

Survey on Equipment and Use of Information and Communication Technologies (ICT) in Households (ICT_H) 2023.

Questionnaire

Constitution, characteristics and purpose

The Survey on Equipment and Use of Information and Communication Technologies in Homes (ICT_H 2022) is a statistical investigation carried out by the National Institute of Statistics (INE), following the recommendation of the Statistical Office of the European Union (EUROSTAT).

This research is aimed at households in order to obtain comparative data on the availability of equipment to communicate and obtain or send information, as well as on the use that household members make of said technologies.

Legislation

Statistic Secret

Personal data obtained by statistical services, both directly from informants and through administrative sources, will be protected and will be protected by statistical secrecy (art. 13.1 of the Law of Public Statistical Function of May 9, 1989, (LFEP)). All statistical personnel will have the obligation to preserve statistical secrecy (art. 17.1 of LFEP).

Obligation to provide data

Laws 4/1990 and 13/1996 establish an obligation to provide the data requested for the preparation of this Statistics.

Statistical services may request data from all natural and legal persons, national and foreign persons, residents in Spain (art. 10.1 of LFEP).

All natural and legal persons that provide data must answer truthfully, accurately, completely and within the deadlines to the questions ordered in due form by the statistical services (art. 10.2 of LFEP).

To ensure compliance with these regulations, the LFEP (art. 48) grants the INE sanctioning capacity.

I.- HOUSEHOLD COMPOSITION

Application. In dwellings of the first interview or dwellings of successive interviews in which there is NO information available on any member of the household, H1a will be formulated. For dwellings in successive interviews in which there IS information on persons in the previous interview, H1b will be formulated.

H1a. Tell me the first and last names of all persons currently living in this household. Do not forget to include children or persons temporarily absent.

H1b. Are the people living in this dwelling...?

Interviewer, read only the names.

Application. During questions H1, H2 and H3:

- Each person's data will be recorded in three text boxes, one for the first name and the others for the two last names.
- The application presents activated buttons:
 - o "Add person" by means of text boxes.
 - o "Delete person" by means of a cross.
 - o "Continue" to confirm all persons and move on to the next screen.

H2. Tell me if there are any other person who currently have NO PRINCIPAL RESIDENCE and are now in this dwelling, even temporarily.

Interviewer: if there is any person, it should be added below.

H3. Indicate informant person.

Interviewer: select the household questionnaire respondent from the table below. If the informant is not a member of the household, select the option "other person".

Application: In this and subsequent questions, all persons included in the previous question (the table of household members up to this point) will be presented. In this question H3, a new response option "Other person" is included. Only one response will be allowed.

			<u>Informant</u>
Name1	Surname1	Surname2.....	<input type="checkbox"/>
Name2	Surname1	Surname2.....	<input type="checkbox"/>
Name3	Surname1	Surname2.....	<input type="checkbox"/>
...			
Name4	Surname1	Surname2.....	<input type="checkbox"/>
Another person.....			<input type="checkbox"/>

Application: The person initially indicated as the informant of the household questionnaire (Block I) should not be modified. If the person indicated is changed, then the application will present again from question H4, forcing the rest of the questions of the Block to be completed again.

H4. Does any of the above persons work as a live-in domestic worker in another household?

	<u>YES</u>	<u>NO</u>
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6

Application: Persons marked with YES in this question are NOT surveyable members and therefore no longer appear in the following questions.

H5. Do any of these persons have another dwelling that they consider their usual residence, but are temporarily here for study, work, illness or travel?

	<u>YES</u>	<u>NO</u>
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6

Application: Persons marked YES in this question are NOT surveyable members and therefore no longer appear in the following questions.

H6. Sex

Interviewer: only ask if in doubt.

	<u>MAN</u>	<u>WOMAN</u>
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name Surname1 Surname2.....	<input type="checkbox"/> 1	<input type="checkbox"/> 6

H7. Please tell me the year of birth of each person.

Interviewer: try to collect the year of birth and if the birthday has already passed for each household member. If this is not possible, the respondent does not remember the above information, fill in the age.

			<u>Year</u>	<u>In the current year, has your birthday already passed?</u>		<u>Age</u>
				<u>YES</u>	<u>NO</u>	
Name	Surname1	Surname2...	<input type="text"/>	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="text"/>
Name	Surname1	Surname2...	<input type="text"/>	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="text"/>
Name	Surname1	Surname2...	<input type="text"/>	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="text"/>
Name	Surname1	Surname2...	<input type="text"/>	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="text"/>

Application: In order to move on to the next question, either the year of birth and birthday or the "Age" must be filled in for each person. If for a person both data are filled in (year of birth and passed birthday, and age) and are not consistent, an error message will be displayed and it will not be allowed to continue.

H8. Please tell me for the following people in your household what was their activity status.

Interviewer: Only for people aged 16 and over. If you indicate more than one activity, please indicate the one you consider to be the main one.

			<u>Working</u>	<u>Unemployed</u>	<u>Student</u>	<u>Another situation</u>
Name	Surname1	Surname2 (age)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
Name	Surname1	Surname2 (age)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
Name	Surname1	Surname2 (age)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
Name	Surname1	Surname2 (age)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

Application: Next, question H9 relating to the Type of household (TIP_H) is incorporated. The situation will be treated according to the number of existing household members (i.e., those for whom NO has been answered in questions H4 and H5).

If the number of household members is one, then question H9 will not be asked - option 1) of the question will be ticked. If the number of household members is two, options 2), 3) and 5) will be presented and, finally, if the number of household members is three or more, options 2), 4) and 5) will be presented. Formally, we will have:

- If TOT_MH = 1 => TIP_H = 1 → go to select the person to be surveyed.
- If TOT_MH = 2 → options 2, 3 and 5 will be asked (disable 1 and 4).
- If TOT_MH ≥ 3 → options 2, 4 and 5 will be asked (disable 1 and 3).

H9. For the purpose of characterising your household type, could you tell me which of the following alternatives reflects the composition of your household?

- | | |
|--|----------------------------|
| One-person household..... | <input type="checkbox"/> 1 |
| Single parent living with a child | <input type="checkbox"/> 2 |
| Couple without children living together in the household | <input type="checkbox"/> 3 |
| Couple with children living together at home | <input type="checkbox"/> 4 |
| Other type of household | <input type="checkbox"/> 5 |

H10. SELECTION OF THE PERSON TO BE SURVEYED

Application: Once H10 is marked, the Household Questionnaire is completed and Block I ends. At this point, the application proceeds to sort the surveyable persons by age and selects one of them (the person to be surveyed) according to the programmed Kish Table, displaying the identity of the person on the screen.

Interviewer, read to the informant **"The person randomly selected to answer the individual questionnaire is:"**

1. NAME
2. PERSON N°
3. Household identify
4. Total surveyable people
5. Questionable number

As may be:

A) If the person selected matches the person you are interviewing, go ahead.

B) If it is not the person you are interviewing, inform him/her of this. Ask who of the two of you knows best the blocks on equipment and Internet in the household and on children's use of computers and Internet. If it is the respondent, complete these blocks with him/her. If he/she is the selected person and is not present, ask for the right time to ask him/her the questions, and before ending the interview, do not forget to ask for a contact telephone number.

II.- EQUIPMENT OF THE MAIN HOUSEHOLD IN INFORMATION AND COMMUNICATION TECHNOLOGIES PRODUCTS

Interviewer, read to the informant: 'Next, I am going to ask you whether the household has access to some ICT products such as computer, Internet, etc. Please note that we only refer to the main dwelling and should include appliances under repair and purchased or ordered, even if not yet installed. It is also included if they are rented or otherwise made available to the dwelling'.

'The dwelling is considered to have some of these products, provided that they are available to some of its members, even if they are not available to all of them'.

1. Do you have any of the following products in your household?

	<u>YES</u>	<u>NO</u>	<u>DK/NA</u>
a) Desktop or laptop computer (not including tablet)	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9
b) Tablet	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9
c) Landline telephone	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9
d) Mobile phone	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9

III.- HOME INTERNET ACCESS

Interviewer, read to the informant: "This module is aimed at households and deals with Internet access for all household members regardless of the type of device used (computers, tablets, mobile phones or other Internet-connected devices)".

If any member of the household has access to the Internet from home, e.g., via mobile phone the household is considered to have Internet access.

2. Do you or any member of your household have access to the Internet in the dwelling, via any fixed or mobile device? (Including any mobile phone in the dwelling with Internet access, e.g., WhatsApp, YouTube...)

- YES ☐ 1 → go to question 3
- NO ☐ 6 → if there ARE children aged 10-15 years, move to Block IV; if there ARE NOT, move to Block V
- DK/NA ☐ 9 → if there ARE children aged 10-15 years, move to Block IV; if there ARE NOT, move to Block V

3. What type of Internet connection do they use in the household?

- a) Fixed broadband connection (ADSL, cable network, fibre optic, satellite, public WiFi, WiMax, ...) regardless of whether also connected via mobile data ☐ 1
- b) Only broadband connection through mobile data via mobile phone, via USB modem or card (e.g., in laptops) ☐ 2
- c) Do not know/No answer ☐ 9

Application: If there are minors between 10 and 15 years of age, move on to Block IV; if there are no persons in that age range, move on to Block V.

IV.- COMPUTER AND INTERNET USE BY CHILDREN (10 TO 15 YEARS OLD)

Interviewer, read to the informant: "Next I am going to ask you some questions about computer and internet use by 10-15 year olds".

Application: In this block of questions (4-6), all household members aged 10-15 years inclusive will be introduced. The 3 questions relating to the first child will be asked, then the second and so on.

Introduction: The followings question will be referred to... (Name + Surname1 + Surname2 of the minor n° [])

4. Has (child's name) used the computer/tablet in the last 3 months?

YES ☐ 1

NO ☐ 6

DK/NA ☐ 9

5. Has (child's name) used the Internet from anywhere in the last 3 months?

YES ☐ 1

NO ☐ 6

DK/NA ☐ 9

6. Does (child's name) have a mobile phone?

YES ☐ 1

NO ☐ 6

DK/NA ☐ 9

Application: If there is another minor, move on to the Introduction of the next minor and successive questions 4 to 6. If not, move on to Block V.

V.- USE OF MOBILE PHONE AND INTERNET BY THE SELECTED PERSON

Interviewer, read to the informant: Please, the following questions of the questionnaire are addressed to the selected person (First name+Last name1+Last name2+age), to his/her use of the Internet and his/her different activities, only this person can answer the rest of the questions of the questionnaire'.

7. Do you use a mobile phone?

YES ☐ 1

NO ☐ 6

Interviewer, read to the informant: Next, I am going to ask you questions related to your use of the Internet. Please note that we are referring to accessing the Internet from anywhere and with any device (personal computer, laptop or handheld device, including mobile phone of any kind)'.

If the interviewee is in doubt about what is considered 'using or accessing the Internet', read: 'is the use of devices with access to the Internet communication network to search for, consult, send or receive information and to buy or order products, by scrolling through web pages'.

8. When was the last time you used the Internet?

- a) In the last 3 months ☐ 1
- b) More than 3 months and less than 1 year ago ☐ 2 → go to Block VI
- c) More than 1 year ago ☐ 3 → go to Block XI
- d) Never used it ☐ 4 → go to Block XI

9. On average, how often have you used the Internet in the last 3 months?

- a) Several times a day ☐ 1
- b) Daily or almost daily (but not several times a day) ☐ 2
- c) At least once a week, but not daily ☐ 3
- d) Less than once a week ☐ 4

10. Which of the following devices have you used to connect to the Internet in the last 3 months?

	<u>YES</u>	<u>NO</u>
a) Desktop computer	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Laptop computer	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Tablet	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Mobile phone	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Other mobile devices (e.g., Internet-connected TV, smart speakers (Alexa, Google Home), game console, e-book reader, smart watch)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

'Please tell me if in the last 3 months you have used the internet via any device (including apps) for any of the following activities for private purposes':

11. Related to communication:

	<u>YES</u>	<u>NO</u>
a) Receiving or sending e-mails	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Telephoning or video-calling over the Internet (using apps such as WhatsApp, Skype, Zoom, Facetime, MS Teams, Webex)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Participate in social networking (create a user profile, post messages or other contributions to Facebook, Tik Tok, X, Instagram)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Using instant messaging (e.g., via WhatsApp, Skype, Messenger)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

12. Related to access to information:

	<u>YES</u>	<u>NO</u>
a) Reading news, newspapers or current affairs magazines online	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Seek information on health issues (e.g., injuries, diseases, nutrition, etc.).	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Seeking information on goods or services	<input type="checkbox"/> 1	<input type="checkbox"/> 6

13. Political and social participation activities:

- | | <u>YES</u> | <u>NO</u> |
|--|----------------------------|----------------------------|
| a) Expressing opinions on civic or political issues on websites or social media (e.g., Facebook, X, Instagram, YouTube) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Taking part in online consultations or voting on civic or political issues (e.g., consultations on urban planning, signing a petition, etc.). | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

Interviewer, read to the informant: 'Remember that we asked if you have used the Internet for the following activities in the last 3 months and for particular reasons'.

14. Please tell me now if in the last 3 months you have used the Internet to search for a job or apply for a job. The use of e-mail is excluded:

- YES ☐ 1
- NO ☐ 6

15. Other Internet activities (within the last 3 months and for private reasons):

- | | <u>YES</u> | <u>NO</u> |
|---|----------------------------|----------------------------|
| a) Selling goods or services (transaction or deal done online (e.g., through Amazon, Vinted, FNAC, eBay auctions, Facebook) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Internet banking (including mobile banking) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

16. And if so, for educational, professional or private purposes, have you undertaken any of the following e-learning activities in the last 3 months?

- | | <u>YES</u> | <u>NO</u> |
|--|----------------------------|----------------------------|
| a) Take an online course (or part of an online course) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Using e-learning material other than a full course (e.g., audiovisual material, e-texts, learning platforms). | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) Communicate with teachers or students using online audio or video tools (e.g., Zoom, Microsoft Teams, Google Meet). | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

VI.- USE OF E-GOVERNMENT

Interviewer, read to the informant: This module asks about the use of websites or applications of public authorities (e.g., government and/or judiciary at national, regional and local level) and the use of public services via the internet.

Contacts via manually typed e-mails should be excluded.

Websites or applications of public authorities or public services include websites related to citizens' obligations (e.g., tax declaration, notification of change of address...), entitlements (e.g. social benefits...), official documents (e.g. national identity card, birth certificate...), public educational services (e.g. public libraries, information on enrolment in public schools or universities...), health services (e.g. public hospital services...).

17. Have you performed any of the following activities via a website or app of public authorities or public services for private purpose in the last 12 months?

- | | <u>YES</u> | <u>NO</u> |
|---|----------------------------|----------------------------|
| a) Accessed information stored about you by public authorities or public services (e.g., pension, health, working life, fitness) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Accessed information from public databases or registers (e.g., information about availability of books in public libraries, cadastral registers, enterprise registers) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) Obtained information (e.g., about services, benefits, entitlements, laws, taxes) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

18. Have you downloaded/printed any official forms from a website or app of public authorities or public services for private purpose in the last 12 months?

- YES ☐ 1
- NO ☐ 6

19. Have you made any appointment or reservation via a website or app with public authorities or public services (e.g., reservation of a book in a public library, application for admission to selective examinations, appointment with a government servant or a state healthcare provider) for private purpose in the last 12 months?

- YES ☐ 1
- NO ☐ 6

20. Have you submitted your tax declaration via a website or app for private purpose in the last 12 months?

- | | <u>YES</u> | <u>NO</u> |
|--|----------------------------|----------------------------|
| a) Yes, I did it myself | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) No, I submitted it through the administration (by phone or in person) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) No, someone else submitted it on my behalf (e.g., family member, tax adviser) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| d) No, for other reasons (e.g., I am not subject to income tax) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

21. Have you performed any of the following activities via a website or app of public authorities or public services for private purpose in the last 12 months?

- | | <u>YES</u> | <u>NO</u> |
|--|----------------------------|----------------------------|
| a) Requested official documents or certificates (e.g., graduation, birth, marriage, divorce, death, residence certificates, police or criminal records) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Requested benefits or entitlements (e.g., pension, unemployment, child allowance, enrolment in schools, universities) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) Made other requests, claims or complaints (e.g., report theft to the police, launch a legal complaint, request legal aid, initiate a civil claim procedure in front of a court) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

Application: If in question 21 you answer '1' (YES) in any item, go to question 24. If in question 21 you answer '6' (NO) in all items, go to question 22.

22. But, did you need to apply for any official documents or make any of the claims mentioned in the previous question, in the last 12 months?

- YES ☐ 1
- NO ☐ 6

Application: If the answer to question 22 is 'YES' (1), go to question 23. Otherwise go to question 24.

23. What were the reasons for not requesting any official documents or not making any claims via a website or app of public authorities or public services in the last 12 months?

	<u>YES</u>	<u>NO</u>
a) Lack of skills or knowledge (e.g., did not know how to use the website/app or it was too complicated to use)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Concerns about the security of personal data or unwillingness to pay online (credit card fraud)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Another person did it on my behalf (e.g., consultant, adviser, relative)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Other reason	<input type="checkbox"/> 1	<input type="checkbox"/> 6

VII.- USE OF ELECTRONIC IDENTIFICATION (eID)

Interviewer, read to the informant: "Electronic identification (eID) makes it possible to identify a person in electronic form by uniquely representing him/her and enabling secure login to online services. High level or substantial identifications used for particular reasons in the last 12 months such as electronic ID, digital certificates, and the cl@ve identification system are considered".

24. Have you used any type of electronic identification (e.g., digital certificate, electronic ID, cl@ve) to access online services for private purposes in the last 12 months?

YES ☐ 1
NO ☐ 6

Application: If in question 24 you answer YES (1) go to question 25. Otherwise, answer NO (6) and go to question 26.

25. Please tell me, for which type of services did you use your electronic identification (digital certificate, electronic ID, cl@ve) in the last 12 months for private reasons?

	<u>YES</u>	<u>NO</u>
a) Accessing services provided by public administrations or services (e.g., filing tax returns, applying for social benefits, official certificates, accessing medical records)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Accessing services provided by public administrations or public services in other European countries (e.g., filing tax returns, requesting official documents or certificates)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Accessing services provided by the business sector (e.g., access to banking services, digital marketplace)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

Application: Proceed to question 27.

26. And, what were the reasons why you have not used your electronic ID in the last 12 months?

	<u>YES</u>	<u>NO</u>
a) I was not aware of the existence of electronic identification.	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) I do not possess any form of electronic identification.	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) I have electronic identification but have not needed to access any online services that require such identification.	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) I have electronic identification but do not feel safe using it (concerns about computer security, protection of personal data).	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) I have eID but have not been able to use it due to difficulties in use (it is complicated) or technical problems (e.g., lack of suitable card reader, software incompatibility, it was not accepted for the services I needed to access).	<input type="checkbox"/> 1	<input type="checkbox"/> 6
f) I have e-ID but could not use it to access the service via mobile phone or tablet (e.g., unsupported device or unavailable applications).	<input type="checkbox"/> 1	<input type="checkbox"/> 6
g) I have electronic identification but have not used it for other reasons.	<input type="checkbox"/> 1	<input type="checkbox"/> 6

VIII.- USE OF E-COMMERCE

Interviewer, read to the informant: "Next, I am going to ask you questions about purchases of goods or services made by you over the Internet (website or app) made for private reasons. This includes the purchase of used or new goods as well as services from private persons taking into account that the contact and purchase agreement, both from businesses and private persons (e.g. Airbnb, Facebook Marketplace, HomeAway.....), must be made through an intermediary website or app. Payment does not have to be made online (this includes any payment system in use)."

"Excluded are purchases made for business purposes, purchases made free of charge, orders placed via email, WhatsApp, phone calls or closed in person."

27. When did you last buy or order, via a website or Internet application, any goods or services from companies or private persons for private use?

	<u>YES</u>	<u>NO</u>
a) Within the last 3 months	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Between 3 months and a year ago	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) More than 1 year ago	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) I have never bought or ordered online	<input type="checkbox"/> 1	<input type="checkbox"/> 6

Application: *If in question 27 you answered option '1' go to question 28. If, on the other hand, in question 27 you answered option '2' or '3' or '4' and in question 8 you answered option '1' (used the Internet in the last 3 months) go to question 38. Otherwise go to Block XI.*

28. Did you buy any of the following goods, in physical form, via a website or app for private use in the last 3 months? Include online purchases from enterprises or private persons, including used goods.

	<u>YES</u>	<u>NO</u>
a) Clothes (including sport clothing), shoes or accessories (e.g., bags, jewellery)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Sports goods (excluding sport clothing)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Children toys or childcare items (e.g., nappies, bottles, baby strollers)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Furniture, home accessories (e.g., carpets or curtains) or gardening products (e.g., tools, plants)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Music as CDs, vinyl's, etc or films or series as DVDs, Blu-ray etc	<input type="checkbox"/> 1	<input type="checkbox"/> 6
f) Printed books, magazines or newspapers	<input type="checkbox"/> 1	<input type="checkbox"/> 6
g) Computers, tablets, mobile phones or accessories	<input type="checkbox"/> 1	<input type="checkbox"/> 6
h) Consumer electronics (e.g., TV-sets, stereos, cameras) or household appliances (e.g., washing machines)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
i) Medicine or dietary supplements such as vitamins (online renewal of prescriptions is not included)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
j) Deliveries from restaurants, fast-food chains, catering services	<input type="checkbox"/> 1	<input type="checkbox"/> 6
k) Food or beverages from stores or from meal-kits providers	<input type="checkbox"/> 1	<input type="checkbox"/> 6
l) Cosmetics, beauty or wellness products	<input type="checkbox"/> 1	<input type="checkbox"/> 6
m) Cleaning products or personal hygiene products (e.g., toothbrushes, handkerchiefs, washing detergents, cleaning cloths)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
n) Bicycles, mopeds, cars, or other vehicles or their spare parts	<input type="checkbox"/> 1	<input type="checkbox"/> 6
o) Other physical goods	<input type="checkbox"/> 1	<input type="checkbox"/> 6

Application: If in question 28 you answer '1' in any item, go to question 29. If in question 28 you answer '6' (NO) in all the items, go to question 31.

29. Did you buy any of the mentioned goods from private persons via a website or app (e.g., eBay, Vinted, Facebook Marketplace, Wallapop)?

YES ☐ 1
NO ☐ 6

30. From whom did you buy the mentioned goods via a website or app in the last 3 months? Include online purchases from enterprises or private persons.

	<u>YES</u>	<u>NO</u>
a) National sellers (includes national web addresses of multinational companies (e.g., Amazon Spain))	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Sellers from other EU countries	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Sellers from the rest of the world	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Country of origin of sellers is not known	<input type="checkbox"/> 1	<input type="checkbox"/> 6

31. Did you buy or subscribe to any of the following via a website or app for private use in the last 3 months? Free apps are excluded.

	<u>YES</u>	<u>NO</u>
a) Music as a streaming service or downloads	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Films or series as a streaming service or downloads	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) E-books, online magazines or newspapers (digital format)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Games online or as downloads for smartphones, tablets, computers or consoles	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Software downloads, including downloads of updates for smartphones, tablets, electronic equipment, etc.	<input type="checkbox"/> 1	<input type="checkbox"/> 6
f) Apps related to health or fitness (excluding free apps)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
g) Other apps (e.g., related to learning languages, travelling, weather) (excluding free apps)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

32. Did you buy any of the following via a website or app for private use in the last 3 months?

	<u>YES</u>	<u>NO</u>
a) Tickets to sports events	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Tickets to cultural or other events (cinema, concerts, fairs, etc)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Subscriptions to the internet or mobile phone connections	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Subscriptions to electricity, water, gas, etc..	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Some household service (e.g., cleaning, babysitting, repair work, gardening) with a company or individual (Facebook Marketplace, Cronoshare)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

33. Did you buy any transport service via a website or app for private use in the last 3 months?

	<u>YES</u>	<u>NO</u>
a) A transport enterprise e.g., local bus, train, flight ticket, taxi ride (e.g., Cabify, Uber, Free Now)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) A private person (e.g., Blablacar, Amovens)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

34. Did you rent accommodation via website or app for private use in the last 3 months?

	<u>YES</u>	<u>NO</u>
a) Enterprises such as hotels or travel agencies	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) A private person (e.g., Airbnb o HomeAway)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

35. How many times have you bought goods or services over the internet for private use in the last 3 months?

1-2 times	<input type="checkbox"/> 1
3-5 times	<input type="checkbox"/> 2
6-10 times	<input type="checkbox"/> 3
More than 10 times	<input type="checkbox"/> 4

36. Estimate how much money you have spent in total on your purchases via a website or app for private use in the last 3 months. Exclude purchases of shares or other financial assets.

- | | |
|------------------------------|----------------------------|
| Less than 50 euros | <input type="checkbox"/> 1 |
| 50 to less than 100 euros | <input type="checkbox"/> 2 |
| 100 to less than 300 euros | <input type="checkbox"/> 3 |
| 300 to less than 500 euros | <input type="checkbox"/> 4 |
| 500 to less than 700 euros | <input type="checkbox"/> 5 |
| 700 to less than 1.000 euros | <input type="checkbox"/> 6 |
| 1.000 euros and more | <input type="checkbox"/> 7 |
| DK/NA | <input type="checkbox"/> 8 |

37. Have you experienced any of the following problems when shopping through a website or app, for particular reasons, in the last 3 months?

- | | <u>YES</u> | <u>NO</u> |
|---|----------------------------|----------------------------|
| a) Technical failure of the website during ordering or payment, or the website was difficult to use | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Difficulties in finding information on safeguards or other legal rights | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) Delivery delays | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| d) Final costs higher than indicated | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| e) Products or services delivered with defects or different from those ordered | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| f) Fraud-related problems, e.g., products not received, misuse of credit card details | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| g) Difficult or unsatisfactory response to claims and compensation following a claim | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| h) Foreign sellers who do not fill orders in Spain | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| i) Other problems | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| j) I have not encountered any problems | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

Application: If in question 8 you answered '1' (Internet use in the last 3 months), question 38 is asked.

38. Have you carried out any of the following financial activities via the Internet for private purposes in the last 3 months? (Excluding transactions carried out by e-mail)

- | | <u>YES</u> | <u>NO</u> |
|---|----------------------------|----------------------------|
| a) Buy or sell shares, bonds, units in funds or other financial assets | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Buy insurance policies, including travel insurance, also as a package together with e. g. a plane ticket | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) Take a loan, mortgage or arrange credit from banks or other financial providers | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

IX.- COMPUTER SKILLS

Interviewer, read to the informant: 'The questions refer to activities carried out for educational, professional or private purposes, using any device (computer, tablet, mobile phone or other connected devices)'.

39. Which of the following tasks related to computers, mobiles or other devices have you done, for whatever reason, in the last 3 months?

	<u>YES</u>	<u>NO</u>
a) Copying or moving files (e.g., documents, data, images, videos) between folders, between devices (e.g., email, Messenger, WhatsApp, USB, cable) or in the cloud	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Downloading or installing software or applications (apps)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Changing software, app or device settings (e.g., adjusting language, colours, text size, toolbar/menu)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

40. Which of the following computer-related tasks have you performed, for whatever reason, in the last 3 months?

	<u>YES</u>	<u>NO</u>
a) Using a word processor	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Creating files (e.g., document, image, video) incorporating various elements such as text, tables, graphics, animation, etc.	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Using spreadsheets (If YES to option (c), question (c1) is asked.)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c1) Use its advanced functions to organise, analyse, structure or modify data (functions, formulas, macros, Visual Basic, etc.).	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Using photo, video or audio editing software	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Programming in a programming language	<input type="checkbox"/> 1	<input type="checkbox"/> 6

41. Have you seen information or content (videos, images) that you considered false or dubious on internet news sites or social networks (e.g., Facebook, Instagram, YouTube, X...), in the last 3 months?

YES ☐ 1

NO ☐ 6 → Go to question 45

42. And have you checked the veracity of any of this content or questionable information in the last 3 months?

YES ☐ 1

NO ☐ 6 → Go to question 44

43. How have you checked the veracity of the information or content found on the Internet?

	<u>YES</u>	<u>NO</u>
a) Checked sources or found other information on the Internet (e.g., other news sites, Wikipedia, etc.).	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Followed or participated in internet discussions on the information	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Discussed the information with other people or used other sources outside the Internet.	<input type="checkbox"/> 1	<input type="checkbox"/> 6

Application: Proceed to question 45.

44. For which of the following reasons have you not checked the accuracy of information or content found on the Internet?

	<u>YES</u>	<u>NO</u>
a) Knowing that the information, content or source was unreliable	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) lack of skills, knowledge to check the information	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Other reasons	<input type="checkbox"/> 1	<input type="checkbox"/> 6

X.- PRIVACY AND PERSONAL DATA PROTECTION

Interviewer, read to the informant: 'The following questions concern the protection of personal information in relation to activities carried out over the Internet, whether for private or work-related purposes, using both websites and applications (apps).'

45. Have you taken any of the following actions to manage access to your personal information (name, ID, contact details, credit card number, photos, geographic location...) on the Internet in the last 3 months?

	<u>YES</u>	<u>NO</u>
a) Read the privacy policy of the websites before providing personal information.	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Restrict or deny access to its geographical location	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Limit access to your profile or content on social networking or shared storage sites	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Refusing permission to use personal information for marketing purposes	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Check that the website where personal information needed to be provided was Secure (e.g., check for the existence of a security logo or certificate or the existence of an 's' after the 'http').	<input type="checkbox"/> 1	<input type="checkbox"/> 6
f) Ask the administrator or provider of websites or search engines to update or remove your personal data	<input type="checkbox"/> 1	<input type="checkbox"/> 6

46. And, have you ever changed your Internet browser settings to prevent or limit cookies on any of your devices?

YES ☐ 1
NO ☐ 6

47. Are you concerned about your online activities being recorded to provide you with personalised advertising?

Yes, I am very concerned ☐ 1

Yes, I am a bit concerned ☐ 2

I am not concerned ☐ 6

48. Do you use any kind of anti-tracking software to limit the ability to track your Internet activities on any of your devices?

YES ☐ 1

NO ☐ 6

49. In general, please indicate your level of confidence in the Internet.

Little or nothing ☐ 1

Quite ☐ 2

A lot ☐ 3

XI.- REMOTE WORK

50. Please tell me, are you currently employed?

Interviewer, read to the informant: 'You are considered to be working even if you were temporarily absent from work, if you maintain the contractual relationship (holidays, leave, etc.).'

- YES ☐ 1 → Go to question 51
NO ☐ 6 → Go to Block XII

Interviewer, read to the informant: 'Given the changes brought about by Covid19, an annex to the survey has been introduced with some questions referring to telework. Telework is remote work carried out through the exclusive or predominant use of computer, telematic and telecommunication means and systems. The work is carried out non-face-to-face outside the office and can be done from home, in co-working centres... where there is an Internet connection'.

51. Would your main job allow you to telework?

- Yes, totally or almost totally ☐ 1 → Go to question 52
Yes, partially ☐ 2 → Go to question 52
No, my job requires my 100% presence ☐ 6 → Go to Block XII

52. And are you currently teleworking?

- YES ☐ 1 → Go to question 53
NO ☐ 6 → Go to Block XII

53. In general, what percentage of your working time is spent teleworking?

- a) Teleworking every day, without coming to the workplace (100%). ☐ 1
b) Teleworking every day, occasionally coming to the workplace. ☐ 2
c) Teleworking 4 days a week (between 80% and less than 100%) ☐ 3
d) Teleworking 3 days a week (between 60% and less than 80%) ☐ 4
e) Teleworking 2 days a week (between 40% and less than 60%) ☐ 5
f) Teleworking 1.5 days a week (between 30% and less than 40%) ☐ 6
g) Teleworking less than 1.5 days a week (less than 30%) ☐ 7

54. On a scale of 0 to 10, with 0 being very negative and 10 being very positive, how would you rate your experience with teleworking?

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

XII.- SOCIO-ECONOMIC CHARACTERISTICS OF THE SELECTED PERSON

55. What is your country of birth?

Application: include in the drop-down list the list of countries proposed at the address <http://www.ine.es/daco/daco42/clasificaciones/paisesyterritorios.xls> to which the "code 966, Former Spanish territories" will be added.

Interviewer: select the country mentioned by clicking on it in the drop-down list. You can scroll through the list of countries by pressing an alphabetical key: you will be placed in the first country (in alphabetical order) whose name begins with that letter. Country of birth is considered to be the country of habitual residence of the person's mother at the time of birth, according to the national borders in force (and not according to the borders in force at the time of birth).

COUNTRY.....

56. What is your nationality?

Interviewer: read all four options, ticking only one of them.

- | | | |
|-------------------|----------------------------|---------------------|
| Spanish | <input type="checkbox"/> 1 | → Go to question 58 |
| Foreign | <input type="checkbox"/> 2 | |
| Spanish and other | <input type="checkbox"/> 3 | → Go to question 58 |
| None | <input type="checkbox"/> 4 | → Go to question 58 |

57. Please tell me the country of primary nationality, if you have more than one foreign nationality.

Application: include in the drop-down list the list of countries proposed in the address <http://www.ine.es/daco/daco42/clasificaciones/paisesyterritorios.xls> (without any addition, in this case and the code '108', Spain, will be deleted).

Interviewer: select the country by clicking on it in the drop-down menu. You can scroll through the list of countries by pressing an alphabetical key: you will be placed on the first country (in alphabetical order) whose name begins with that letter.

'If you have more than one nationality, please indicate the nationality of an EU country if available'.

FOREIGN COUNTRY.....

58. What is your legal civil status?

- | | |
|-----------|----------------------------|
| Single | <input type="checkbox"/> 1 |
| Married | <input type="checkbox"/> 2 |
| Widowed | <input type="checkbox"/> 3 |
| Separated | <input type="checkbox"/> 4 |
| Divorced | <input type="checkbox"/> 5 |

Application: If in question H9 of Block I you have answered TIP_H = 1, 2 or 3 the flow of the survey should lead to question 60, pointing to question 59:

- If TIP_H=1, then P59=6
- If TIP_H=2, then P59=6
- If TIP_H=3, then P59=1

Otherwise (i.e., if in H9 you have answered TIP_H = 4 or 5) continue with question 59.

59. Irrespective of your legal status, are you currently living with a partner?

- | | |
|-----|----------------------------|
| YES | <input type="checkbox"/> 1 |
| NO | <input type="checkbox"/> 6 |

60. What are your highest level of education?

Interviewer: Write in the item and tick the appropriate option. The respondent should specify enough in his/her answer to allow correct coding.

- | | |
|--|----------------------------|
| Illiterate and incomplete primary education | <input type="checkbox"/> 0 |
| Primary education | <input type="checkbox"/> 1 |
| First stage of Secondary Education and similar (Elementary Baccalaureate, EGB, ESO) | <input type="checkbox"/> 2 |
| Second stage of Secondary Education and similar (Upper Baccalaureate, BUP, Baccalaureate, FPI, Intermediate Vocational Training...) | <input type="checkbox"/> 3 |
| Non-higher postsecondary education (CoPN3) | <input type="checkbox"/> 4 |
| Higher Vocational Training (FPII) and university degrees of duration equal to or greater than 2 years | <input type="checkbox"/> 5 |
| University degrees of 240 ECTS credits (Bologna), university diplomas, own university degrees of expert or specialist and similar | <input type="checkbox"/> 6 |
| University degrees of more than 240 ECTS credits (Bologna), graduates, master's degrees and specialties in Health Sciences by the residence system and similar | <input type="checkbox"/> 7 |
| Doctoral Degree | <input type="checkbox"/> 8 |
| Unable to encode | <input type="checkbox"/> 9 |

Application: If in question Q50 you answered YES (1) "have worked", then in question 61 only options '1', '2', '3' and '4' will be active. Otherwise, if you answered NO (6), "have not worked", only options '0', '5', '6', '7', '8' and '9' will be active.

61. Which of the following is your main relationship to the activity?

- | | | |
|------------------------------------|----------------------------|-----------------------|
| Working as an employee | <input type="checkbox"/> 1 | → Go to question 62 |
| Self-employed with employees | <input type="checkbox"/> 2 | } → Go to question 63 |
| Self-employed without employees | <input type="checkbox"/> 3 | |
| Working in family support (unpaid) | <input type="checkbox"/> 4 | |
| Unemployed | <input type="checkbox"/> 5 | } → Go to question 66 |
| Student | <input type="checkbox"/> 6 | |
| Retired or early retired | <input type="checkbox"/> 7 | |
| Permanently disabled | <input type="checkbox"/> 8 | |
| Housework | <input type="checkbox"/> 9 | |
| Another situation | <input type="checkbox"/> 0 | |

Application: After completing this question, this information shall be contrasted with the information that must be included in question H8 referring to the selected person. The information that must appear in question H8 of the dwelling referring to the selected person must be: if P61= '1', '2', '3, or '4' then H8='1'; if P61= '5' then H8= '2'; if P61= '6', then H8='3' and, finally, if P61= '7', '8', '9' or '0' then H8= '4'.

Application: If in question Q61 you answer option '1', question 62 is asked; if you answer option '2', '3' or '4', question 63 is asked. Finally, if you answer option '0', '5', '6', '7', '8' or '9', question 66 is asked.

62. Please indicate what type of employment relationship you have at your main job

- | | |
|---|----------------------------|
| Permanent contract (or permanent employment relationship) | <input type="checkbox"/> 1 |
| Temporary contract | <input type="checkbox"/> 2 |

63. Please indicate what type of working day you have in your main job

- | | |
|-----------|----------------------------|
| Full-time | <input type="checkbox"/> 1 |
| Part-time | <input type="checkbox"/> 2 |

64. What is the main activity of the establishment where you work?

Interviewer: Write down the literal and tick the appropriate option. The respondent should specify enough in his/her answer to allow correct coding. If the respondent is in doubt about the meaning of this question, some examples can be given, such as: car manufacturing, restaurant, bank, hairdresser...

- | | |
|---|-----------------------------------|
| Agriculture, livestock, forestry and fisheries | <input type="checkbox"/> A |
| Mining and quarrying | <input type="checkbox"/> B |
| Manufacturing industry | <input type="checkbox"/> C |
| Electricity, gas, steam and air conditioning supply | <input type="checkbox"/> D |
| Water supply, sewerage, waste management and remediation activities | <input type="checkbox"/> E |
| Construction | <input type="checkbox"/> F |
| Wholesale and retail trade, repair of motor vehicles and motorbikes | <input type="checkbox"/> G |
| Transport and storage | <input type="checkbox"/> H |
| Hotels and restaurants | <input type="checkbox"/> I |
| Information and communications | <input type="checkbox"/> J |
| Financial and insurance activities | <input type="checkbox"/> K |
| Real estate activities | <input type="checkbox"/> L |
| Professional, scientific and technical activities | <input type="checkbox"/> M |
| Administrative and support service activities | <input type="checkbox"/> N |
| Public administration, defence, compulsory social security | <input type="checkbox"/> O |
| Education | <input type="checkbox"/> P |
| Health and social work activities | <input type="checkbox"/> Q |
| Arts, entertainment and recreation | <input type="checkbox"/> R |
| Other service activities | <input type="checkbox"/> S |
| Activities of households as employers | <input type="checkbox"/> T |
| Activities of international organisations and agencies | <input type="checkbox"/> U |
| Do not know or cannot be coded under any of the above | <input type="checkbox"/> 9 |

65. In your main job, what is the occupation or type of work you do?

Interviewer: Write down the literal and tick the appropriate option according to the classification table in the manual. The respondent should specify sufficiently for correct coding. If the respondent is in doubt about the meaning of this question, some examples can be given such as: bus driver, construction worker, university lecturer.

.....
.....
65 (a) Interviewer: Code according to CIUO_08 (2 digits)|_|_|

65 (b) Interviewer: The worker's occupation is:

- | | |
|------------|----------------------------|
| Manual | <input type="checkbox"/> 1 |
| Non-manual | <input type="checkbox"/> 6 |

65 (c) Interviewer: The worker's occupation is:

- | | |
|---------------|----------------------------|
| ICT worker | <input type="checkbox"/> 1 |
| Other workers | <input type="checkbox"/> 6 |

66. Could you please give me the approximate range of your household's net monthly income (i.e., after deductions for taxes, social security contributions and other similar payments)? Please include all sources of income (if more than one), taking into account (for income from employment) the proportionate share of special payments and other extraordinary income received on a regular basis.

Interviewer: enter the declared interval. The sum of the regular income received by all members of the household at present should be counted, whether or not this income is contributed in full or in part to the household expenses. In calculating the amount of this monthly income, the following shall be taken into account:

- For income from employment, the pro-rata amount of regular income not received on a monthly basis (special payments and other extraordinary income received on a regular basis) must be added to the monthly amount.
- For self-employment income, deductible expenses, withholdings or instalments must be deducted from the amount of monthly income.

- | | |
|--------------------------------|----------------------------|
| Less than 900 euros | <input type="checkbox"/> 1 |
| 900 to less than 1.600 euros | <input type="checkbox"/> 2 |
| 1.600 to less than 2.500 euros | <input type="checkbox"/> 3 |
| 2.500 to less than 3.000 euros | <input type="checkbox"/> 4 |
| 3.000 euros and more | <input type="checkbox"/> 5 |
| DK/NA | <input type="checkbox"/> 6 |

NOTE

References to products and trademarks included in the questionnaire are for the purpose of clarification and understanding of the questions and are not intended to promote the use of these products.