-to-date average
GENERAL INDEX	122.8	2.2	3.9
1. TRADE	124.0	1.4	3.2
1.1. Sale and repair of vehicles and motorcycles	137.3	0.3	-1.2
1.2. Wholesale trade	126.6	0.6	4.3
1.3. Retail trade	112.8	2.5	2.6
2. OTHER SERVICES	120.6	3.8	5.3
2.1. Transport and storage	120.8	4.2	6.0
2.2. Accommodation	102.4	3.3	3.6
2.3. Information and communications	117.6	0.5	2.7
2.4. Professional, scientific and technical activities	141.5	5.5	7.6
2.5. Administrative and support service activities	117.9	5.9	6.1

### 3. Turnover indices: General and by branch of activity Original series

	Index	Rate (%)	
		Annual	Year-to-date average
<b>GENERAL INDEX</b>	121.7	0.9	3.8
<b>1. TRADE</b>	122.7	-0.1	3.1
<b>1.1. SALE AND REPAIR OF VEHICLES</b>	138.2	0.3	-1.3
- Sale of motor vehicles	141.1	0.3	-2.0
- Maintenance and repair of motor vehicles	119.8	0.4	4.4
<b>1.2. WHOLESALE TRADE AND COMMISSION TRADE</b>	124.8	-1.4	4.1
- Wholesale on a fee or contract basis	132.0	5.0	8.3
- Wholesale of agricultural raw materials and live animals	126.1	7.2	8.9
- Wholesale of food, beverages and tobacco	116.0	0.4	3.7
- Wholesale of household goods	125.1	-1.6	3.6
- Wholesale of information and communication equipment	131.6	3.0	4.5
- Wholesale of other machinery, equipment and supplies	149.2	7.4	8.3
- Other specialised w holesale trade	123.9	-7.8	2.8
- Non-specialised w holesale trade	171.3	18.2	18.1
<b>1.3. RETAIL TRADE</b>	113.2	2.5	2.6
<b>2. OTHER SERVICES</b>	120.0	3.0	5.2
<b>2.1. TRANSPORTATION AND STORAGE SERVICES</b>	119.7	2.8	5.8
Land transport	117.3	0.9	4.2
- Rail transport	107.7	-1.0	2.0
- Taxi operation	105.8	3.0	1.8
- Other passenger land transport	115.9	4.0	4.4
- Freight transport by road and removal services	119.6	0.3	4.5
Water transport	115.7	6.6	9.1
Air transport	117.0	6.6	11.0
Warehousing and support activities for transportation	121.9	4.2	6.2
Post and courier activities	127.9	0.2	5.0
<b>2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES</b>	102.9	3.9	3.6
Accommodation	86.7	1.7	3.6
Food and beverage service activities	111.0	4.7	3.6
<b>2.3. INFORMATION AND COMMUNICATION</b>	116.7	-0.5	2.6
Publishing activities	111.3	0.3	5.5
Motion picture, television programme production and music publishing activities	128.0	-4.9	4.3
Programming and broadcasting activities	126.5	0.1	2.7
Telecommunications	106.0	-1.6	-0.5
Computer programming, consultancy and related activities	125.9	0.4	4.6
Information service activities	132.1	1.4	7.7
<b>2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES</b>	140.4	4.5	7.5
Legal, accounting and management consulting activities	141.6	8.7	7.4
Architectural and engineering activities; technical testing and analysis	139.5	2.3	8.7
Advertising and market research	142.1	1.5	6.8
Other professional scientific and technical activities	133.3	4.7	4.2
<b>2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES</b>	117.3	5.1	6.1
Employment activities	149.1	0.2	3.1
Travel agencies and tour operator services	92.8	5.0	5.6
Security and investigation activities	134.3	1.6	10.4
Cleaning activities	120.2	2.1	4.1
Office administrative and other business support activities	144.3	6.8	7.6



## 4. Employed personnel indices: General and by branch of activity

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
<b>GENERAL INDEX</b>	<b>109.2</b>	<b>-0.9</b>	<b>11</b>	<b>16</b>
<b>1. TRADE</b>	<b>108.1</b>	<b>0.5</b>	<b>11</b>	<b>14</b>
1.1. SALE AND REPAIR OF VEHICLES	107.9	0.0	10	15
- Sale of motor vehicles	114.4	0.0	17	2.5
- Maintenance and repair of motor vehicles	101.3	-0.1	0.3	0.4
1.2. WHOLESALE TRADE AND COMMISSION TRADE	112.4	0.6	18	2.1
- Wholesale on a fee or contract basis	107.7	-0.7	4.7	2.8
- Wholesale of agricultural raw materials and live animals	107.8	-0.3	0.9	2.1
- Wholesale of food, beverages and tobacco	119.2	13	14	2.8
- Wholesale of household goods	107.4	0.3	12	0.9
- Wholesale of information and communication equipment	109.4	0.4	0.2	12
- Wholesale of other machinery, equipment and supplies	114.1	0.9	3.2	2.4
- Other specialised w wholesale trade	108.8	-0.1	19	18
- Non-specialised w wholesale trade	111.2	-0.9	2.0	2.4
1.3. RETAIL TRADE	105.3	0.6	0.7	10
<b>2. OTHER SERVICES</b>	<b>109.9</b>	<b>-18</b>	<b>11</b>	<b>18</b>
2.1. TRANSPORTATION AND STORAGE SERVICES	109.7	-10	0.9	2.0
Land transport	108.2	-0.7	0.7	13
- Rail transport	108.5	0.8	1.7	0.3
- Taxi operation	100.8	-2.0	-0.4	0.5
- Other passenger land transport	111.3	-1.9	2.0	2.1
- Freight transport by road and removal services	108.8	-0.1	0.4	13
Water transport	114.1	-15.1	10	5.1
Air transport	114.2	-2.6	4.4	6.0
Warehousing and support activities for transportation	113.7	-1.5	0.6	2.8
Post and courier activities	106.5	0.9	2.0	19
2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES	104.4	-5.7	0.5	0.9
Accommodation	98.5	-17.9	2.1	17
Food and beverage service activities	106.0	-2.1	0.1	0.6
2.3. INFORMATION AND COMMUNICATION	111.2	0.0	2.6	3.0
Publishing activities	100.5	0.3	-0.5	-0.3
Motion picture, television programme production and music publishing activities	111.9	-0.3	0.4	17
Programming and broadcasting activities	101.4	-0.4	0.7	13
Telecommunications	90.2	0.2	-0.9	-10
Computer programming, consultancy and related activities	120.9	0.0	4.5	5.0
Information service activities	105.4	-0.1	10	19
2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	109.0	0.2	16	2.1
Legal, accounting and management consulting activities	106.0	-0.3	0.1	14
Architectural and engineering activities; technical testing and analysis	115.6	1.1	4.6	4.4
Advertising and market research	107.1	0.0	0.0	0.3
Other professional scientific and technical activities	107.8	0.0	16	0.8
2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	116.5	-0.2	11	2.0
Employment activities	134.3	0.6	-0.6	0.4
Travel agencies and tour operator services	105.1	-2.3	0.9	13
Security and investigation activities	119.3	-0.3	4.0	5.5
Cleaning activities	107.6	-0.9	2.9	2.5
Office administrative and other business support activities	118.9	0.3	-10	12

## 5. Turnover indices: National and by Autonomous Community

	Index	Rate (%)	
		Annual	Year-to-date average
NATIONAL	121.7	0.9	3.8
Andalucía	117.4	4.0	6.0
Aragón	122.2	0.9	3.0
Asturias, Principado de	115.8	1.8	5.1
Baleares, Illes	93.5	1.2	1.2
Canarias	121.3	0.5	1.0
Cantabria	124.4	2.1	5.9
Castilla y León	113.6	0.0	1.9
Castilla-La Mancha	124.6	-0.2	3.4
Cataluña	118.2	0.5	3.0
Comunitat Valenciana	120.8	2.4	4.3
Extremadura	122.7	4.5	6.3
Galicia	126.0	-1.6	3.7
Madrid, Comunidad de	129.0	-0.3	3.9
Murcia, Región de	121.3	5.8	6.3
Navarra, Comunidad Foral de	121.5	0.4	4.3
País Vasco	123.9	2.2	4.3
Rioja, La	126.9	1.8	3.9

## 6. Employed personnel indices: National and by Autonomous Community

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
NATIONAL	109.2	-0.9	1.1	1.6
Andalucía	107.2	-0.4	1.3	1.9
Aragón	110.7	-1.4	0.9	1.3
Asturias, Principado de	105.1	-0.9	0.0	0.8
Baleares, Illes	100.1	-1.3	2.6	1.7
Canarias	110.2	-0.1	-0.1	0.8
Cantabria	108.8	-1.5	0.7	0.9
Castilla y León	105.4	-0.9	0.3	0.7
Castilla-La Mancha	107.2	-0.7	1.2	1.4
Cataluña	110.3	-0.9	0.9	1.9
Comunitat Valenciana	113.0	0.4	1.9	2.3
Extremadura	107.3	0.1	2.0	2.4
Galicia	108.5	-0.5	0.3	1.3
Madrid, Comunidad de	110.3	0.3	1.4	1.7
Murcia, Región de	113.1	0.2	1.8	1.5
Navarra, Comunidad Foral de	111.0	0.7	1.3	2.0
País Vasco	107.0	-0.1	0.5	1.0
Rioja, La	109.9	-0.2	1.4	1.9